

**2014 INTERNATIONAL HEALTH POLICY SURVEY OF OLDER ADULTS
French Switzerland**

(P.N.- PLEASE PLACE TIMERS PER SECTION)

SUBJECTS FOR QUESTIONNAIRE:

SECTION 700:	SCREENER
SECTION 800:	ACCESS TO HEALTH CARE
SECTION 900:	RELATIONSHIP WITH REGULAR DOCTOR
SECTION 1000:	COORDINATION OF CARE & EXPERIENCE WITH SPECIALISTS
SECTION 1100:	PRESCRIPTION MEDICATION USE
SECTION 1300:	EXPERIENCES WITH HOSPITAL CARE AND SURGERY
SECTION 1400:	ADLS & CARE ASSISTANCE & CHRONIC ILLNESS,
SECTION 1480:	HEALTH PROMOTION
SECTION 1490-1494:	INFORMAL CAREGIVING
SECTION 1495-1499:	END OF LIFE CARE WISHES
SECTION 1500:	HEALTHCARE COVERAGE
SECTION 1600:	OUT OF POCKET COSTS
SECTION 2000:	DEMOGRAPHICS

P.N.- IN THE DATASET, PLEASE CONVERT ALL 'D' RESPONSE VALUES TO CODE '8'; AND ALL 'R' RESPONSE VALUES TO CODE '9'. SIMILARLY, ALL "DD" CODE VALUES EQUAL "98" AND ALL 'RR' CODE VALUES EQUAL '99'. AND SO FORTH, 'DDD=998' 'RRR=999'.



SECTION 600: SAMPLE PRELOADS

[P.N. WHENEVER THE FOLLOWING LABEL IS USED “DATA/SAMPLE” IT MEANS THAT DATA-BASED INFO SHOULD BE USED FIRST. IF ‘DATA-BASED’ INFO IS UNAVAILABLE, THEN ‘SAMPLE-BASED’ INFO MAY BE EMPLOYED]

(Q75 – deleted 11/14/13-sample supplier – IHP 2011)

(Q5 – deleted 11/14/13-preload incentive ID – IHP 2011)

(IHP 2013 Q600 - Modified)

BASE: ALL RESPONDENTS

Q600 COUNTRY CODE

(P.N.- PLEASE NOTE CODES SHOW UP INDIFFERENT ORDER THAN IN 2013 – IHP 2013 codes shown in parenthesis. Please use IHP 2014 NEW codes)

- | | | |
|----|----------------|--------------------|
| 1 | Australia | (IHP 2013 code 1) |
| 2 | Canada | (IHP 2013 code 2) |
| 3 | France | (IHP 2013 code 8) |
| 4 | Germany | (IHP 2013 code 6) |
| 5 | Netherlands | (IHP 2013 code 7) |
| 6 | New Zealand | (IHP 2013 code 3) |
| 7 | Norway | (IHP 2013 code 9) |
| 8 | Sweden | (IHP 2013 code 10) |
| 9 | Switzerland | (IHP 2013 code 11) |
| 10 | United Kingdom | (IHP 2013 code 4) |
| 11 | United States | (IHP 2013 code 5) |

BASE: AUSTRALIA (Q.600=1)

Q.601 NEW SOUTH WALES SAMPLE

- | | |
|---|----------------------------|
| 1 | New South Wales sample |
| 2 | Not New South Wales sample |

(Q605 – deleted 11/14/2013- Country Partner Name – Preload – IHP 2013 Q605)



(Q610 – deleted 11/14/13- Community Type Preload-Australia - IHP 2010 Q610)

(Q612 – deleted 11/14/13- Urbanicity Preload-Australia - IHP 2010 Q612)

BASE: ALL RESPONDENTS – GERMANY, NORWAY, SWEDEN, SWITZERLAND ONLY

(Q600= 4, 7, 8, 9)

Q615. COMMUNITY TYPE

[P.N. - Code as '7' if sample info is unavailable for Germany, Norway, Sweden, Switzerland - Code as 'Missing' if other country]

- 1 City/large town
- 2 Suburbs of a city/large town
- 3 Small town
- 4 Village or rural location
- 7 Not Available For This Country/These Countries

(Q615a – deleted 1/24/13- COMMUNITY TYPE PRELOAD - IHP 2013 Q615a)

BASE: ALL RESPONDENTS - CANADA (Q600=2)

Q620. COMMUNITY SIZE

[P.N. - Code as '97' if sample info is unavailable for Canada - Code as 'Missing' if other country]

[P.N. USE CODES 1-4 FOR CANADA]

- 1 Under 5,000
- 2 5,000-99, 999
- 3 100,000-999, 999
- 4 1,000,000 and over
- 97 Not Available For This Country/These Countries



BASE: ALL RESPONDENTS - US ONLY (Q600=11)**Q625. AREA TYPE**

- [P.N. - Code as '97' if data/sample info is unavailable for US
 - Code as 'Missing' if other country]

[P.N. USE CODES 4-6 FOR US]

- 4 Urban
- 5 Suburban
- 6 Rural
- 97 Not Available For This Country/These Countries

US ONLY (Q600=11) – METRO STATUS (variable name: METRO)

Code	Description of where the HHs reside
1	In the Center City of an MSA
2	Outside the Center City of an MSA, but inside the county containing the Center City
3	Inside a Suburban County of the MSA
4	In an MSA that has NO Center City
5	Not in an MSA



BASE: ALL COUNTRIES

Q630. REGION -

[USE **CODES 1-8 FOR AUSTRALIA**, CODES 9-21 FOR CANADA, **CODES 22-25 FOR NEW ZEALAND**, CODES 26-37 FOR UK, **CODES 38-41 FOR US**, CODES 42-57 FOR GERMANY, **CODES 58-78 FOR SWEDEN**, CODES 79-97 FOR NORWAY, **CODES 98-109 FOR THE NETHERLANDS**, CODES 110-131 FOR FRANCE, **CODES 132-157 FOR SWITZERLAND.**]

[P.N.- Please note that unlike IHP 2013, data for Switzerland IS included in IHP 2014 for this question)

[P.N. - Code as '997' if data/sample info is unavailable per country)

- 1 **NSW**
- 2 **VIC**
- 3 **QLD**
- 4 **WA**
- 5 **SA**
- 6 **TS**
- 7 **ACT**
- 8 **NT**
- 9 Newfoundland and Labrador
- 10 Prince Edward Island
- 11 Nova Scotia
- 12 New Brunswick
- 13 Quebec
- 14 Ontario
- 15 Manitoba
- 16 Saskatchewan
- 17 Alberta
- 18 British Columbia
- 19 Yukon Territory
- 20 Northwest Territories
- 21 Nunavut
- 22 **Auckland**
- 23 **North**
- 24 **Central**
- 25 **South**
- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern



- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland
- 38 Northeast**
- 39 South**
- 40 Midwest**
- 41 West**
- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg-Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen
- 58 Stockholm**
- 59 Uppsala**
- 60 Södermanland**
- 61 Östergötland**
- 62 Jönköping**
- 63 Kronoberg**
- 64 Kalmar**
- 65 Gotland**
- 66 Blekinge**
- 67 Skåne**
- 68 Halland**
- 69 Västra Götaland**
- 70 Värmland**
- 71 Örebro**



- 72 **Västmanland**
- 73 **Dalarna**
- 74 **Gävleborg**
- 75 **Västernorrland**
- 76 **Jämtland**
- 77 **Västerbotten**
- 78 **Norrbotten**
- 79 Østfold
- 80 Akershus
- 81 Oslo
- 82 Hedmark
- 83 Oppland
- 84 Buskerud
- 85 Vestfold
- 86 Telemark
- 87 Aust-Agder
- 88 Vest-Agder
- 89 Rogaland
- 90 Hordaland
- 91 Sogn og Fjordane
- 92 Møre og Romsdal
- 93 Sør-Trøndelag
- 94 Nord-Trøndelag
- 95 Nordland
- 96 Troms
- 97 Finnmark
- 98 **Drenthe**
- 99 **Flevoland**
- 100 **Friesland**
- 101 **Gelderland**
- 102 **Groningen**
- 103 **Limburg**
- 104 **Noord-Brabant**
- 105 **Noord-Holland**
- 106 **Overijssel**
- 107 **Utrecht**
- 108 **Zeeland**
- 109 **Zuid-Holland**
- 110 Alsace
- 111 Aquitaine
- 112 Auvergne
- 113 Basse-Normandie



- 114 Bourgogne
- 115 Bretagne
- 116 Centre
- 117 Champagne-Ardenne
- 118 Corse
- 119 Franche-Comte
- 120 Ile-de France
- 121 Haute-Normandie
- 122 Languedoc-Roussillon
- 123 Limousin
- 124 Lorraine
- 125 Midi-Pyrenees
- 126 Nord-Pas-de-Calais
- 127 Pays de la Loire
- 128 Picardie
- 129 Poitou-Charentes
- 130 Provence-Alpes-Cote-d’Azur
- 131 Rhone Alpes
- 132 ZH Zürich
- 133 BE Bern
- 134 LU Luzern
- 135 UR Uri
- 136 SZ Schwyz
- 137 OW Obwalden
- 138 NW Nidwalden
- 139 GL Glarus
- 140 ZG Zug
- 141 FR Fribourg
- 142 SO Solothurn
- 143 BS Basel-Stadt
- 144 BL Basel-Landschaft
- 145 SH Schaffhausen
- 146 AR Appenzell Ausserrhoden
- 147 AI Appenzell Innerrhoden
- 148 SG St. Gallen
- 149 GR Graubünden
- 150 AG Aargau
- 151 TG Thurgau
- 152 TI Ticino
- 153 VD Vaud
- 154 VS Valais
- 155 NE Neuchatel



156 GE Geneva

157 JU Jura

997 Not Available For This Country/TheseCountries

FOR FRANCE métropolitaine

+ RECODE uda = ('Q630F' is the variable name in the dataset) > (To be derived using self-reported postal code at 'QD-ZF' for Landline and Cellphone, if Landline and postal code 'QD-ZF' was refused use sample info)

1. IDF
2. Bassin Parisien OUEST
3. Bassin Parisien EST
4. Nord
5. Ouest
6. Est
7. Sud Ouest
8. Sud Est
9. Méditerranée

+ RECODE CC=> ('Q625F' is the variable name in the dataset) (To be derived using self-reported postal code at 'QD-ZF' for Landline and Cellphone, if Landline and postal code 'QD-ZF' was refused use sample info)

Rural <2000 hab.
De 2000 à 20 000 hab.
De 20 000 à 99 999 hab.
100 000 hab. et plus
Agglo. Parisienne

(IHP 2013)

BASE: US ONLY (Q600=11)

Q635. STATE

[P.N. - Code as '97' if data/sample info is unavailable for US
- Code as 'Missing' if other country]

- 01 Alabama
- 02 Alaska
- 03 Arizona
- 04 Arkansas
- 05 California



- 06 Colorado
- 07 Connecticut
- 08 Delaware
- 09 District of Columbia
- 10 Florida
- 11 Georgia
- 12 Hawaii
- 13 Idaho
- 14 Illinois
- 15 Indiana
- 16 Iowa
- 17 Kansas
- 18 Kentucky
- 19 Louisiana
- 20 Maine
- 21 Maryland
- 22 Massachusetts
- 23 Michigan
- 24 Minnesota
- 25 Mississippi
- 26 Missouri
- 27 Montana
- 28 Nebraska
- 29 Nevada
- 30 New Hampshire
- 31 New Jersey
- 32 New Mexico
- 33 New York
- 34 North Carolina
- 35 North Dakota
- 36 Ohio
- 37 Oklahoma
- 38 Oregon
- 39 Pennsylvania
- 40 Rhode Island
- 41 South Carolina
- 42 South Dakota
- 43 Tennessee
- 44 Texas
- 45 Utah
- 46 Vermont
- 47 Virginia



- 48 Washington
- 49 West Virginia
- 50 Wisconsin
- 51 Wyoming
- 97 Not Available For This Country/TheseCountries

(Q640 – UK CANTONS from IHP 2013 - deleted 11/14/2013)

BASE: ALL RESPONDENTS – SWITZERLAND ONLY (Q600=9)

Q640. LINGUISTIC REGIONS - PRELOAD

[P.N. Please note that this question was labeled Q642 in IHP 2013/2010]

[P.N. - Code as '7' if sample info is unavailable for Switzerland

- Code as 'Missing' if other country]

- 1 German
- 2 French
- 3 Italian
- 4 Rhaeto-Romansch
- 7 Not Available For This Country/TheseCountries

BASE: ALL RESPONDENTS – UK only (Q600=10)

Q645. UK - COUNTRY

[P.N. - Code as '7' if data/sample info is unavailable for UK

- Code as 'Missing' if other country]

- 1 England
- 2 Scotland
- 3 Wales
- 4 Northern Ireland
- 7 Not Available For This Country/TheseCountries

(P.N. FOR SWITZERLAND GENERATE FROM "TELNO_INT" VARIABLE)

BASE: ALL RESPONDENTS

Q650. CELL/LANDLINE - PRELOAD

- 1 Landline
- 2 Cell/Mobile



BASE: ALL RESPONDENTS - CANADA ONLY (Q600=2)

Q655. Postal code from sample file – PRELOAD
(P.N.-SAMPLE-BASD ONLY)

[ALPHANUMERIC; MAX 6 CHARACTERS]

|_|_|_|_|_|

BASE: ALL RESPONDENTS - AUSTRALIA ONLY (Q600=1)

Q660. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 4 CHARACTERS]

|_|_|_|



SECTION 700: INTRODUCTION AND SCREENER

[PN: PLEASE INCLUDE TIME STAMP FOR EACH SECTION OF SURVEY.]

(PN – PLEASE ADD IN SAME SCREEN AS INTRO₁ FOR LANDLINE RESPONDENTS ONLY Q650=1)
(INTERVIEWER NOTE – Vérifiez que la personne au téléphone soit majeure (âgée de 18 ans ou plus). Si un enfant répond au téléphone, demandez à parler à un adulte.)

BASE: IF NON-SWITZERLAND (Q600=1-7, 10-11)

INTRO 1

(IHP 2013)

Bonjour/ bonsoir, je m'appelle _____. Je vous appelle de la part de l'Office Fédéral de la Santé Publique et du Commonwealth Fund, une organisation de santé américaine. Nous menons une enquête mondiale concernant le sujet de la santé. Nous ne vendons rien.

(IHP 2013)

(SI NECESSAIRE: Selon vos réponses, l'interview prendra entre 15 minutes)

(IHP 2013)

(SI NECESSAIRE: Cette enquête est menée pour aider les décideurs politiques en Suisse à comprendre vos expériences avec le système de santé. Elle est aussi réalisée dans dix autres pays. Nous garantissons la confidentialité de vos réponses. Celles-ci seront d'ailleurs mises ensemble avec les réponses des autres répondants et il sera impossible de vous identifier dans les données)

(IHP 2013)

(SI NECESSAIRE: Cette enquête est menée par le Commonwealth Fund, une fondation américaine à but non lucratif qui mène des recherches internationales dans le domaine de la santé, en collaboration avec des autorités gouvernementales en charge de la santé.)

(IHP 2013)

(SI NECESSAIRE: Vos réponses seront traitées de façon strictement confidentielle et serviront uniquement à analyser comment le système de santé suisse fonctionne en comparaison avec d'autres pays.)

(QSC1 removed in IHP 2104)



(NEW)

BASE: NON CAN/USA/SWITZERLAND LANDLINE SAMPLE (Q650=1 AND Q600=1,3-8,10)

SC2. Afin que je puisse vous poser les questions adéquates, pouvez-vous s'il vous plaît me dire combien d'adultes âgés de 55 ans et plus vivent dans votre ménage, y compris vous-même [(IF NZ (Q600=6) ADD: “,including boarders”)] ?

(1-5)

- N Aucun
- 6 6 adultes ou plus âgés de 55 ans ou plus
- 98 (V) Ne sait pas
- 99 (V) Refus

(IF Q.SC2 = 'N None' THANK AND TERM)

(NEW)

BASE: NON CAN/USA/SWITZERLAND AND ONE PERSON OVER 55 IN HH IF (Q.SC2 = 1 AND Q600=1,3-8,10)

SC2a. Puis-je parler à l'adulte âgé de 55 ans ou plus vivant dans votre ménage s'il vous plaît?

- 1 Déjà au téléphone GO TO INTRO3
- 2 amené au téléphone GO TO Q.SC4
- 3 Pas à la maison maintenant SET UP CALLBACK
- 7 (V) Personne cible de 55 ans ou plus trop âgée, pas en mesure de répondre
THANK & TERM. RECORD AS QSC2a55+Unable
- 9 (V) Refus
THANK & TERM. RECORD AS RQSC2a



(IHP 2013 - MODIFIED to read "age 55 or older")

BASE: NON CAN/USA/SWITZERLAND AND TWO PEOPLE OVER 55 IN HH IF (Q.SC2 = 2 AND Q600=1,3-8,10)

P.N. – RANDOMLY SELECT YOUNGER OR OLDER

P.N. – SHOW INTERVIEWER NOTE FOR NORWAY ONLY (Q600=7)

SC3a. Puis-je parler au (plus jeune/plus âgé) des deux adultes de 55 ans ou plus s'il vous plaît ?

(INTERVIEWER NOTE: If adult age 55 or older asked for is not at home or not available, interviewer can continue with the adult on the phone if he/she is age 55 or older.)

1 Déjà au téléphone GO TO INTRO3

2 amené au téléphone GO TO Q.SC4

3 Pas à la maison maintenant SET UP CALLBACK

7 (V) Personne cible de 55 ans ou plus trop âgée, pas en mesure de répondre
THANK & TERM. RECORD AS QSC3a55+Unable

9 (V) Refus
THANK & TERM. RECORD AS RQSC3a



(original SC3b in IHP 2013 has been deleted)

(IHP 2013 SC3c - MODIFIED to read "age 55 or older"; code 4 is NEW; AND SKIP AT BASE IS DIFFERENT)

BASE: NON CAN/USA/SWITZERLAND AND THREE OR MORE PEOPLE OVER 55 IN HH OR RR/DD (Q.SC2 = 3+, DD, RR AND Q600=1,3-8,10)

P.N. – RANDOMLY SELECT CELEBRATED A BIRTHDAY LAST/WILL CELEBRATE A BIRTHDAY NEXT

(P.N.: SHOW INTERVIEWER NOTE IF 'CELEBRATED A BIRTHDAY LAST' IS SELECTED)

P.N. – SHOW SECOND INTERVIEWER NOTE FOR NORWAY ONLY (Q600=7)

P.N. – CODE 4 is new in 2014

SC3b. Puis-je parler à l'adulte de 55 ans ou plus qui (a eu le dernier / va avoir le prochain) son anniversaire s'il vous plaît ?

(INTERVIEWER NOTE: si le répondant ne comprend pas, expliquez que vous demandez à parler à l'adulte de 55 ans ou plus qui a fêté **le plus récemment** son anniversaire dans le ménage.)

(INTERVIEWER NOTE: If adult age 55 or older asked for is not at home or not available, interviewer can continue with the adult on the phone if he/she is age 55 or older.)

(P.N. SHOW CODE 4 ONLY IF QSC2=DD OR RR)

- | | | |
|---|---|--|
| 1 | Déjà au téléphone | GO TO INTRO3 |
| 2 | amené au téléphone | GO TO Q.SC4 |
| 3 | Pas à la maison maintenant | SET UP CALLBACK |
| 4 | Pas d'adulte de 55 ans ou + dans le ménage THANK & TERM. | |
| 7 | (V) Personne cible de 55 ans ou plus trop âgée, pas en mesure de répondre | THANK & TERM. RECORD AS QSC3b55+Unable |
| 9 | (V) Refus | THANK & TERM. RECORD AS RQSC3b |

(NEW)

BASE: CAN/USA LANDLINE SAMPLE (Q.650=1 AND Q600=2,11)

HH1. Just so we select the right person, can you please tell me, including yourself, how many adults 18 or older are there living in your household?

_____ (valid: 1-5)

- | | | |
|----|----------------------------------|------------------------|
| NN | None | THANK AND TERM (TQHH1) |
| 6 | 6 or more adults age 18 or older | |
| DD | (DO NOT READ) Don't Know | THANK AND TERM (TQHH1) |
| RR | (DO NOT READ) Refused | ASK QB1 |



(NEW)

BASE: IF HH1=1 AND Q600=2,11 'CAN/USA'

A1. And is this adult between 18 and 54 years old or over 54 years old?

- | | | |
|---|--------------------------|-----------------------|
| 1 | 18-54 years old | THANK AND TERM (TQA1) |
| 2 | Over 54 | ASK QA2 |
| D | (DO NOT READ) Don't Know | THANK AND TERM (TQA1) |
| R | (DO NOT READ) Refused | THANK AND TERM (RQA1) |

(NEW)

BASE: IF A1=2 AND Q600=2,11 'CAN/USA'

A2. May I please speak with the adult age 55 or older living in this household?

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code '3' and record the respondent's name and as much information as possible)

- | | | |
|---|--|---|
| 1 | Qualified adult 55+ is on the phone | GO TO INTRO3 |
| 2 | Qualified adult 55+ is available (not on phone and brought to phone) | ASK FOR, GO TO Q.SC4 |
| 3 | Qualified adult 55+ is not available at this time | SCHEDULE CB (PN PLEASE SET UP AS A SUSPEND) |
| 4 | (DO NOT READ) 55+ respondent infirmed, unable to do interview | THANK & TERM. RECORD AS QA255+Unable |
| R | (DO NOT READ) Refused | THANK AND TERM (RQA1) |

(NEW)

BASE: IF HH1=2-6 or RR AND Q600=2,11 'CAN/USA'

B1. And how many of these adults are age 55 or older?

- _____ (1 through #of adults in HH1 **max value set at 5**)
- 6 (P.N – ONLY SHOW CODE 6 ONLY IF QHH1=6) 6 or more adults age 55 or older
- | | | |
|----|--------------------------|-----------------------|
| NN | None | THANK AND TERM (TQB1) |
| DD | (DO NOT READ) Don't Know | THANK AND TERM (TQB1) |
| RR | (DO NOT READ) Refused | ASK QB3b |



(NEW)

BASE: IF B1=1 AND Q600=2,11 'CAN/USA'

B2. May I please speak with the person living in this household who is age 55 or older?

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code '3' and record the respondent's name and as much information as possible)

- | | | |
|---|--|---|
| 1 | Qualified adult 55+ is on the phone | GO TO INTRO3 |
| 2 | Qualified adult 55+ is available (not on phone and brought to phone) | ASK FOR, GO TO Q.SC4 |
| 3 | Qualified adult 55+ is not available at this time | SCHEDULE CB (PN PLEASE SET UP AS A SUSPEND) |
| 7 | (DO NOT READ) 55+ respondent infirmed, unable to do interview | THANK & TERM. RECORD AS QB255+Unable |
| R | (DO NOT READ) Refused | THANK AND TERM (RQA1) |

(NEW)

BASE: IF B1=2 AND Q600=2,11 'CAN/USA'

P.N. – SELECT (YOUNGER/OLDER) WITH 50%/50% PROBABILITY FOR EACH

B3a May I please speak with the (younger/older) of the two adults age 55 or older?

- | | | |
|---|--|---|
| 1 | Qualified adult 55+ is on the phone | GO TO INTRO3 |
| 2 | Qualified adult 55+ is available (not on phone and brought to phone) | ASK FOR, GO TO Q.SC4 |
| 3 | Qualified adult 55+ is not available at this time | SCHEDULE CB (PN PLEASE SET UP AS A SUSPEND) |
| 7 | (DO NOT READ) 55+ respondent infirmed, unable to do interview | THANK & TERM. RECORD AS QB3a55+Unable |
| R | (DO NOT READ) Refused | THANK AND TERM (RQB3a) |



(NEW)

BASE: IF B1=3-6 or RR AND Q600=2,11 'CAN/USA'

(P.N. – RANDOMIZE “birthday last” vs. “birthday next”)

(P.N.: SHOW FIRST INTERVIEWER NOTE IF ‘CELEBRATED A BIRTHDAY LAST’ IS SELECTED)

B3b. May I please speak with the person living in this household who is age 55 years old or older who (celebrated a birthday last/will celebrate a birthday next)?

(INTERVIEWER NOTE: If respondent is confused, explain that you are asking for the adult age 55 or older in the household who had the **most recent** birthday.)

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code ‘3’ and record the respondent’s name and as much information as possible)

- | | | |
|---|--|--|
| 1 | Qualified adult 55+ is on the phone | GO TO INTRO3 |
| 2 | Qualified adult 55+ is available (not on phone and brought to phone) | ASK FOR, GO TO Q.SC4 |
| 3 | Qualified adult 55+ is not available at this time | SCHEDULE CB (PN PLEASE SET UP AS A SUSPEND) |
| 7 | (DO NOT READ) 55+ respondent infirmed, unable to do interview | THANK & TERM. RECORD AS QB3b55+Unable |
| R | (DO NOT READ) Refused | THANK AND TERM (RQB3b) |



(IHP 2013 - MODIFIED intro sentence as set in "2011")

BASE: IF NON-SWITZERLAND/SWEDEN (QSc2a=2 OR Q.SC3a OR Q.SC3b = 2 OR QA2=2 OR QB2=2 OR QB3a=2 OR QB3b=2) AND (Q600=1-7, 10-11)

PN: INSERT 'the' for US and UK (Q.600=4,5)

SC4.

Bonjour/ bonsoir, je m'appelle _____. Je vous appelle de la part de l'Office Fédéral de la Santé Publique et du Commonwealth Fund, une organisation de santé américaine. Nous menons une enquête mondiale concernant le sujet de la santé. Nous ne vendons rien.

(New)

- | | | |
|---|--------------------------|-------------------------------|
| 1 | (V) Accepte de continuer | GO TO INTRO3 |
| 9 | (V) Refus | THANK & TERM. RECORD AS RQSC4 |

(IHP 2013 – modified (removed "the Commonwealth Fund"))

BASE: IF QSc2a=2 OR Q.SC3a OR Q.SC3b = 2 OR QA2=2 OR QB2=2 OR QB3a=2 OR QB3b=2 AND FROM SWEDEN (Q600=8)

SC4a.

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is _____. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

(New)

BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)

Are you interested in participating?

- | | | |
|---|---|--------------------------------|
| 1 | Agreed to interview | GO TO INTRO3 |
| 7 | Not asked / QSC4a was not a compulsory question yet | |
| R | (DO NOT READ) Refused | THANK & TERM. RECORD AS RQSC4a |

INTRO3

(IHP 2013)

ALL NON-SWITZERLAND QUALIFIED RESPONDENTS (Q600=1-8,10-11)

(Merci. Toutes vos réponses dans cette enquête resteront confidentielles et si il y a une question à laquelle vous préféreriez ne pas répondre, nous passerons à la suivante. [IF



CANADA, FR, USA (Q600=2,3,11), DISPLAY: “This interview may be recorded for training and quality control purposes.”)].

BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)

To protect your interest and to inform you what you agree on, I must inform you that your answers in this interview are covered by the “The Public Access to Information and Secrecy Act” under 24 8. At publication, we present information in such a way that no answer can be traced back to you. The personal data we save from this interview are only your answers and your phone number. They are saved to be able to answer the question of the population's experiences with health care. Myndigheten för vårdanalys is responsible for the investigation and is the data controller. You can contact them if you have any questions about the survey or information saved.

BASE: SHOW IF NECESSARY NOTES IF SC4=1

INTERVIEWER: SI L'INTERLOCUTEUR DEMANDE POUR QUI EST CE SONDAGE: Cette enquête est menée par le Commonwealth Fund, une fondation américaine à but non lucratif qui mène des recherches internationales dans le domaine de la santé, en collaboration avec des autorités gouvernementales en charge de la santé.

INTERVIEWER: SI L'INTERLOCUTEUR DEMANDE POURQUOI VOUS AVEZ BESOIN DE SAVOIR CETTE INFORMATION: Cette enquête est menée pour aider les décideurs politiques en Suisse à comprendre vos expériences avec le système de santé. Elle est aussi réalisée dans dix autres pays. Nous garantissons la confidentialité de vos réponses. Celles-ci seront d'ailleurs mises ensemble avec les réponses des autres répondants et il sera impossible de vous identifier dans les données.

(SI NECESSAIRE: Selon vos réponses, l'interview prendra entre 15 minutes)

SI BESOIN: Vos réponses seront traitées de façon strictement confidentielle et serviront uniquement à analyser comment le système de santé suisse fonctionne en comparaison avec d'autres pays.



(NEW)

BASE: ALL NON-SWITZERLAND CELL SAMPLE (Q.650=2 AND Q600=1-8, 10-11)

CP-1. **P.N. PLEASE USE THIS TEXT FOR USA ONLY Q600=11:**

And so that I can ask you the right questions, could you please tell me if you are under 18, between the ages of 18 and 54 or over 54 years of age?)

(P.N. PLEASE USE THIS TEXT FOR COUNTRIES OTHER THAN USA Q600=1-10)

Afin que je puisse vous poser les questions adéquates, pouvez-vous juste me dire si vous avez moins de 55 ans ou si vous êtes âgé(e) de 55 ans ou plus?

- | | | |
|---|--|--|
| 1 | P.N. PLEASE USE THIS TEXT FOR USA ONLY Q600=11: Under 18, or 18 to 54 years old | |
| | P.N. PLEASE USE THIS TEXT FOR COUNTRIES OTHER THAN USA Q600=1-10: | |
| | Moins de 55 ans | THANK & TERM. RECORD AS TCP-1 |
| 2 | Âgé(e) de 55 ans ou plus | GO TO CP_2 |
| 7 | (V) Personne cible de 55 ans ou plus trop âgée, pas en mesure de répondre | THANK & TERM. RECORD AS QCP1_55+Unable |
| 9 | (V) REFUS | THANK & TERM. RECORD AS RCP-1 |

(IHP 2013 – Skip pattern for base has been modified, wording is the same as in IHP 2013)

(PN: SHOW INTERVIEWER NOTE IF US CELL PHONE SAMPLE; Q600=11 and Q650=2)

BASE: NON-SWITZERLAND CELL SAMPLE AND 55+ (CP-1=2 AND Q600=1-8, 10-11)

CP_2:

(INTERVIEWER: ONLY IF RESPONDENT ASKS ABOUT INCENTIVE: At the end of the survey, we would like to send you \$5 in appreciation of your time.)

Avant de continuer, êtes vous en train de conduire (FACULTATIF: et dans l'incapacité de compléter le sondage)?

- | | | |
|---|--------------------------------|----------------------------------|
| 1 | Pas en train de conduire | GO TO Q.CP_3 text and then Q.710 |
| 2 | Conduit | SET UP CALL BACK |
| 3 | (V) Ceci n'est pas un portable | THANK & TERM. RECORD AS TQCP_1 |
| 9 | (V) Refus | THANK & TERM. RECORD AS RQCP_1 |



(IHP 2013)

BASE: IF NON-SWITZERLAND AND CP_2=1 (CP_2=1 AND Q600=1-8, 10-11)

CP_3 text:

(Merci. Toutes vos réponses dans cette enquête resteront confidentielles et si il y a une question à laquelle vous préféreriez ne pas répondre, nous passerons à la suivante. [IF CANADA, FR, US (Q600=2,3, 11), DISPLAY: "This interview may be recorded for training and quality control purposes."].

[INTERVIEWER NOTE: SI IL S'AGIT D'UN NUMERO DE CELLULAIRE ET QUE L'INTERLOCUTEUR PENSE QUE NOUS AVONS FAIT UN FAUX NUMERO CAR C'EST SON TÉLÉPHONE PORTABLE? LIRE : Nous incluons des numéros de téléphone portable dans cette enquête afin de contacter le plus grand échantillon de résidents Suisses]

BASE: ALL SWISS RESPONDENTS (Q600=9)

INTRO_CH

Bonjour/ bonsoir, je m'appelle _____. Nous menons auprès de la population une enquête concernant le système de santé pour laquelle vous venez de recevoir un courrier de la part de l'Office fédéral de la santé publique. (Nous ne vendons rien).

Pourrais-je parler à [RESPONDENT'S NAME] ? La durée de l'interview est d'environ 20 minutes.

- | | | |
|----|--|--|
| 1 | (V) Démarrer l'interview | GO TO TELNO_INT |
| 2 | (V) Momentanément absent / Rendez-vous | SET UP CALLBACK |
| 3 | (V) Personne ne décroche | → RECALL |
| 4 | (V) Occupé | → RECALL |
| 5 | (V) Répondeur téléphonique | → RECALL |
| 6 | (V) changement de langue | → SELECT German/French/Italian |
| 7 | (V) Changement / nouveau numéro de téléphone | GO TO CHANGE_TELNOa |
| 8 | (V) Blocage technique de l'appel (pour tous les numéros disponibles) | STOP |
| 9 | (V) refus de participer | GO TO REF_reason |
| 10 | (V) Modem/fax | → RECALL |
| 11 | (V) Tous les numéros de téléphone sont invalides | → STOP |
| 12 | (V) EMS, Home, institution | → STOP |
| 13 | (V) Problème de langue (ne parle ni français, ni italien, ni allemand) | → STOP |
| 17 | (V) Pers. cible de 55+ ans fragile, impossible de répondre | THANK & TERM. RECORD AS QSC2a55+Unable |
| 18 | (V) Pers. cible ne vit (plus) dans le ménage contacté | → TRACKINGa |

(Merci. Toutes vos réponses dans cette enquête resteront confidentielles et s'il y a une question à laquelle vous préféreriez ne pas répondre, nous passerons à la suivante).



INTERVIEWER: SI L'INTERLOCUTEUR DEMANDE POUR QUI EST CE SONDAGE:
 Cette enquête est menée, en Suisse, par l'Office Fédéral de la Santé Publique. Elle est d'ailleurs également réalisée dans de nombreux autres pays et la coordination internationale est assurée par le Commonwealth Fund, une fondation à but non lucratif.

INTERVIEWER: SI L'INTERLOCUTEUR DEMANDE POURQUOI VOUS AVEZ BESOIN DE SAVOIR CETTE INFORMATION:

Cette enquête est menée pour aider les décideurs politiques en Suisse à comprendre vos expériences avec le système de santé. Elle est aussi réalisée dans dix autres pays. Nous garantissons la confidentialité de vos réponses. Celles-ci seront d'ailleurs mises ensemble avec les réponses des autres répondants et il sera impossible de vous identifier dans les données.

(IF NECESSARY: Selon vos réponses, l'interview prendra environ 20 minutes)

IF NECESSARY: Vos réponses seront traitées de façon strictement confidentielle et serviront uniquement à analyser comment le système de santé suisse fonctionne en comparaison avec d'autres pays.

BASE: INTRO_CH=18 AND Q600=9

TRACKINGa

Pourriez-vous me dire, s'il vous plaît, pourquoi [NAME OF RESPONDENT] n'habite (plus) dans votre ménage?

- | | | |
|---|---|-----------------|
| 1 | (V) A quitté le ménage (peu importe la raison) et vit dans un autre ménage privé en Suisse | GO TO TRACKINGb |
| 2 | (V) A quitté le ménage (peu importe la raison) et vit dans une institution (EMS, Hôpital, etc.) | STOP |
| 3 | (V) A quitté la Suisse | STOP |
| 4 | (V) Personne cible inconnue | STOP |
| 5 | (V) Autre situation | STOP |

BASE: TRACKINGa=1 AND Q600=9

TRACKINGb

Pourriez-vous me dire, s'il vous plaît, où habite maintenant [NAME OF RESPONDENT] et me donner son numéro de téléphone actuel?

- | | | |
|---|---|---------------------|
| 1 | (V) Donne un numéro de téléphone actuel | GO TO CHANGE_TELNOa |
| 2 | (V) Aucune indication d'un numéro de téléphone actuel | → STOP |



BASE: (INTRO_CH=7 OR TRACKINGb=1) AND Q600=9

CHANGE_TELNOa

Quel numéro de téléphone doit être changé / saisi à nouveau?

- Telno1: 0 __ / _____
- Telno2: 0 __ / _____
- Telno3: 0 __ / _____

➔ GO TO INTRO_CH

BASE: INTRO_CH=9 AND Q600=9

REF_reason

INTERVIEWER: Noter la raison exacte du refus: _____

➔ STOP

BASE: INTRO_CH=9 AND Q600=9

NUMBEROFPHONES

(shows the number of phone numbers at which a given individual could have been reached at)

BASE: INTRO_CH=1 AND Q600=9

TELNO_INT

Records which phone number (if several available for the respondent) is used to conduct the interview

- Telno1: 0 __ / _____

BASE: INTRO_CH=1 AND Q600=9

phoneproportion

- 1 Phone number on registry
- 2 No phone number on registry



(IHP 2013 –MODIFIED for 55+ - INTERVIEWER NOTE ASKING TO SPEAK TO SOMEONE WHO IS 55 OR OVER ALSO MODIFIED, AND ADDED A CODE FOR “Cannot remember year of birth”)
(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

BASE: ALL

Q710. Tout d’abord, en quelle année êtes-vous né?

(ENQUETEUR: SI NECESSAIRE: Nous avons besoin de cette information afin de vous poser uniquement les questions qui vous concernent.)

(INTERVIEWER: ENTRER UN NUMERO A QUATRE CHIFFRES, EX 1953)

INSERER ANNEE DE NAISSANCE (FOURCHETTE 1906-1959)

9997 (V) Année de naissance supérieure à 1959

9998 (V) Ne sait pas/ Ne se souvient pas de l'année de naissance

9999 (V) Refus

**PN: - If 9997 is selected for both CELL PHONE AND LL SAMPLE, Thank & Term GEN-
IN AS CODE 6 UNDER Q.730.**

**PN: PLEASE NOTE THAT IN IHP 2014 ALL LL and CELL RESPONDENTS get
terminated if code ‘9997’ is selected at Q710. In IHP 2013 only CELL Respondents
got terminated.**

(New)

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

**BASE: (Non-Switzerland (Q650=1-8, 10, 11) AND Q710 = 9998 ‘Respondent cannot
remember year of birth’) OR Switzerland (Q650=9)**

Q710a. Quel est votre âge?

(ENREGISTREZ LE NOMBRE 55-108)

997 (V) Plus jeune que 55 ans

THANK AND TERM AS Q710a

999 (V) Refus

THANK AND TERM AS Q710a



(IHP 2013 –MODIFIED for 55+, and adapted to pull from Q710a as well)

BASE: Non-Switzerland (Q650=1-8, 10, 11) AND Q710 = 1906-1959 OR Q710a=55-108) OR Switzerland (Q650=9)

Q715. [P.N. - HIDDEN COMPUTE FOR AGE.]

[RANGE 55 -108]

(**AGE** = 2014 MINUS 'year provided' at Q710 IF Non-Switzerland (Q650=1-8, 10, 11))
OR IF (Non-Switzerland (Q650=1-8, 10, 11) AND Q710a=55-108 and Q710=9998) then
AGE=Q710a)

OR IF Switzerland (Q650=9) then **AGE**=Q710a

(IHP 2013 –MODIFIED for 55+, and adapted to pull from Q710a as well)

BASE: ALL

Q720. AGE CATEGORIES (NOT SHOWN ON SCREEN)

2	55-64	(Q710= 1959-1950 OR Q710a=55-64)
3	65-74	(Q710= 1949-1940 OR Q710a=65-74)
4	75+	(Q710= 1939-1906 OR Q710a=75+)
9	Decline to answer	(Q710= 9999 OR Q710a=997, 999)

[PN: IF AGE 55 OR OLDER (Q720 = 2-4), ASK Q725. OTHERWISE SKIP TO Q730.]

(IHP 2013)

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

BASE: AGE 55+ 'Q720 = 2-4'

Q725. **RESPONDENT SEX) (ENQUETEUR: SI LE SEXE EST EVIDENT, SEULEMENT CONFIRMER. SI PAS SUR: "Êtes-vous...?")**

- 1 un homme
- 2 une femme



(IHP 2013)

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

BASE: AGE 55+ FROM SWITZERLAND 'Q720 = 2-4' AND Q600=9

Q726. (LANGUE DE L'INTERLOCUTEUR)

(INTERVIEWER NOTE: MERCI DE CONFIRMER LA LANGUE DE L'INTERVIEW)

1 Français

2 Italien

3 allemand

(IHP 2013 –MODIFIED for 55+)

BASE: ALL RESPONDENTS

Q730. SCREENER QUALIFICATION IDENTIFICATION (P.N.-DOES NOT APPEAR ON SCREEN)

[PN: IF 55+ (Q720=2-4), GET CODE 1. ALL OTHERS GET CODE 6.]

1 QUALIFIED

ASK Q740

6 NOT QUALIFIED (AGE)

THANK AND TERM

(IHP 2011 Q750)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q740. QUOTA SET – BEHIND THE SCENES

- | | | |
|----|-------------|----------------------|
| 1 | AUSTRALIA | (Q600=1 AND Q730=1) |
| 2 | CANADA | (Q600=2 AND Q730=1) |
| 3 | FRANCE | (Q600=3 AND Q730=1) |
| 4 | GERMANY | (Q600=4 AND Q730=1) |
| 5 | NETHERLANDS | (Q600=5 AND Q730=1) |
| 6 | NEW ZEALAND | (Q600=6 AND Q730=1) |
| 7 | NORWAY | (Q600=7 AND Q730=1) |
| 8 | SWEDEN | (Q600=8 AND Q730=1) |
| 9 | SWITZERLAND | (Q600=9 AND Q730=1) |
| 10 | UK | (Q600=10 AND Q730=1) |
| 11 | US | (Q600=11 AND Q730=1) |



(IHP 2013)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q742. QUOTA SET – BEHIND THE SCENES UK & AUSTRALIA
(PN – OTHER COUNTRIES SHOULD BE “MISSING” AT THIS VARIABLE)

- | | | |
|---|------------------|-------------------------|
| 1 | ENGLAND | (Q630=26-34 AND Q730=1) |
| 2 | SCOTLAND | (Q630=36 AND Q730=1) |
| 3 | WALES | (Q630=35 AND Q730=1) |
| 4 | NORTHERN IRELAND | (Q630=37 AND Q730=1) |
| 5 | NSW | (Q630=1 AND Q730=1) |
| 6 | NON-NSW | (Q630=2-8 AND Q730=1) |
| 7 | ALL OTHERS | |

(IHP 2013)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q743. QUOTA SET – BEHIND THE SCENES - AUSTRALIA (MAJOR CITY/NOT MAJOR CITY)

[P.N. - Code as '7' if sample info is unavailable for Australia
Code as 'Missing' if other country]

- | | |
|---|--|
| 1 | Major cities |
| 2 | Inner regional |
| 3 | Outer regional |
| 4 | Remote |
| 5 | Very Remote |
| 7 | Not Available For This Country/These Countries |



(IHP 2011 Q765 / Similar to IHP 2013 Q750)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q750. QUOTA SET – BEHIND THE SCENES – CANADA PROVINCES

[P.N. - Code as '7' if sample info is unavailable for Canada

- Code as 'Missing' if other country]

- 1 Ontario (Q630=14 AND Q730=1)
- 2 Quebec (Q630=13 AND Q730=1)
- 3 Alberta (Q630=17 AND Q730=1)
- 4 All other provinces (Q630=9-12, 15-16, 18-21 AND Q730=1)
- 7 Not Available For This Country/TheseCountries

(Q745 – deleted 120312- quota check question – IHP 2011 Q745)

(Q747 – deleted 120312- quota check question – IHP 2011 Q747)

(Q749 – deleted 120312- quota check question – IHP 2011 Q749)

(Q755 – deleted 120312- quota check question – IHP 2011 Q755)

(Q98 – deleted 120312- of screener disposition status of respondent – IHP 2011 Q98)

(Q99 – deleted 120312- ORIGINAL Q99- screener qualification – IHP 2011 Q99)

(IHP 2013)

BASE: ALL RESPONDENTS

Q99. P.N.- IF Q.730=1 (QUALIFIED), Q.99=1 (QUALIFIED)



(IHP 2013)

BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)

(P.N. POSTAL CODES IN CANADA ARE ALPHA NUMERIC AoA –oAo. ‘A’ BEING A LETTER FROM ALPHABET AND ‘o’ BEING ANY DIGIT.

D-Z2. What is your postal code?

--- --
999999 (V) Refused

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 6 digit postal code? (INSERT POSTAL CODE)

- 1 Yes (CONTINUE)
- 2 No (RE-ASK D-Z2)

(P.N.- QD-Z2 ‘postal code for CANADA’ – should NOT be included in any “CLIENT” deliverables. We will need it in our “INTERNAL” versions for checking; though this should please be removed from ANY client deliverables. However, variable “QD-Z2truncated”, which is outlined below should be included.)

(P.N. – PLEASE GENERATE “QD-Z2truncated” VARIABLE BASED ON THE FIRST THREE DIGITS PROVIDED AT Q-DZ2)

QD-Z2truncated. First three digits of postal code for Canada

(GENERATE FROM QD-Z2)



(IHP 2013)

BASE: ALL QUALIFIED CANADIAN LANDLINE RESPONDENTS FOR WHOM SAMPLE INFO ON PROVINCES IS MISSING OR CELL PHONE RESPONDENTS WHO REFUSED ZIPCODE (Q99=1 AND Q600 = 2 AND [(Q650=1 AND D-Z2=RR AND 'no sample info') OR (Q650=2 AND D-Z2=RR)])

(PN – as there is no CELL sample in Canada for IHP 2014 only the first part of this skip applies)

D-Z3. What province is this household located in?

- 1 Newfoundland and Labrador
- 2 Prince Edward Island
- 3 Nova Scotia
- 4 New Brunswick
- 5 Quebec
- 6 Ontario
- 7 Manitoba
- 8 Saskatchewan
- 9 Alberta
- 10 British Columbia
- 11 Yukon Territory
- 12 Northwest Territories
- 13 Nunavut
- 99 (V) Refused

(IHP 2013)

BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)

D-Z3a. BEHIND THE SCENES – CANADA DATA-BASED PROVINCES

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'A' = Newfoundland and Labrador
(code 1)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'C' = Prince Edward Island
(code 2)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'B' = Nova Scotia
(code 3)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'E' = New Brunswick
(code 4)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'G,H,J' = Quebec
(code 5)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'K, L, M, N, P' = Ontario
(code 6)



IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'R' = Manitoba
(code 7)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'S' = Saskatchewan
(code 8)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'T' = Alberta
(code 9)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'V' = British Columbia
(code 10)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'Y' = Yukon
(code 11)

IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'X1A' or 'X0E' or 'X0G' = Northwest Territories
(code 12)

IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'X0A' or 'X0B' or 'X0C' = Nunavut
(code 13)

****IF LL (Q650=1) AND REFUSED ZIP (D-Z2=RR) AND NO SAMPLE INFO (Q750= 7)**

OR

IF CELL (Q650=2) AND REFUSED ZIP (D-Z2=RR)

IF D-Z3 = 1 PROVINCE = Newfoundland and Labrador	(code 1)
IF D-Z3 = 2 PROVINCE = Prince Edward Island	(code 2)
IF D-Z3 = 3 PROVINCE = Nova Scotia	(code 3)
IF D-Z3 = 4 PROVINCE = New Brunswick	(code 4)
IF D-Z3 = 5 PROVINCE = Quebec	(code 5)
IF D-Z3 = 6 PROVINCE = Ontario	(code 6)
IF D-Z3 = 7 PROVINCE = Manitoba	(code 7)
IF D-Z3 = 8 PROVINCE = Saskatchewan	(code 8)
IF D-Z3 = 9 PROVINCE = Alberta	(code 9)
IF D-Z3 = 10 PROVINCE = British Columbia	(code 10)
IF D-Z3 = 11 PROVINCE = Yukon	(code 11)
IF D-Z3 = 12 PROVINCE = Northwest Territories	(code 12)
IF D-Z3 = 13 PROVINCE = Nunavut	(code 13)

*****IF Q650=1 (LL) AND D-Z2=RR AND SAMPLE INFO IS AVAILABLE APPLY CODE FROM SAMPLE INFO**

ALL ELSE IN CANADA ARE MISSING Code 14 'missing CANADA' (code 14)



(IHP 2013 QD-ZA)

BASE: ALL QUALIFIED RESPONDENTS FROM- AUSTRALIA ONLY (Q600=1 AND Q99=1)

(P.N. 4 digit postal code)

D-ZA. What is your postal code?

9999 (V) Refused

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code? (INSERT POSTAL CODE)

- | | | |
|---|-----|---------------|
| 1 | Yes | (CONTINUE) |
| 2 | No | (RE-ASK D-ZA) |

(P.N.-IF QD-ZA = 'postal code NOT from NSW OR 9999/refusal' ' NOT NSW/REFUSAL AT QD-ZA - ASK QD-ZAR)

(P.N.-IF QD-ZA = 'postal code from NSW ' NSW AT QD-ZA -- SKIP TO NSW DATABASED VARIABLE CREATION AND USE SELF-REPORTED POSTAL CODE at QD-ZA TO MAP INTO EACH LHD AT VARIABLE 'QA-LHDrep')



P.N. PLEASE USE SELF-REPORTED POSTAL CODE at QD-ZA TO MAP INTO EACH LHD AT VARIABLE 'QA-LHDrep' total of 15 LHDs:

QA-LHDrep:

1. Sydney
2. South Western Sydney
3. South Eastern Sydney
4. Western Sydney
5. Northern Sydney

Sydney Periphery:

6. Central Coast
7. Illawarra Shoalhaven
8. Nepean Blue Mountains

NSW Rural:

9. Far West
10. Hunter New England
11. Mid North Coast
12. Murrumbidgee
13. Northern NSW
14. Southern NSW
15. Western NSW

(IHP 2013 QD-ZAR – BASE MODIFIED)

BASE: ALL QUALIFIED AUSTRALIA RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE OR DID NOT ENTER A NSW POSTAL CODE [(QD-ZA = 9999 OR QD-ZA ='not NSW postal code') AND Q99=1 AND Q600=1]

D-ZAR. In which region are you living ?
(READ LIST IF NECESSARY)

- 01 New South Wales
- 02 Victoria
- 03 Queensland
- 04 Western Australia
- 05 South Australia
- 06 Tasmania
- 07 Australian Capital Territory
- 08 Northern Territory
- DD (DO NOT READ) Don't know
- RR (DO NOT READ) Refused



(P.N.-IF QD-ZAR = NSW (01) and Q650=1 (Land Line) and QA-LHDsamp=1-15 – USE SAMPLE INFORMATION FROM QA-LHDsamp TO ALLOCATE TO 'QLHD-STRATA'; will result in NSWDatabase=1)

(P.N.-IF QD-ZAR = NSW (01) and Q650=1 (Land Line) and QA-LHDsamp= '16 Not and NSW LHD' – THANK AND TERM)

(P.N.-IF QD-ZAR = NSW (01) and Q650=2 (CELL) – TERMINATE)

(P.N.-IF QD-ZAR 'NOT NSW (02, 03, 04, 05, 06, 07, 08)' and Q650=2 (CELL) – SKIP TO NSWDATABASED VARIABLE CREATION (NSWDatabase=0))

(P.N.-IF QD-ZAR 'Refused (98/99)' – and Q650=2(CELL) – TERMINATE)

(P.N.-IF QD-ZAR 'NOT NSW (02, 03, 04, 05, 06, 07, 08) but NOT 'Refused (98/99)' and Q650=1 (Land Line) – SKIP TO NSWDATABASED VARIABLE CREATION (NSWDatabase=0))

(P.N.-IF QD-ZAR 'Refused (98/99)' – and Q650=1 (Land Line) – and QA-LHDsamp=1-15 - USE SAMPLE INFORMATION FROM QA-LHDsamp TO ALLOCATE TO 'QLHD-STRATA'; will result in NSWDatabase=1)

(P.N.-IF QD-ZAR 'Refused (98/99)' – and Q650=1 (Land Line) – and QA-LHDsamp= '16 Not and NSW LHD' – SKIP TO NSWDATABASED VARIABLE CREATION (NSWDatabase=0))

NOTE TO EFG – WE WILL PLEASE NEED AN LHD SAMPLE-BASED VARIABLE FOR 'Q650=1' ALL LAND LINE RECORDS CALLED 'QA-LHDsamp'

QA-LHDsamp:

1. Sydney
2. South Western Sydney
3. South Eastern Sydney
4. Western Sydney
5. Northern Sydney

Sydney Periphery:

6. Central Coast
7. Illawarra Shoalhaven
8. Nepean Blue Mountains

NSW Rural:

9. Far West
10. Hunter New England
11. Mid North Coast



12. Murrumbidgee
13. Northern NSW
14. Southern NSW
15. Western NSW
16. Not and NSW LHD

**P.N. PLEASE CREATE THE FOLLOWING 'QLHD-STRATA' variable total of 7 strata:
(WE WILL NEED A TOTAL OF 400 COMPLETES PER STRATA)**

1. Sydney QA-LHDrep(if postcode provided) **OR** QA-LHDsamp (if postcode refused) =1
2. South Western Sydney QA-LHDrep(if postcode provided) OR QA-LHDsamp (if postcode refused) =2
3. South Eastern Sydney QA-LHDrep(if postcode provided) **OR** QA-LHDsamp (if postcode refused) =3
4. Western Sydney QA-LHDrep(if postcode provided) **OR** QA-LHDsamp (if postcode refused)=4
5. Northern Sydney QA-LHDrep(if postcode provided) **OR** QA-LHDsamp (if postcode refused)=5
6. Sydney Periphery QA-LHDrep(if postcode provided) **OR** QA-LHDsamp (if postcode refused)=7-8
7. NSW Rural QA-LHDrep(if postcode provided) **OR** QA-LHDsamp (if postcode refused)=9-15

NSW-DATABASED VARIABLE

NSWdatabased = 1 IF QLHD-STRATA = '1-7'

NSWdatabased = 0 (Otherwise)



SECTION 800: ACCESS TO HEALTHCARE

(Q805 – moved to Q1621 – 12/20/13)

(IHP 2013 Q1106 – ORDER MODIFIED - item **A1** 2014 equals item **A3** in 2013, item **A2** 2014 equals item **A1** in 2013, item **A3** in 2014 equals item **A2** in 2013)

(Items A1 – A3 referred to as items 1-3 in client questionnaire)

(ITEM A4 is a Canada specific addition)

BASE FOR ITEMS A1-A3: ALL QUALIFIED RESPONDENTS (Q99=1)

BASE FOR ITEM A4: ALL QUALIFIED RESPONDENTS FROM CANADA (Q600=2 AND Q99=1)

Q810. **Durant les 12 derniers mois, vous est il arrivé [INSERT ITEM]?**

- 1 Oui
- 2 Non
- 3 (V) Pas concerné
- 8 (V) Ne sait pas
- 9 (V) Refus

[RANDOMIZE ITEMS A1- A3]

A1 de ne pas avoir retiré un médicament sur ordonnance ou de ne pas avoir pris des doses de votre médicament pour des raisons de coût.

A2 d’avoir eu un problème médical mais de ne pas avoir consulté un docteur à cause du coût [IF UK (Q600=4), DISPLAY: “consult with”; ALL OTHERS, DISPLAY: “visite”]

A3 de ne pas avoir effectué pour des raisons de coût un test médical, un traitement ou un examen de contrôle recommandés par un médecin.

A4 Did not visit a dentist when you needed to because of the cost

(P.N.- On all questions which have several items (A1,A2,..., An) the variable name in the dataset should show up as “Q810A1”, “Q810A2”...and “Q810An”)



(IHP 2013 Q1115)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q815. Sans se rendre aux urgences d'un hôpital, dans quelle mesure est-il facile ou difficile de recevoir des soins médicaux le soir, durant les week-ends ou les jours fériés? Est-il...?

(ENQUÊTEUR: LIRE LES REPONSES)

- 1 très facile
- 2 assez facile
- 3 assez difficile
- 4 très difficile
- 6 (V) n'a jamais eu besoin de soins le soir, durant les week-ends ou les jours fériés
- 8 (V) Ne sait pas
- 9 (V) Refus

(IHP 2013 Q1110- MODIFIED for France, Germany, and Switzerland only:

Modification for **FRANCE AND GERMANY** - text for "or a nurse" **not** to be displayed if FRANCE OR GERMANY

Modification for **SWITZERLAND** – **NOTE TO TRANSLATOR** - *please make sure that the following qualification is NOT included as part of the question text: "Think about the time it took to get an appointment not the time it took to receive treatment"* – text was modified)

(In client questionnaire labeled as IHP 2011, IHP 2013 wording)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q820. La dernière fois que avez été malade ou que vous avez eu besoin de soins, combien de temps a-t-il été nécessaire pour obtenir un rendez-vous?. Veuillez ne pas considérer toute visite aux urgences d'un hôpital. Avez-vous obtenu un rendez-vous...?

(ENQUÊTEUR: LIRE LES REPONSES)

- 1 le même jour
- 2 le lendemain
- 3 dans les 2 à 5 jours
- 4 dans les 6 à 7 jours
- 5 dans les 8 à 14 jours
- 6 après plus de deux semaines
- 7 ou n'avez-vous jamais réussi à obtenir un rendez-vous
- 8 (V) Ne sait pas
- 9 (V) Refus



SECTION 900: RELATIONSHIP WITH REGULAR DOCTOR

(IHP 2013 Q1130—MODIFIED – only additional text which is exclusive for Sweden is modified/new since IHP 2013, and NEW IF NECESSARY NOTE AND CODE FOR US ONLY about NP/PA)

(In client questionnaire labeled as IHP 2011, IHP 2013)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q905. **Consultez-vous généralement le même médecin quand vous avez besoin de vous faire soigner ?**

[IF US (Q600=11) SHOW : “IF NECESSARY: if respondent says nurse practitioner or physician assistant code as 4”]

[IF CANADA (Q600=2) SHOW : “IF NECESSARY: if respondent says nurse or physician assistant code as 5”]

[IF AUS, NETH, NZ, NOR, UK (Q600=1,5,6,7,10), DISPLAY: “Is there one GP you usually go to for your medical care?”]

[IF SWEDEN ‘Q600=8’ DISPLAY: “This means, do you have a specific person you usually contact about health care?”]

- 1 Oui, je consulte le même médecin/généraliste
- 2 (V) Oui, mais j’ai plusieurs médecins/généralistes
- 3 Non
- 4 **PN - SHOW CODE 4 FOR US ONLY (Q600=11) “(V) Yes, have nurse practitioner or physician assistant”**
- 5 **PN - SHOW CODE 5 FOR CAN ONLY (Q600=2) “(DO NOT READ) Yes, have nurse or physician assistant**
- 8 (V) Pas certain(e)
- 9 (V) Préfère ne pas répondre



(IHP 2013 Q1132 – Question text modified for Germany, UK and Australia only: Germany and UK to read “GP practice”, and for Australia to read “general practice”)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE NO REGULAR DOCTOR, ARE NOT SURE OR DECLINE TO ANSWER (Q905=3,8,9 AND Q99=1)

Q910. Consultez-vous généralement le même groupe de médecin, le même centre médical ou la même clinique quand vous avez besoin de vous faire soigner ?

[IF AUS, CAN, FR, GER, NETH, NOR, NZ, SWITZ, (Q600=1,2,3,4,5,7,6,9),
DISPLAY: Merci de ne pas inclure le département des urgences médical.]

[IF UK (Q600=10), DISPLAY: Please do not include the hospital Accident and Emergency (A and E) Department.
(INTERVIEWER NOTE): IF ASKED, This means are you registered with a GP practice]

[IF SWE, US (Q600=8,11), DISPLAY: Please do not include the hospital emergency room].

- 1 Oui
- 2 Non
- 8 (V) Pas certain(e)
- 9 (V) Préfère ne pas répondre

(Similar to IHP 2013 Q1135, PN note is new and it also accounts for NP/PA)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q915. REGULAR DOCTOR OR PLACE [DOES NOT APPEAR ON SCREEN]

[PN: IF HAS ONE OR MORE REGULAR DOCTOR(S) (Q905=1, 2), GET CODE 1.
IF HAS USUAL PLACE (Q910=1), GET CODE 2. ALL OTHERS, GET CODE 3.]

- | | | |
|---|-----------------------------|-----------------------------|
| 1 | HAS REGULAR DOCTOR/GP/NP/PA | (Q905=1, 2, 4, 5) |
| 2 | HAS REGULAR PLACE | (Q905=3,8,9 AND Q910=1) |
| 3 | NO REGULAR DOC/PLACE | (Q905=3,8,9 AND Q910=2,8,9) |

(Q925 – deleted – 12/20/13 –IHP 2013 Q1140 – MODIFIED)

(Q932 – deleted – 12/20/13 – NEW in IHP 2014)



(IHP 2013 Q1150 – Modified in terms of code “D (V) Not sure” being NEW since IHP 2013 for ALL COUNTRIES; **additionally** for AUS, NETH, NZ, NOR, question text now reads “GP’s practice” instead of “GP’s office”; also text modified if Q915=2 or Q905=4)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE

(Q915=1,2 AND Q99=1)

Q935. [IF FR, GER, SWE, SWITZ, (Q600=3,4,8,9) OR US/CAN AND REGULAR DOCTOR (Q600=11, 2 and Q.905=1,2], **DISPLAY:** Lorsque vous appelez votre cabinet médical habituel avec un souci médical, et cela durant les heures d’ouverture habituelles, combien de fois obtenez vous une réponse le jour même?]

[IF AUS, NETH, NZ, NOR (Q600=1,5,6,7) **DISPLAY:** When you call your regular GP’s practice with a medical question or concern during regular practice hours, how often do you get an answer that same day?]

[IF UK (Q600=10) **DISPLAY:** When you call your regular GP’s surgery with a medical question or concern during regular practice hours, how often do you get an answer that same day?]

[IF US/CAN [(600=11, 2 AND (Q915=2 or Q905=4, 5)] **DISPLAY THIS TEXT INSTEAD OF TEXT ABOVE:** When you call your usual place of care with a medical concern during regular practice hours, how often do you get an answer the same day?]

(LIRE LA LISTE)

- 1 toujours
- 2 souvent
- 3 parfois
- 4 Rarement ou jamais
- 5 (V) jamais essayé de contacter par téléphone
- 8 (V) Pas certain(e)
- R (V) Refus de répondre

(Q936 – *deleted* – 12/20/13 – IHP 2013 Q1159)

(Q937 – *deleted* – 12/20/13 – IHP 2013 Q1160)

(Q938 – *deleted* – 12/20/13 – IHP 2007 Q1035)



(IHP 2013 Q1166 –MODIFIED ‘item A3 is different from IHP 2013’ AND ‘ text for Germany is different in terms of using “GP” instead of “regular doctor”; also text modified if Q915=2 or Q905=4)

(Item A1, A2 and A4 translation text modified per client 3/11/14)

(Items A1, A3, A4 referred to as items 1, 3, 4 in client questionnaire)

(Items A5 and A6 are NEW and for Switzerland only)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE

(Q915=1,2 AND Q99=1)

BASE: FOR ITEMS A5 AND A6 - ALL QUALIFIED RESPONDENTS FROM SWITZERLAND WHO HAVE A REGULAR DOCTOR/PLACE (Q600= 9 AND Q915=1,2 AND Q99=1)

Q940. [IF FR, SWE, SWITZ, (Q600=3,8,9 & Q915= 1) OR US/CAN AND REGULAR DOCTOR (Q600=11, 2 and Q.905=1,2, DISPLAY:

“Lorsque vous avez besoin de soins ou d’un traitement, à quelle fréquence votre médecin habituel ou le personnel de santé que vous rencontrez”; IF AUS, GER, NZ, UK, NETH, NOR (Q600=1,4,6,10,5,7 & Q915=1) DISPLAY: “When you need care or treatment, how often does your GP or medical staff you see”; IF Q915=2 OR Q905=4, 5 DISPLAY: “Lorsque vous avez besoin de soins ou d’un traitement, à quelle fréquence le personnel de santé que vous rencontrez dans votre centre medical habituel”]...?

(ENQUETEUR: LIRE LES REPONSES)

Diriez-vous ...?

- 1 Toujours
- 2 Souvent
- 3 Parfois
- 4 Rarement ou jamais
- 5 (V) Pas concerné
- 8 (V) Ne sait pas
- 9 (V) Refus

[RANDOMIZE ITEMS – A1-4]

[P.N. IF SWITZERLAND (Q600=9) ITEMS A5 AND A6 SHOULD NOT BE RANDOMIZED AND SHOULD ALWAYS BE ASKED AFTER ITEMS A1-A4]]

A1. connaît les informations importantes sur votre passé au niveau de la santé

A2. passe assez de temps avec vous

A3. vous encourage à poser des questions

A4. explique les choses d’une manière facilement compréhensible

(P.N.- PLEASE SHOW ITEMS A5 AND A6 FOR SWITZERLAND ONLY (Q600= 9 AND Q915=1,2 AND Q99=1))



A5. Vous informe des avantages et inconvénients d'un traitement

A6. Vous présente des alternatives

(New)

BASE: SWEDISH RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACCE (Q915 = 1,2 AND Q99=1 AND Q600=8)

QSWED1. Do you feel that the health center or clinic you usually go to prioritizes its economy before your needs (READ LIST)?

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Rarely or never
- 8 (V) Not sure
- 9 (V) Decline to answer

(New)

BASE: SWEDISH RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACCE (Q915 = 1,2 AND Q99=1 AND Q600=8)

QSWED2. Have you been forced to visit your health center for a “health issue” that could have been treated at a single visit (READ LIST)?

- 1 Often
- 2 Sometimes
- 3 Never
- 8 (V) Not sure
- 9 (V) Decline to answer

(IHP 2013 Q1160 – Modified base for Canada only)

BASE: ALL QUALIFIED RESPONDENTS FROM CANADA WHO HAVE A REGULAR DOCTOR/PLACE (Q600=2 AND Q915=1,2 AND Q99=1)

Q940Can-1. In the last two years, have you emailed [(IF Q905=1,2), DISPLAY: “your regular doctor”, [(IF (Q915=2 or Q905=5), DISPLAY: “the place you usually go for medical care”] with a medical question?

- 1 Yes
- 2 No
- D (V) Not sure
- R (V) Decline to answer



(New)

BASE: ALL QUALIFIED RESPONDENTS FROM CANADA WHO HAVE A REGULAR DOCTOR/PLACE (Q600=2 AND Q915=1,2 AND Q99=1)

Q940Can-2. Would you like to be able to communicate with [(IF Q905=1,2), DISPLAY: “your regular doctor”, (IF (Q915=2 or Q905=5), DISPLAY: “the place you usually go for medical care”)] by email?

- 1 Yes
- 2 No
- D (V) Not sure
- R (V) Decline to answer



SECTION 1000: COORDINATION OF CARE & EXPERIENCE WITH SPECIALISTS

(item is different in IHP 2014 “And, was there EVER a time in the past 2 years when”; additionally text at code 1 is different)

(In client questionnaire labeled as IHP 2011, IHP 2013 wording)

(Items A1 – A3 referred to as items 1-3 in client questionnaire)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1005. En pensant aux 2 dernières années : En recevant des soins pour un problème de santé, vous est-il DEJA arrivé [INSERT 1st ITEM]?

Et vous est-il DEJA arrivé durant les 2 dernières années [INSERT NEXT ITEM]?

- 1 Oui, cela est arrivé
- 2 Non
- 3 (V) Pas concerné
- 8 (V) Ne sait pas
- 9 (V) Refus

A1. que des résultats d'un test ou votre dossier médical ne soient pas disponibles au moment du rendez-vous pour les soins

A2. de recevoir des informations contradictoires de différents médecins ou professionnels de la santé

A3. que des médecins prescrivent un test médical que vous jugiez inutile parce que le test avait déjà été effectué

(Q1010 – deleted – 12/20/13– IHP 2011 Q1010)

(IHP 2013 Q1210)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1020. Avez-vous consulté ou eu besoin de consulter un spécialiste médical [IF AUS, NZ, UK, GER, (Q600=1, 6, 10, 4), ADD “(or consultants)”] au cours des deux dernières années? Par «spécialiste», nous entendons les médecins qui se spécialisent dans un domaine des soins de santé comme la chirurgie, la cardiologie, une allergie ou la santé mentale.

- 1 Oui
- 2 Non
- 8 (V) Ne sait pas
- 9 (V) Refus



(IHP 2013 Q1220)

(P.N - IN THE SPSS THIS SHOULD BE SPLIT UP INTO 5 VARIABLES: Q1030, Q1030A1, Q1030A2, Q1030A3, Q1030A4)

(P.N - DERIVED 'DAYS' VARIABLE SHOULD BE ADDED TO SPSS)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1) AND SAW SPECIALIST IN PAST 2 YEARS (Q1020=1)

Q1030. Après que vous avez été conseillé ou avez décidé de voir un spécialiste [IF AUS, NZ, UK, GER (Q600=1,6,10,4) ADD "(or consultant)"], combien de jours, de semaines ou de mois avez-vous dû attendre pour avoir un rendez-vous?

(ENQUÊTEUR: Si le répondant a été orienté vers ou a eu besoin de voir plus d'un spécialiste, demander pour la dernière fois.)

[ENQUÊTEUR: Si le répondant a des rendez-vous récurrents, codifier comme "Aucune période d'attente"]

[ENQUÊTEUR: Si le répondant dit toujours attendre un rendez-vous, codifier comme "Ne sait pas"]

(SELECTIONNER TOUT CE QUI S'APPLIQUE)

- 1 Jours __ [FOURCHETTE 0-20, 98 Ne sait pas, 99 Refus] -- PN- Q1030A1 in SPSS
- 2 Semaines __ [FOURCHETTE 0-10, 98 Ne sait pas, 99 Refus] -- PN- Q1030A2 in SPSS
- 3 Mois __ [FOURCHETTE 0-11, 98 Ne sait pas, 99 Refus] --PN- Q1030A3 in SPSS
- 4 Ans __ [FOURCHETTE: 0-8, 98 Ne sait pas, 99 Refus] -- PN- Q1030A4 in SPSS
- 5 (V) n'a jamais essayé d'obtenir un rendez-vous
- 97 (V) Aucune période d'attente
- 98 (V) Ne sait pas
- 99 (V) Refus



(IHP 2011 Q1045 – modified, added “IF NECESSARY” note)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1) AND ASK ONLY IF NOT SURE/DECLINE TO ANSWER ABOUT HOW LONG WAITED FOR SPECIALIST APPOINTMENT (Q1030=98,99 AND Q99=1)

Q1045. Était-ce... ?

(IF NECESSARY: Après que l'on vous ait conseillé ou que vous ayez décidé de voir un spécialiste, combien de temps avez-vous dû attendre pour avoir un rendez-vous?)

(LIRE LA LISTE)

- 1 Moins de quatre semaines
- 2 Entre quatre et huit semaines
- 3 Plus de huit semaines
- 8 (V) Pas certain(e)
- 9 (V) Préfère ne pas répondre



(IHP 2013 Q1226 – question text is different as well as item text, only response options are the same, response option 4 pulled from IHP 2011 Q1055)

BASE: ALL QUALIFIED RESPONDENT WHO SAW OR NEEDED TO SEE A SPECIALIST IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q1020=1 & Q915=1,2 AND Q99=1)

Q1050. Durant les 2 dernières années, vous est-il arrivé

1 Oui

2 Non

3 (V) N'a jamais été chez un spécialiste

P.N. –SHOW CODE 4 FOR ITEM A2 ONLY

4 (V) Je n'ai pas vu le médecin/généraliste qui me soigne régulièrement depuis ma visite chez le spécialiste

8 (V) Ne sait pas

9 (V) Refus

A1. Qu'un spécialiste [IF AUS, NZ, UK GER, (Q600=1,6,10,4) ADD “(or consultant)”] n'ait pas de renseignements médicaux basiques ou les résultats des tests de [[IF FR, SWE, SWITZ (Q600=3,8,9 & Q915=1) OR US/CAN AND REGULAR DOCTOR (Q600=11,2 and Q.905=1,2, DISPLAY: “votre médecin habituel”, IF AUS, GER, NZ, UK, NETH, NOR (Q600=1,4,6,10,5, 7 & Q915=1), DISPLAY: “your GP”] [IF (Q915=2) OR (Q905=4,5) DISPLAY: “l'endroit habituel où vous allez pour des soins médicaux”] concernant la raison de votre visite

A2. Que, après avoir vu le spécialiste, [IF AUS, NZ, UK, GER(Q600=1,6,10,4) ADD “(or consultant)”], [IF FR, SWE, SWITZ (Q600=3,8,9 & Q915=1) OR US/CAN AND REGULAR DOCTOR (Q600=11,2 and Q.905=1,2, DISPLAY: “votre médecin habituel” IF AUS, GER, NZ, UK, NETH, NOR (Q600=1,4,6,10,5,7 & Q915=1), DISPLAY: “your GP”] [IF (915=2 OR Q905=4,5), DISPLAY: “le personnel medical de l'endroit habituel où vous allez pour des soins médicaux”] ne semblait pas informé et à jour concernant les soins que vous aviez reçus d'un spécialiste [IF AUS, NZ, UK, GER, (Q600=1,6,10,4) ADD “(or consultant)”]

(Q1055 – deleted – 12/20/13– IHP 2011 Q1055)



(IHP 2013 Q1170– MODIFIED FOR GERMANY ONLY it reads “your GP” in IHP 2014 instead of “your regular doctor” as in IHP 2013)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE

(Q915=1,2 AND Q99=1)

Q1060. [IF CAN, US, FR, SWE, SWITZ (Q600=2,11,3,8,9), DISPLAY: Combien de fois est-ce que votre médecin habituel ou un membre du cabinet vous aide à coordonner ou organiser des soins que vous recevez d'autres médecins ou à d'autres endroits?

[IF AUS, GER, NZ, UK, NETH, NOR (Q600=1, 4, 6,10,5,7), DISPLAY: How often does your GP or someone in your GP 's practice help you coordinate or arrange the care you receive from other doctors and places?]

Coordination peut comprendre vous aider à obtenir des rendez-vous, un suivi pour s'assurer que vous obtenez les soins recommandés, et en s'assurant que les autres médecins obtiennent les informations importantes.

INTERVIEWER, SI NECESSAIRE: Pensez au cabinet médical auquel vous allez le plus souvent, si vous en avez plusieurs.

(ENQUETEUR: LIRE LES REPONSES)

- 1 Toujours
- 2 Souvent
- 3 Parfois
- 4 Rarement ou jamais
- 5 (V) Ne vois jamais d'autre médecins ou n'a jamais eu besoin de coordination
- 8 (V) Ne sait pas
- 9 (V) Refus



(IHP 2011 Q1065 - ORDER MODIFIED - item **A1** 2014 equals item **A2** in 2011, item **A2** 2014 equals item **A3** in 2011; **also**, items are being randomized; **additionally** the interviewer note is NOT included in IHP 2014; INTERVIEWER NOTE is new in IHP 2014)

(Items A1 – A2 referred to as items 1-2 in client questionnaire)

(Item **A3** is **NEW** and for The Netherlands only)

(Item A4 is **NEW** and for Sweden only)

BASE: FOR ITEM A1 and A2 - ALL QUALIFIED RESPONDENTS WHO SAW SPECIALIST IN PAST 2 YEARS (Q1020=1 AND Q99=1)

BASE: FOR ITEM A3 - ALL QUALIFIED RESPONDENTS FROM THE NETHERLANDS WHO SAW SPECIALIST IN PAST 2 YEARS (Q600 = 5 AND Q1020=1 AND Q99=1)

BASE: FOR ITEM A4 - ALL QUALIFIED RESPONDENTS FROM SWEDEN WHO SAW SPECIALIST IN PAST 2 YEARS (Q600 = 8 AND Q1020=1 AND Q99=1)

Q1065. Lorsque des spécialistes vous ont prodigué des soins ou prescrit un traitement, à quelle fréquence vous ont-ils... ?

(INTERVIEWER NOTE: si le répondant dit avoir reçu des soins de plusieurs spécialistes, demandez-lui de penser à ses expériences avec le spécialiste qu'il voit le plus souvent...]

Diriez-vous « toujours », « souvent », « parfois », « rarement » ou « jamais » ?

- 1 Toujours
- 2 Souvent
- 3 Parfois
- 4 Rarement ou jamais
- 5 (V) Sans objet
- 8 (V) Pas certain(e)
- 9 (V) Préfère ne pas répondre

[RANDOMIZE]

A1. parlé des choix de traitement

A2. impliqué autant que vous le souhaitiez dans les décisions concernant votre traitement ou vos soins

(P.N.- PLEASE SHOW ITEM A3 FOR THE NETHERLANDS ONLY (Q600=5 AND Q1020=1 AND Q99=1)

A3. Ask what matters to you

(P.N.- PLEASE SHOW ITEM A4 FOR SWEDEN ONLY (Q600=8 AND Q1020=1 AND Q99=1)

A4. Give your family and relatives the opportunity to be involved in your care as much as you wanted?



(IHP 2013 Q1230)

(In client questionnaire labeled as IHP 2011, IHP 2013 wording)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1070. Sans compter des éventuelles hospitalisations, combien de différents
médecins avez-vous vu durant les 12 derniers mois?

(ENQUÊTEUR: RELANCER POUR AVOIR UNE ESTIMATION SI NE SAIT PAS LE
NOMBRE EXACT)

(INTERVIEWER: Si demande s'il faut compter le médecin habituel, dire oui.)

_____ [FOURCHETTE 0-96]

97 (V) Plus d'un médecin mais ne connais pas le nombre exact

8 (V) Ne sait pas

9 (V) Refus



SECTION 1100: PRESCRIPTION MEDICATION USE

(IHP 2013 Q1605 – MODIFIED in terms of interviewer notes being different in IHP 2014)
 (Response option “97” translation text modified per client 3/11/14)
 (In client questionnaire labeled as IHP 2011, IHP 2013 wording)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1105. Combien de différents médicaments sur ordonnance prenez-vous régulièrement et de façon continue?

(INTERVIEWER: SI LE REPONDANT DIT “aspirine, vitamines, compléments, etc,”
 DIRE: “Cela s'applique uniquement s'ils vous ont été prescrits par des professionnels de la santé.”)

(INTERVIEWER: RELANCER POUR OBTENIR UNE ESTIMATION SI LE REPONDANT NE PEUT PAS INDiquer LE NOMBRE EXACT)

[FOURCHETTE 0-96]

97 (V) Plus d'un médicament sur ordonnance mais ne sait pas combien exactement

98 (V) Ne sait pas

99 (V) Refus

(IHP 2013 Q1611 – MODIFIED, only text for items A1-A3 and response options can be pulled from IHP 2013)

BASE: ALL QUALIFIED RESPONDENTS WHO ARE TAKING AT LEAST TWO PRESCRIPTION MEDICATIONS (Q1105=2-97 AND Q99=1)

Q1110. Au cours des 12 derniers mois, est-ce qu'un professionnel de la santé...?

[INTERVIEWER, SI DEMANDE: Cela pourrait inclure un médecin, une infirmière ou un pharmacien]

1 Oui

2 Non

8 (V) Ne sait pas

9 (V) Refus

A1. a revu avec vous tous les médicaments que vous prenez

A2. a expliqué les effets secondaires potentiels d'un médicament prescrit

A3. vous a donné une liste écrite de tous vos médicaments prescrits



(IHP 2013 Q1710 – MODIFIED – Question text is different)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1115. Au cours des 2 dernières années, vous est-il DEJA arrivé de penser qu'une erreur médicale ait été faite dans vos traitements ou vos soins ? Cela pourrait inclure le fait d'avoir reçu de mauvais médicaments ou de faux résultats suite à un examen médical.

[INTERVIEWER, SI DEMANDE: Par erreur médicale, nous parlons d'une erreur faite par un médecin, une infirmière, un hôpital ou un professionnel de la santé]

- 1 Oui
- 2 Non
- D (V) Pas certain(e)
- R (V) Refus

(New)

BASE: ALL QUALIFIED NSW RESPONDENTS TAKING AT LEAST TWO PRESCRIPTION MEDICATIONS [(‘NSWdatabased variable’ = 1 AND (Q99=1) AND (Q1105=2-97)]

Q1135. In the past 12 months, have you ever been unsure about when you should take a drug or how much to take?

- 1 Yes
- 2 No
- D (V) Not sure
- R (V) Decline to answer

SECTION 1200: MEDICAL ERRORS/SAFETY ISSUES

(Q1205 – deleted – 12/20/13 – IHP 2013 Q1705)

(Q1210 – deleted – 12/20/13 – IHP 2013 Q1710)

(Q1215 – deleted – 12/20/13 – IHP 2013 Q1720)

(Q1220 – deleted – 12/20/13 – IHP 2013 Q1731 - ORDER MODIFIED)



SECTION 1300: EXPERIENCES WITH HOSPITAL CARE AND SURGERY AND ER USE

(New)

READ TO ALL: Lors des prochaines questions, nous allons vous interroger sur vos expériences lors de soins médicaux reçus au cours des 2 dernières années.

(IHP 2013 Q1320)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1300. Au cours des 2 dernières années, avez-vous été admis dans un hôpital pour au moins une nuitée?

- 1 Oui
- 2 Non
- 8 (V) Ne sait pas
- 9 (V) Refus

[P.N. - RANDOMIZE Q1310 A1 through Q1310A4 –
ALWAYS KEEPING ITEM Q1310A3 FOLLOWING Q1310A2;
AND Q1310A4 SHOULD ALWAYS SHOW LAST]

(IHP 2013 Q1340 – MODIFIED only in terms of interviewer note being new in IHP 2014)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)

Q1310A1. Lors de votre sortie d'hôpital, avez-vous reçu des informations écrites sur quoi faire dès votre retour à domicile et quels symptômes surveiller?

(INTERVIEWER NOTE: Si le répondant a été hospitalisé plus d'une fois, demandez-lui de penser à l'hospitalisation la plus récente.)

- 1 Oui
- 2 Non
- 8 (V) Ne sait pas
- 9 (V) Refus



(IHP 2013 Q1335 – MODIFIED only in terms of interviewer note being new in IHP 2014)

(Question text translation modified per client 3/11/14)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)

Q1310A2. Lorsque vous avez quitté l'hôpital, est-ce que l'hôpital a pris des arrangements ou s'est assuré que vous aviez des soins de suivi avec un médecin ou un autre professionnel de santé?

(INTERVIEWER NOTE: Si le répondant a été hospitalisé plus d'une fois, demandez-lui de penser à l'hospitalisation la plus récente.)

- 1 Oui
- 2 Non
- 3 (V) Ne s'applique pas - n'a pas eu besoin de soins de suivi
- 8 (V) Ne sait pas
- 9 (V) Refus

(IHP 2013 Q1330 – MODIFIED only in terms of interviewer note being new in IHP 2014)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)

Q1310A3. Lors de votre sortie d'hôpital, est-ce que quelqu'un vous a expliqué les raisons de prendre chacun de vos médicaments?

(INTERVIEWER NOTE: Si le répondant a été hospitalisé plus d'une fois, demandez-lui de penser à l'hospitalisation la plus récente.)

- 1 Oui
- 2 Non
- 3 (V) N'a pas pris de médicaments
- 8 (V) Ne sait pas
- 9 (V) Refus



(IHP 2011 Q1310 item 2)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)

Q1310A4. Lors de votre sortie d'hôpital, saviez-vous qui contacter en cas de questions sur votre état de santé ou votre traitement?

(INTERVIEWER NOTE: Si le répondant a été hospitalisé plus d'une fois, demandez-lui de penser à l'hospitalisation la plus récente.)

- 1 Oui
- 2 Non
- 8 (V) Pas certain(e)
- 9 (V) Refus

(IHP 2011 Q1315)

BASE: ALL QUALIFIED NSW RESPONDENTS HOSPITALIZED IN PAST 2 YEARS

[(NSWdatabased variable' = 1) AND (Q99=1) AND (Q1300=1)]

Q1315. After you were discharged, were you readmitted to a hospital or did you have to go to an emergency department within a month as a result of complications that occurred during your recovery?

(INTERVIEWER: IF YES, PROBE: "Was that the hospital, ER, or both?")

- 1 Yes, readmitted to a hospital
- 2 Yes, had to go to the ER/ED/AED
- 3 Yes, both
- 4 No
- 5 (V) Had no complications
- D (V) Not sure
- R (V) Decline to answer



(IHP 2013 Q1345)

(In client questionnaire labeled as IHP 2011, IHP 2013 wording)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2

YEARS AND HAS REGULAR DOCTOR/PLACE (Q915=1,2 AND Q1300=1 AND Q99=1)

Q1325. Lors de votre sortie d'hôpital, les médecins ou le personnel de l'endroit où vous recevez généralement les soins médicaux ont-ils semblé informés et au courant des dernières informations concernant les soins que vous aviez reçu à l'hôpital?

1 Oui

2 Non

3 (V) N'a pas vu un/son médecin après la sortie d'hôpital

8 (V) Ne sait pas

9 (V) Refus

(IHP 2013 Q1350)

(In client questionnaire labeled as IHP 2011, IHP 2013 wording)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1330. [IF AUS, CAN, NZ, GER, NETH, FR, NOR, SWITZ (Q600=1,2,6,4,5,3,7,9) DISPLAY: "Combien de fois avez-vous utilisé un service d'urgence hospitalier pour vos propres soins médicaux dans les 2 dernières années?"

IF UK (Q600=10), DISPLAY: "How many times have you used a hospital Accident and Emergency (A and E) Department for your own medical care in the past 2 years?";

IF US, SWE (Q600=11,8), DISPLAY: "How many times have you used a hospital emergency room for your own medical care in the past 2 years?"

[FOURCHETTE 0-96]

97 (V) Plus d'une fois mais ne sais pas le nombre exact

98 (V) Ne sait pas

99 (V) Refus



(IHP 2013 Q1360)

(In client questionnaire labeled as IHP 2011, IHP 2013 wording)

BASE: ALL QUALIFIED RESPONDENTS WHO USED ER IN THE PAST 2 YEARS

(Q1330=1-97 AND Q99=1)

Q1335. La dernière fois que vous vous êtes rendu aux urgences d'un hôpital, était-ce pour un problème de santé dont vous pensiez qu'il aurait pu être traité par les médecins ou le personnel de l'endroit où vous recevez habituellement les soins médicaux s'ils avaient été disponibles?

1 Oui

2 Non

8 (V) Ne sait pas

9 (V) Refus



SECTION 1400: ADLS, GETTING CARE ASSISTANCE, CHRONIC ILLNESS CARE

READ TO ALL: J'aimerais aborder maintenant avec vous votre état de santé et d'autres questions en rapport avec votre santé.

(Q1400 – deleted – 01/22/14 –IHP 2013 Q1945)

(IHP 2013 Q1805)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1401. En général, comment décririez-vous votre état de santé ?

(READ LIST)

- 1 Excellent
- 2 Très bon
- 3 Bon
- 4 Passable
- 5 Mauvais
- 8 (V) Pas certain(e)
- 9 (V) Refus

(New - [Global Activity Limitations Indicator (GALI), EHIS 2012 modified])

BASE: ALL QUALIFIED RESPONDENTS AGE 65+ (Q99=1 AND Q715=65-108)

Q1402. Dans quelle mesure êtes-vous limité(e) dans les activités quotidiennes, comme se nourrir, se coucher et se lever du lit, s'asseoir et se lever d'une chaise, s'habiller et se déshabiller, ou prendre un bain ? Diriez-vous que vous êtes très limité(e), un peu limité(e) ou pas du tout limité(e) dans AUCUNE de ces activités...

- 1 Très limité(e)
- 2 Un peu limité(e) ou
- 3 Pas du tout limité(e)
- 8 (V) Pas certain(e)
- 9 (V) Refus



(New – [EHIS, modified])

BASE: ALL QUALIFIED RESPONDENTS AGE 65+ WHO ARE SEVERELY OR SOMEHWAT LIMITED IN ACTIVITIES PEOPLE USUALLY DO Q1402=1,2 AND Q99=1

Q1405. Est-ce que quelqu'un vous aide habituellement pour l'une ou l'autre des activités pour lesquelles vous avez des difficultés?

(SI NECESSAIRE: Est-ce que l'on vous aide pour manger, pour vous coucher ou vous lever du lit, pour vous asseoir ou vous lever d'une chaise, pour vous habiller ou vous déshabiller, ou pour vous baigner?)

- 1 Oui
- 2 Non
- 8 (V) Pas certain(e)
- 9 (V) Refus

(New – [EHIS 2014, modified])

BASE: ALL QUALIFIED RESPONDENTS WHO GET HELP WITH ACTIVITIES (Q1405=1 AND Q99=1)

Q1407. Est-ce que vous recevez de l'aide non rémunérée de membres de votre famille ou d'amis, ou de l'aide rémunérée?

[IF SWEDEN 'Q600=8': (INTERVIEWER IF NECESSARY: Get help from relatives or friends without paying for it, or pay someone to help you)]

- 1 Aide non rémunérée de la famille ou d'amis
- 2 Aide rémunérée (P.N. SHOW THE FOLLOWING ONLY FOR SWITZERLAND (Q600=9 AND Q99=1): de l'aide professionnelle rémunérée comme les soins à domicile)
- 3 (V) Les deux, aide non rémunérée et rémunérée
- 4 (V) Pas d'aide
- 8 (V) Pas certain(e)
- 9 (V) Refus



(New)

BASE: SWEDISH RESPONDENTS WHO GET HELP FROM FAMILY OR FRIENDS (Q1407=1 AND Q99=1 AND Q600=8)

QSWED5. Besides the help you receive from your family and friends, do you also need help from the municipality?

- 1 Yes
- 2 No
- 8 (V) Not sure
- 9 (V) Decline to answer

(New)

BASE: SWEDISH RESPONDENTS WHO GET HELP FROM FAMILY OR FRIENDS AND THE MUNICIPALITY (QSWED5=1 AND Q99=1 AND Q600=8)

QSWED6. Have you contacted the municipality to get help from them?

- 1 Yes
- 2 No
- 8 (V) Not sure
- 9 (V) Decline to answer

(New)

BASE: ALL QUALIFIED RESPONDENTS FROM CANADA WHO GET PAID PROFESSIONAL HELP OR BOTH PAID HELP AND HELP FROM FAMILY OR FRIENDS (Q99=1 AND Q600=2 AND Q1407=2,3) AND IF Q1401=1,2

Q1408. Do you or your family pay for this help or is it publicly-funded help such as home care services?

- 1 Funded privately (by you or your family)
- 2 Publicly funded help such as home care services
- 7 (V) both privately and publicly funded
- 8 (V) Not sure
- 9 (V) Decline to answer



(New)

BASE: ALL QUALIFIED RESPONDENTS WHO GET HELP WITH ACTIVITIES

(Q1405=1 AND Q99=1)

Q1410. Au cours de la dernière année, est-il arrivé que vous N'ayez PAS reçu l'aide dont vous aviez besoin pour des raisons de coûts ?

- 1 Oui
- 2 Non
- 8 (V) Pas certain(e)
- 9 (V) Refus



(IHP 2011 Q1415 and IHP 2013 Q1811 – MODIFIED)

(The introductory sentence “The next few questions are about some specific conditions you may have.” is different and needs to be translated from scratch)

(This phrase “Have you ever been told by a doctor that you have [INSERT ITEM]?” can be pulled from IHP 2013 Q1811)

(Interviewer note can be pulled from IHP 2013 Q811)

(Response options may be pulled from IHP 2011 Q1415)

(Item A1 in IHP 2014 matches item A7 from IHP 2013, item A2 in IHP 2014 matches item A6 from IHP 2013, item A3 IHP 2014 matches item A5 from IHP 2013, item A4 2014 matches item A2 in IHP 2013, Item A5 2014 equals item A4 in 2013, item A6 2014 equals item A3 in 2013)

(Item A7 ‘chronic pain’ – deleted 01/22/14)

(Item A8 matches item A4 from IHP 2011)

(Item A9 “Stroke” is for France only)

(Item A10 ‘Neurological problems like dementia/Alzheimer’s disease’ is for SWITZERLAND only)

(Items A1 – A8 referred to as items 1-8 in client questionnaire)

BASE FOR ITEMS A1-A8: ALL QUALIFIED RESPONDENTS (Q99=1)

BASE FOR ITEM A9: ALL QUALIFIED RESPONDENTS FROM FRANCE (Q600=3 AND Q99=1)

BASE FOR ITEM A10: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

Q1415. Les quelques questions suivantes concernent des maladies spécifiques que vous pourriez avoir.

Est-ce qu’un médecin vous a déjà dit que vous avez [INSERT ITEM]?

(INTERVIEWER, SI NECESSAIRE: SI LE REpondant DEMANDE S'IL DOIT INCLURE DES CAS LIMITE, DITES OUI.)

- 1 Oui
- 2 Non
- 8 (V) Pas certain(e)
- 9 (V) Refus

[RANDOMIZE]

- A1. Hypertension ou une haute pression sanguine
- A2. une maladie cardiaque, y compris crise cardiaque
- A3. du diabète
- A4. de l’asthme ou une maladie pulmonaire chronique comme de la bronchite chronique, emphysème ou bronchopneumopathie chronique obstructive (BPCO)
- A5. une dépression, anxiété ou d’autres problèmes psychiques
- A6. un cancer



A8. des douleurs articulaires ou de l'arthrite

P.N --ITEM A9 IS A FRANCE UNIQUE ITEM (Q600=3 AND Q99=1)

A9. Stroke

P.N --ITEM A10 IS A SWITZERLAND UNIQUE ITEM (Q600=9 AND Q99=1)

A10. Problèmes neurologiques comme la démence, la maladie d'Alzheimer

(New)

BASE: GERMAN RESPONDENTS WITH DIABETES, HYPERTENSION, HEART DISEASE, OR CHRONIC LUNG PROBLEM (Q1415 A1,A2,A3A,4=1 AND Q99=1 AND Q600=4)

(PN: INSERT CONDITIONS IN SAME ORDER AS ASKED IN Q.1415)

(PN- INSERT THE WORD "OR" PRIOR TO LAST CONDITION INSERTED IF MORE THAN ONE CONDITION)

Q1418. Are you enrolled in a disease management program for (INSERT IF Q Q1415A3=1 "diabetes"), (INSERT IF Q1415A1=1 "high blood pressure"), (INSERT IF Q1415A2=1 "heart disease"), (INSERT IF Q1415A4=1 "chronic lung problems")?

- 1 Yes
- 2 No
- 8 (V) Not sure
- 9 (V) Decline to answer

(Q1419 moved from after Q1418 to follow after Q1423 and renamed Q1424)



(IHP 2011 Q1450 – MODIFIED, only for items A1 and A3 text may be pulled from the translated versions in IHP 2011)

(item A4 –IHP 2007 Q1710 - MODIFIED)

(Items A1,A3,A4 referred to as items 1,3,4 in client questionnaire)

BASE: ALL QUALIFIED RESPONDENTS WHO HAS AT LEAST ONE CONDITION

(Q1415A1-A8 =1 FOR ANY AND Q99=1)

Q1420. Au cours de l'année dernière, lorsque vous avez reçu des soins pour le/les... [INSERT DISEASE], est-ce qu'un professionnel de la santé ...

[P.N -INSERT ONLY ONE CHRONIC CONDITION FROM Q1415 ACCORDING TO THE FOLLOWING HIERARCHY:

“diabète”; if (Q1415A3 =1);

“hypertension” if (Q1415A1 = 1);

“maladies cardiaques” if (Q1415A2=1);

“problèmes chroniques de poumon” if (Q1415A4=1);

“dépression, anxiété, ou un autre problème de santé mentale” if (Q1415A5=1);

“cancer” if (Q1415A6=1)

“douleurs articulaires ou l'arthrite” if (Q1415A8=1)] .

.... (INSERT ITEM) ?

P.N.- PLEASE SHOW FOLLOWING INTERVIEWER NOTE FOR ITEM A4 ONLY –

“(SI BESOIN: Par « organiser vos propres soins”, nous pensons à savoir comment contrôler des symptômes, prévenir des rechutes ou contrôler votre maladie.)”

- 1 Oui
- 2 Non
- 8 (V) Pas certain(e)
- 9 (V) Refus

[RANDOMIZE]

A1. a-t-il parlé avec vous de vos priorités ou des principaux objectifs que vous souhaitiez atteindre en soignant vos/votre maladie

A3. vous a-t-il donné des instructions claires sur les symptômes à surveiller et vous a-t-il expliqué à quel moment il était nécessaire de consulter

A4. Vous a-t-il donné des instructions écrites pour vous aider à organiser vos propres soins (SI BESOIN: Par « organiser vos propres soins”, nous pensons à savoir comment contrôler des symptômes, prévenir des rechutes ou contrôler votre maladie).



P.N. – PLEASE ADD VARIABLE TO SPSS TO CHECK THE CONDITION THAT WAS INSERTED AT THE HIERARCHY FOR Q1420-Q1423. THIS VARIABLE WOULD BE A COUNT VARIABLE SPECIFYING HOW MANY TIMES EACH CONDITION WAS THE ONE CHOSEN TO BE DISPLAYED AT Q1420-Q1423.

Q1420VRBH:

28/34.1 (2194.1)

- 1 diabetes
- 2 high blood pressure
- 3 heart disease
- 4 chronic lung problems
- 5 depression, anxiety, or another mental health problem
- 6 cancer
- 7 joint pain or arthritis

(IHP 2011 Q1450 - MODIFIED)

BASE: ALL QUALIFIED RESPONDENTS WHO HAS AT LEAST ONE CONDITION

(Q1415A1-A8 =1 FOR ANY AND Q99=1)

Q1422. Avez-vous un plan de traitement pour votre

[P.N -INSERT ONLY ONE CHRONIC CONDITION FROM Q1415 ACCORDING TO THE FOLLOWING HIERARCHY, SAME AS Q1420:

“diabète”; if (Q1415A3 =1);
 “hypertension” if (Q1415A1 = 1);
 “maladies cardiaques” if (Q1415A2=1);
 “problèmes chroniques de poumon” if (Q1415A4=1);
 “dépression, anxiété, ou autre problème de santé mentale” if (Q1415A5=1);
 “cancer” if (Q1415A6=1)
 “douleurs articulaires ou arthrite” if(Q1415A8=1)] .

que vous pouvez gérer dans votre vie quotidienne?

- 1 Oui
- 2 Non
- 8 (V) Pas certain(e)
- 9 (V) Refus



(New)

BASE: ALL QUALIFIED RESPONDENTS WHO A HEALTH PROFESSIONAL HAS GIVEN RESPONDENT A TREATMENT PLAN (Q1422=1 AND Q99=1)

Q1423. Est-ce que ce traitement vous a aidé à contrôler ou gérer votre/vos [P.N -INSERT ONLY ONE CHRONIC CONDITION FROM Q1415 ACCORDING TO THE FOLLOWING HIERARCHY, SAME AS Q1420:

“diabète”; if (Q1415A3 =1);
 “hypertension” if (Q1415A1 = 1);
 “maladies cardiaques” if (Q1415A2=1);
 “problèmes chroniques de poumon” if (Q1415A4=1);
 “dépression, anxiété, ou autre problème de santé mentale” if (Q1415A5=1);
 “cancer” if (Q1415A6=1)
 “douleurs articulaires ou arthrite” if(Q1415A8=1)] .

Diriez-vous... ?

(LIRE LA LISTE)

- 1 Pas du tout
- 2 Seulement un peu
- 3 Quelque peu
- 4 Beaucoup
- 8 (V) Pas certain(e)
- 9 (V) Refus

(IHP 2013 Q1819 – BASE MODIFIED)

BASE: ALL QUALIFIED DUTCH RESPONDENTS WHO HAVE AT LEAST ONE CONDITION (Q600= 5 AND Q1415A1-A8 =1 FOR ANY AND Q99=1)

Q1424. How confident are you that you can control and manage your health problems?

(READ LIST)

- 1 Very confident
- 2 Confident
- 3 Not very confident
- 4 Not at all confident
- D (V) Don't know
- R (V) Decline to answer



(IHP 2011 Q1455 – MODIFIED in terms that only item A2 is slightly modified as the word “contact” is used instead of the word “call”)

(Items A1 – A2 referred to as items 1-2 in client questionnaire)

BASE: ALL QUALIFIED RESPONDENTS WHO HAS AT LEAST ONE CONDITION

(Q1415=A1-A8=1 FOR ANY AND Q99=1)

Q1425. Entre les visites chez le médecin, y a-t-il un professionnel de la santé (LIRE LA LISTE)?

- 1 Oui
- 2 Non
- 8 (V) Pas certain(e)
- 9 (V) Préfère ne pas répondre

[ROTATE]

A1 qui vous contacte pour savoir comment vous vous portez

A2 que vous pouvez facilement contacter pour poser une question ou demander un conseil sur votre (vos) maladie(s)

(Q1427 – deleted – 12/20/13 –IHP 2011 Q1462)



(IHP 2011 Q1470 - asked only if respondents have hypertension, diabetes, and/or asthma)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE HYPERTENSION, DIABETES, ASTHMA, ((Q1415A1=1 or Q1415A3=1 or Q1415A4=1) AND Q99=1)

Q1428. Au cours des 12 derniers mois, avez-vous passé une nuit à l'hôpital ou êtes-vous allé(e) aux urgences à cause [DISPLAY CONDITION OR CONDITIONS AT Q1415A1-A7=1 ---- IF Q1415A4=1, DISPLAY: "de problèmes pulmonaires chroniques", IF Q1415A1=1, DISPLAY: "de l'hypertension", IF Q1415A3=1, DISPLAY: "du diabète"]

[PN: IF RESPONDENT HAS MORE THAN ONE CONDITION, DISPLAY ALL OF THEM IN QUESTION TEXT, AND INSERT THE WORD "ou" PRIOR TO THE LAST ITEM, FOR EXAMPLE: "...because of your hypertension or diabetes?"]

[IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWITZ, (Q600=1,2, 3, 4,5,6,7,9), (ENQUÊTEUR : DANS L’AFFIRMATIVE « Était-ce aux urgences hospitalières?")]

[IF UK (Q600=10), (INTERVIEWER: IF YES, PROBE "Was that the hospital or Accident and Emergency Department?)]

[P.N. DISPLAY INTERVIEWER NOTE ONLY IF SWE, US (Q600=8,11), (INTERVIEWER: IF YES, PROBE "Was that the hospital or emergency room?")]

- 1 Oui, j'ai été aux urgences
- 2 Oui, j'ai été à l'hôpital
- 3 Oui, j'ai été aux deux
- 4 Non
- D (V) Ne sait pas
- R (V) Préfère ne pas répondre



(New)

BASE: SWEDISH RESPONDENTS WHO HAVE AT LEAST ONE CHRONIC CONDITION

(Q1415A1-A8=1 'FOR ANY' AND Q99=1 AND Q600=8)

QSWED8. How often do you receive recurrent treatment at the hospital for your chronic condition?

(READ LIST)

- 1 Every week
- 2 Twice a month
- 3 Every Month
- 4 Sometimes per year
- 5 Never
- 7 Not applicable
- 8 (V) Not sure
- 9 (V) Decline to answer

(New)

BASE: SWEDISH RESPONDENTS WHO RECEIVE RECURRENT TREATMENT AT HOSPITAL FOR YOUR CHRONIC CONDITION MORE THAN ONE TIME PER YEAR (QSWED8=1-4 AND Q99=1 AND Q600=8)

QSWED9. If you had the right kind of professional support and education, would you be able to do similar treatment at home by yourself?

(IF YES, ASK: Is that for most of the treatment or for some of the treatment?)

- 1 Yes, most of the treatment
- 2 Yes, some of the treatment
- 3 No
- 8 (V) Not sure
- 9 (V) Decline to answer



(Preventive Health section – deleted – 12/20/13 – NEW in IHP 2014)

(Q1450 – deleted – 12/20/13 – NEW in IHP 2014 - EHIS 2014)

(Q1452 – deleted – 12/20/13– NEW in IHP 2014 - EHIS 2014, modified)

(Q1453 – deleted – 12/20/13– NEW in IHP 2014 - EHIS 2014)

(Q1454 – deleted – 12/20/13– NEW in IHP 2014 - EHIS 2014)

(Q1455 – deleted – 12/20/13- IHP 2013 Q1935 - MODIFIED - with EHIS wording)

(Q1456 – moved up to Q1400 – 12/20/13 - IHP 2013 Q1945)



SECTION 1480: HEALTH PROMOTION

(IHP 2013 Q1856 – MODIFIED ‘question text and item A3 are different’, however for items A1, A2 and A4 text may be pulled from the translated versions in IHP 2013)

(Item A3 –IHP 2010 Q1856 ‘item 3’ – may also be pulled from 2010 versions of questionnaire)

(Items A1 – A4 referred to as items 1-4 in client questionnaire)

(Item A4 – deleted 1/24/14)

PN: If CODE 7 is selected for first item, do not ask remaining items, GEN IN CODE 7 for remaining items)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1480. Au cours des deux dernières années, est-ce qu'un professionnel de la santé a parlé avec vous ... ?

- 1 Oui
- 2 Non
- 7 (V) N'a pas consulté de médecin durant les 2 dernières années
- 8 (V) Ne sait pas
- 9 (V) Refus

[RANDOMIZE]

A1. d'une alimentation saine et de nourriture saine

A2. d'exercices ou d'activités physiques

A3. de choses dans votre vie qui vous inquiètent ou qui génèrent du stress

(IHP 2013 Q1825 – MODIFIED)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1483. Est-ce que vous fumez des cigarettes ou consommez du tabac?

- 1 Oui
- 2 Non
- 8 (V) Pas certain(e)
- 9 (V) Préfère ne pas répondre



(IHP 2013, Q1856 item A3 – MODIFIED ‘question text is different’ – only response options are the same as in IHP 2013)

BASE: ALL QUALIFIED RESPONDENTS WHO USE TOBACCO (Q1483=1 AND Q99=1)

Q1485. Au cours des deux dernières années, est-ce qu'un professionnel de la santé a parlé avec vous des risques pour la santé de fumer ou de consommer du tabac et des modes pour arrêter?

- 1 Oui
- 2 Non
- 7 (V) N'a pas consulté de médecin durant les 2 dernières années
- 8 (V) Ne sait pas
- 9 (V) Refus

(New)

BASE: SWEDISH RESPONDENTS WHO DURING THE PAST 2 YEARS HAD ANY PROFESSIONAL CONVERSATION ABOUT HEALTHY DIET, EXERCISE, STRESS (Q1480 A1-A3 =1 'FOR ANY' AND Q99=1 AND Q600=8)

QSWED10. Have any of these conversations contributed to you changing your habits regarding

[DISPLAY PER Q1480A1-A3=1 --- IF Q1480A1=1, DISPLAY: “diet”, IF Q1480A2=1, DISPLAY: “exercise”, IF Q1480A3=1, DISPLAY: stress”]

[PN: IF RESPONDENT HAS MORE THAN ONE “YES” AT Q1480, DISPLAY ALL THAT APPLY IN QUESTION TEXT, AND INSERT THE WORD “or” PRIOR TO THE LAST ITEM, FOR EXAMPLE: “... regarding diet or stress?”]

- 1 Yes
- 2 No
- 8 (V) Not sure
- 9 (V) Decline to answer



(New)

BASE: SWEDISH RESPONDENTS WHO DURING THE PAST 2 YEARS HAD ANY PROFESSIONAL CONVERSATION ABOUT HEALTHY DIET, EXERCISE, STRESS (Q1480 A1-A3 =1 'FOR ANY' AND Q99=1 AND Q600=8)

QSWED11. Have you participated in any activity individually or in a group suggested by doctor or any clinical staff regarding diet, exercise, or stress?

- 2 Yes
- 2 No
- 8 (V) Not sure
- 9 (V) Decline to answer



SECTION 1490-1494: INFORMAL CAREGIVING

(New)

READ TO ALL: Les quelques questions suivantes concernent les soins ou l'assistance que vous pourriez apporter à des personnes ayant des problèmes de santé.

(New - modified EHIS 2014)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1490. Est-ce que vous apportez des soins ou de l'assistance au moins une fois par semaine à une ou plusieurs personnes qui ont des problèmes liés à l'âge, des maladies chroniques ou des handicaps?

(SI NECESSAIRE: Exclure tous les soins apportés dans le cadre de votre activité professionnelle).

(SI NECESSAIRE: Les problèmes liés à l'âge peuvent inclure la perte de mémoire ou la difficulté à prendre un bain ou à manger.)

- 1 Oui
- 2 Non
- 8 (V) Pas certain(e)
- 9 (V) Refus

(New- EHIS 2014)

BASE: ALL QUALIFIED RESPONDENTS WHO PROVIDE CARE OR ASSISTANCE (Q1490=1 AND Q99=1)

Q1492. Est-ce que cette ou ces personnes sont des membres de votre famille ou quelqu'un d'autre?

- 1 Membres de votre famille
- 2 Quelqu'un d'autre (pas de membres de la famille)
- 3 (V) Les deux
- 8 (V) Pas certain(e)
- 9 (V) Refus



(New- EHIS 2014)

BASE: ALL QUALIFIED RESPONDENTS WHO PROVIDE CARE OR ASSISTANCE (Q1490=1 AND Q99=1)

Q1494. Pendant combien d'heures par semaine apportez-vous des soins ou de l'assistance?

(INTERVIEWER Une seule réponse possible. Dans le cas où plusieurs personnes sont concernées dites : 'additionnez les heures de soins que vous apportez à toutes les personnes')

(LIRE LA LISTE)

- 1 moins de 10 heures par semaine
- 2 Au moins 10 mais moins de 20 heures par semaine
- 3 20 heures par semaine ou plus
- 8 (V) Pas certain(e)
- 9 (V) Refus

(New)

BASE: SWEDISH RESPONDENTS WHO PROVIDE CARE OR ASSISTANCE (Q1490=1 AND Q99=1 AND Q600=8)

QSWED12. Do you need support from the municipality to be able to cope with your role as a family-care provider?

- 1 Yes
- 2 No
- 8 (V) Not sure
- 9 (V) Decline to answer

(New)

BASE: SWEDISH RESPONDENTS WHO PROVIDE CARE OR ASSISTANCE AND WHO NEED SUPPORT FROM THE MUNICIPALITY TO COPE WITH THIS ROLE AS A FAMILY CARE PROVIDER (QSWED12=1 AND Q99=1 AND Q600=8)

QSWED13. Have you contacted the municipality to get support from them?

- 1 Yes
- 2 No
- 8 (V) Not sure
- 9 (V) Decline to answer



(New)

BASE: ALL QUALIFIED RESPONDENTS FROM CANADA WHO PROVIDE CARE OR ASSISTANCE

(Q99=1 AND Q600=2 AND Q1490=1)

Q1494Can-1. During the past year, was there a time that you felt you needed help to provide this care but didn't receive it?

- 1 Yes
- 2 No
- 8 (V) Not sure
- 9 (V) Decline to answer

(New)

BASE: ALL QUALIFIED RESPONDENTS FROM CANADA WHO PROVIDE CARE OR ASSISTANCE AND

DID NOT RECEIVE HELP NEEDED TO PROVIDE ASSISTANCE (Q99=1 AND Q600=2 AND Q1494Can-1=1)

Q1494Can-2. Thinking of the most recent time you felt you needed help to provide this care but didn't receive it, was it because?

(READ LIST AND SELECT ALL THAT APPLY)

(P.N. RANDOMIZE CODES 1-4)

(P.N. INSERT "OR" PRIOR TO LAST CODE)

- 1 Services were not available in your area
- 2 Waiting times were too long
- 3 Cost was too expensive
- Or
- 4 You did not know where to go
- 6 (V) Other
- 8 (V) Not sure
- 9 (V) Decline to answer



(New)

BASE: ALL QUALIFIED RESPONDENTS FROM CANADA WHO PROVIDE CARE OR ASSISTANCE

(Q99=1 AND Q600=2 AND Q1490=1)

Q1494Can-3. Have you felt distress, anger or experienced depression while providing care or assistance for a family member or friend?

- 1 Yes
- 2 No
- 8 (V) Not sure
- 9 (V) Decline to answer



SECTION 1495-1499 : END OF LIFE CARE WISHES

(New)

READ TO ALL: Maintenant je vais vous poser des questions concernant des discussions que vous pourriez avoir eues concernant vos soins dans le futur.

(New)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1495. Si vous deviez tomber très malade ou être grièvement blessé et que vous ne puissiez plus prendre de décisions pour vous, avez-vous parlé avec votre famille, un ami proche ou un professionnel de la santé de quels traitements vous VOULEZ ou NE VOULEZ PAS recevoir?

- 1 Oui
- 2 Non
- 8 (V) Pas certain(e)
- 9 (V) Refus

(New)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1496. Avez-vous un document écrit décrivant les soins médicaux que vous voulez ou ne voulez pas à la fin de votre vie ?

- 1 Oui, j'ai un document écrit
- 2 Non
- 8 (V) Pas certain(e)
- 9 (V) Refus

(New)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1497. Avez-vous un document écrit qui désigne quelqu'un pour prendre des décisions concernant vos soins dans le cas où vous ne pourriez pas les prendre vous-même ?

- 1 Oui
- 2 Non
- 8 (V) Pas certain(e)
- 9 (V) Refus



(New- ESPS 2012, Q94)

BASE: ALL QUALIFIED RESPONDENTS FROM FRANCE (Q600=3 AND Q99=1)

Q1498. Are you insured to support the loss of autonomy (care insurance to support the loss of autonomy of the elderly)?

(INTERVIEWER: READ LIST)

- 1 Yes, you are sure about it
- 2 You are sure you are not
- 8 (V) Don't know
- 9 (V) Refused

(New)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

Q1499. Êtes-vous membre d'une organisation pour l'autodétermination de fin de vie comme Exit ou Dignitas?

(SI LE REPONDANT DIT "NON", RELANCEZ: "Avez-vous l'intention d'en devenir membre ?)

- 1 Oui
- 2 (V) Non, mais a l'intention d'en devenir membre
- 3 Non
- 8 (V) Incertain(e)
- 9 (V) Refus



SECTION 1500: HEALTHCARE COVERAGE

(New)

READ TO ALL EXCEPT FOR US (Q600=1-10): Avec les quelques questions suivantes, nous sommes intéressés à en connaître davantage sur votre couverture d'assurance-maladie.

(IHP 2013 – Q1405)

BASE: ALL QUALIFIED RESPONDENTS FROM CANADA AND NEW ZEALAND (Q600=2,6 AND Q99=1)

Q1505. In addition to government funded health services, are you currently covered by any private health insurance that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE: ONLY IF NEEDED: This includes any private health insurance for a hospital or physicians, or for specific benefits such as prescription drugs or dental care.)

- 1 Yes, have private insurance
- 2 No, do not have private insurance
- 8 (V) Not sure
- 9 (V) Decline to answer

(New - Australian National Health Survey)

BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA (Q600=1 AND Q99=1)

Q1506. Do you have private health insurance?

- 1 Hospital only
- 2 Ancillary only (“extras”)
- 3 Hospital and ancillary (“extras”)
- 4 No
- 8 (V) Not sure
- 9 (V) Decline to answer



(New)

BASE: ALL QUALIFIED RESPONDENTS FROM FRANCE (Q600=3 AND Q99=1)

Q1510 Are you currently covered by the CMU-C (CMU-C Supplementary Health insurance Coverage)?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer

(New)

BASE: ALL QUALIFIED RESPONDENTS FROM FRANCE (Q600=3 AND Q99=1)

P.N- PLEASE SHOW PHRASE IN PARENTHESIS “En dehors de la CMU-C (Couverture Maladie universelle Complémentaire” ONLY IF Q1510=2”

Q1511. Except the CMU-C (CMU-C Supplementary Health insurance Coverage), do you benefit from a supplementary health coverage, that is from a mutual insurance company, from a private supplementary health insurance or coming from an institution of foresight, which pays off care besides the Social Security?)

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer



(New)

(Items A1 – A2 referred to as items 1-2 in client questionnaire)

BASE: ALL QUALIFIED RESPONDENTS FROM FRANCE (Q600=3 AND Q99=1)

Q1512. Etes-vous pris en charge à 100 % par la Sécurité sociale?

(INSERT ITEM)

- 1 Oui
- 2 Non
- 8 (V) Not sure
- 9 (V) Decline to answer

A1. pour une maladie de longue durée (ALD)?

A2. pour une autre raison (invalidité, grossesse, accident du travail, handicap etc.)?

(IHP 2013 Q1415)

BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q600=4 AND Q99=1)

Q1515. What kind of health insurance do you have? (INTERVIEWER: READ LIST.)

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for specific benefits such as dental prostheses.)

- 1 Social or statutory health insurance (zum Beispiel AOK, BEK, BKK, IKK etc.) without any private insurance
- 2 Social or statutory insurance and also supplementary private insurance
- 3 Private comprehensive insurance
- 4 Insured through system of "freie Heilfürsorge", system of Beihilfe, social assistance
- 5 No health insurance or other form of coverage in case of illness
- 8 (V) Not sure
- 9 (V) Decline to answer



(IHP 2013 Q1420)

BASE: ALL QUALIFIED RESPONDENTS FROM THE UNITED KINGDOM OR NORWAY

(Q600=10, 7 AND Q99=1)

Q1520. In addition to the National Health Service (NHS), are you currently covered by private health insurance that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for specific benefits such as prescription drugs or dental.)

- 1 Yes, have private insurance
- 2 No, do not have private insurance
- 8 (V) Not sure
- 9 (V) Decline to answer

(IHP 2013 Q1425)

(Q1455 re-labeled as Q1525 -01/13/14)

BASE: ALL QUALIFIED RESPONDENTS FROM THE NETHERLANDS (Q600=5 AND Q99=1)

Q1525. In addition to the “basic insurance,” are you currently covered by an additional health care insurance package that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any additional health insurance for hospital or physicians or for specific benefits such as dental care or physical therapy.)

- 1 Yes, have additional insurance package
- 2 No, do not have additional insurance package
- 3 No, do not have an insurance package at all
- 8 (V) Not sure
- 9 (V) Decline to answer



(IHP 2013 Q1427 – MODIFIED question text only, response list can be used from IHP 2013)

BASE: ALL QUALIFIED RESPONDENTS FROM THE NETHERLANDS (Q600=5 AND Q99=1)

Q1527. What is the amount of annual excess that you have chosen to pay yourself, in addition to the 360 Euro?

(INTERVIEWER: READ LIST, IF NECESSARY.)

- 1 €0
- 2 €100
- 3 €200
- 4 €300
- 5 €400
- 6 €500
- 8 (V) Not sure
- 9 (V) Decline to answer

(IHP 2013 Q1430)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

Q1530. Quel modèle d'assurance-maladie avez-vous personnellement (assurance de base obligatoire)? (ENQUETEUR: LIRE LES REPONSES.)

- 1 une assurance ordinaire avec franchise
- 2 une assurance BONUS
- 3 une assurance en réseau de santé (HMO)
- 4 un modèle de médecin de famille
- 5 un modèle prévoyant une consultation médicale par téléphone au préalable/avant chaque visite médicale
- 8 (V) Ne sait pas
- 9 (V) Refus



(IHP 2013 Q1433)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

Q1533. En plus de votre assurance de base obligatoire, avez-vous contracté une autre assurance-maladie payée par vous, votre famille, un employeur ou une association ?

(ENQUÊTEUR : AU BESOIN SEULEMENT : « Cela inclut toute assurance-maladie privée pour des hôpitaux ou des médecins ou pour des prestations spécifiques telles que les médicaments sur ordonnance. »)

- 1 Oui
- 2 Non
- 8 (V) Pas certain(e)
- 9 (V) Préfère ne pas répondre

(IHP 2013 Q1435)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

Q1535. Quelle est votre franchise annuelle, c'est-à-dire le montant que vous devez payer de toute façon vous-même?

(ENQUÊTEUR: LIRE LES REPONSES.)

- 1 300 francs suisses
- 2 500
- 3 1000
- 4 1500
- 5 2000
- 6 2500
- 8 (V) Ne sait pas
- 9 (V) Refus



(IHP 2013 Q1437)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

Q1537. Au cours des 3 dernières années, vos factures médicales (pour l'assurance maladie de base), ont-elles dépassé la franchise annuelle que vous devez payer vous-même?

(ENQUÊTEUR: LIRE LES RÉPONSES.)

- 1 Jamais
- 2 Une fois
- 3 2 fois ou plus
- 8 (V) Ne sait pas
- 9 (V) Refus



(IHP 2013 Q1446 - Modified only in terms of interviewer note about MEDICARE and IF NECESSARY NOTE at item A1 being NEW in IHP 2014)

BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1)

ASK ITEM 'A4' ONLY IF A1=2,D,R and A2=2,D,R and A3=2,D,R

ASK ITEM 'A5' ONLY IF A1=2,D,R and A2=2,D,R and A3=2,D,R and A4=2,D,R

Q1546. Now, I'd like to talk to you about the different kinds of health plans or health insurance people have, including those provided by the government. As I read each one, please tell me whether you are currently covered by it, or not.

P.N.- SHOW IF NECESSARY NOTE FOR ITEM A1 ONLY

(IF NECESSARY – MILITARY INSURANCE SHOULD BE PUT INTO “OTHER” UNDER ITEM A5 CODE 1)

P.N.- SHOW IF NECESSARY NOTE if q715= 65+ FOR ITEM A2 ONLY AND PLACE IT UNDER THE ITEM

(IF RESPONDENT SAYS NO, DON'T KNOW OR REFUSED, READ: MEDICARE is health insurance that most people receive when they turn 65 and are eligible for Social Security. This includes different kinds of health plans offered THROUGH the Medicare program, like HMOs. Are you now covered by any Medicare plan?)

- 1 Covered
- 2 Not covered
- 8 (V) Not sure
- 9 (V) Decline to answer

- A1. Health insurance through your or someone else's employer or union (IF NECESSARY: This can include retiree insurance through a former employer.)
- A2. Medicare, a government plan that pays health care bills for people aged 65 or older and for some disabled people
- A3. Medicaid or any other state medical assistance plan for those with lower incomes
- A4. Health insurance plan that you bought on your own
- A5. Health insurance from some other source



(IHP 2013 Q1450)

BASE: ALL QUALIFIED RESPONDENTS FROM THE US WHO ARE INSURED (Q600=11 AND Q1546=1 FOR ANY A1-A5) AND Q99=1)

Q1550. In the past year, was there ever a time when you did NOT have any health insurance?

- 1 Yes
- 2 No
- 8 (V) Not sure
- 9 (V) Decline to answer

(IHP 2013 Q1453)

BASE: ALL QUALIFIED RESPONDENTS FROM THE US WHO ARE INSURED (Q600=11 AND Q1546=1 FOR ANY A1-A5) AND Q99=1)

Q1553. A deductible is the amount you have to pay before your insurance plan will start paying any part of your medical bills. What is your annual deductible per person? (READ LIST)

- 0 No deductible
- 1 Less than \$500
- 2 \$500 to under \$1000
- 3 \$1,000 to under \$2,000
- 4 \$2,000 or more per person
- 8 (V) Don't know
- 9 (V) Refused

(Q1555 – deleted – 12/20/13 - IHP 2013 Q1455)

(IHP 2013 Q1460)

BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8 AND Q99=1)

Q1560. Do you have a private health care insurance either paid by yourself, your Household, by your employer or by a union?

- 1 Yes
- 2 No
- 8 (V) Not sure
- 9 (V) Decline to answer



(New - NHIS 2013)

BASE: ALL RESPONDENTS (Q99=1)

Q1565. Au cours des 12 derniers mois, avez-vous eu des problèmes à payer ou n'avez-vous pas pu payer des factures médicales?

[INTERVIEWER: Inclure des factures de médecin, dentiste, hôpitaux, thérapeutes, pour des médicaments, des équipements, des établissements de soins ou des soins à domicile.]

[INTERVIEWER: SI DEMANDE, CELA PEUT INCLURE DES FACTURES MEDICALES D'UN AUTRE MEMBRE DE LA FAMILLE]

- 1 Oui
- 2 Non
- 8 (V) Pas certain(e)
- 9 (V) Refus



SECTION 1600: OUT OF POCKET COSTS

(IHP 2013 Q1505 – MODIFIED question text is different for France only, additionally interviewer note which is unique for Netherlands is new since IHP 2013; NEW ZEALAND's interviewer note is also new in IHP 2014; wording for NZ at question text is also new in IHP 2014)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1605. Au cours des 12 derniers mois, combien avez-vous ainsi que votre famille, dépensé pour des traitements ou des services médicaux qui ne sont pas couverts par votre assurance de base obligatoire ou une assurance complémentaire

[READ TO ALL –

ADDITIONALLY, IF UK AND NOT COVERED BY PRIVATE INSURANCE (Q.600=4 AND Q1420=2,) DO NOT SHOW “,but does not include insurance premiums”)

Cela comprend ce que vous avez payé pour les médicaments sur ordonnance, les soins médicaux et dentaires, mais ne comprend pas les primes d'assurance.]

(NOTE À L'INTERVIEWEUR: SI NÉCESSAIRE: merci de ne compter que le montant dépensé par vous-même et tous les membres de la famille dans cette maison. Ne comptez pas le montant dépensé par les membres de la famille dans d'autres ménages.).

(NEW ZEALAND ONLY (Q600=5): INTERVIEWER NOTE, ONLY IF NEEDED: By “premiums”, we mean premiums for private health insurance.)

(ENTRER uniquement unités entières de monnaie. ENTRER "999998" SI "NE SAIT PAS",. "999999" SI "refuse de répondre".)

----- (FOURCHETTE 0 – 999997)

999998 (V) Ne sait pas

999999 (V) Refus



(IHP 2013 Q1510)

(In client questionnaire labeled as IHP 2011, IHP 2013 wording)

BASE: ALL QUALIFIED RESPONDENTS WHO ARE NOT SURE OR DECLINE TO ANSWER

(Q1605=999998, 999999 AND Q99=1)

Q1620. Si vous ne vous souvenez pas exactement du montant que vous et votre famille avez dépensé pour les traitements ou les services médicaux, veuillez donner l'estimation la plus proche. Était-ce... ?

[PN: IF US (Q600=11), DISPLAY 1-5,98,99; IF AUS (Q600=1), DISPLAY 36-40, 98,99; IF CAN (Q600=2), DISPLAY 41-45, 98,99); FR, GER, NETH (Q600=3,4,5), DISPLAY 6-10,98,99; NZ (Q600=6), DISPLAY 11-15,98,99; NOR (Q600=7), DISPLAY 16-20,98,99; SWE (Q600=8), DISPLAY 21-25,98,99; SWITZ (Q600=9), DISPLAY 26-30,98,99; UK (Q600=10), DISPLAY 31-35,98,99]

(LIRE LA LISTE)

- 01 Less than \$100
- 02 \$100 to less than \$500
- 03 \$500 to less than \$1,000
- 04 \$1,000 to less than \$2,000
- 05 \$2,000 or more
- 06 Less than €75
- 07 €75 to less than €375
- 08 €375 to less than €750
- 09 €750 to less than €1,500
- 10 €1,500 or more
- 11 Less than \$120
- 12 \$120 to less than \$600
- 13 \$600 to less than \$1,200
- 14 \$1,200 to less than \$2,400
- 15 \$2,400 or more
- 16 Less than 600kr
- 17 600kr to less than 3,000kr
- 18 3,000kr to less than 6,000kr
- 19 6,000kr to less than 12,000kr
- 20 12,000kr or more
- 21 Less than 650kr
- 22 650kr to less than 3,200kr
- 23 3,200kr to less than 6,500kr
- 24 6,500kr to less than \$13,000kr
- 25 13,000kr or more
- 26 moins de 90CHF



- 27 90CHF jusqu'à moins de 450CHF
- 28 450CHF jusqu'à moins de 900CHF
- 29 900CHF jusqu'à moins de 1,800CHF
- 30 1,800CHF ou plus
- 31 Less than £60
- 32 £60 to less than £300
- 33 £300 to less than £600
- 34 £600 to less than £1,200
- 35 £1,200 or more
- 36 Less than \$115
- 37 \$115 to less than \$575
- 38 \$575 to less than \$1,200
- 39 \$1,200 to less than \$2,300
- 40 \$2,300 or more
- 41 Less than \$110
- 42 \$110 to less than \$550
- 43 \$550 to less than \$1,100
- 44 \$1,100 to less than \$2,200
- 45 \$2,200 or more
- 98 (V) Ne sait pas
- 99 (V) Refus

(IHP 2013 Q905)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1621. Lequel des énoncés ci-après décrit le mieux ce que vous pensez globalement du système de santé de votre pays?

(LIRE LA LISTE)

- 1 Dans l'ensemble, le système fonctionne bien et il suffit de faire quelques petits aménagements pour qu'il fonctionne mieux.
- 2 Il y a des bonnes choses dans notre système de santé, mais il faut faire des changements fondamentaux pour qu'il fonctionne mieux.
- 3 Notre système de santé va tellement mal qu'il faut le rebâtir intégralement.
- 8 (V) Pas certain(e)
- 9 (V) Préfère ne pas répondre



(New)

BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q99=1 AND Q600=4)

QGer-1. When you think about problems in the health care system, would you primarily see them

(READ LIST)

(PN- PLEASE RANDOMIZE CODES 1-4)

(PN- PLEASE INSERT THE WORD “or” PRIOR TO THE LAST CODE DISPLAYED)

- 1 with the quality of care?
- 2 with your personal health care expenditures?
- 3 with the public financing of health care?
- OR
- 4 with a lack of cooperation of the partners in health care?
- 8 (V) Not Sure
- 9 (V) Decline to Answer

(New)

BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY WHO HAVE BEEN ADMITTED TO THE HOSPITAL OVERNIGHT OR TO THE ER IN THE PAST TWO YEARS (Q99=1 AND Q600=4 AND (Q1300=1 OR Q1330=1-97))

QGer-2. How often do you have someone help you read hospital materials?

(READ LIST)

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Occasionally (rarely, seldom)
- OR
- 5 Never
- 8 (V) Not Sure
- 9 (V) Decline to Answer



(New)

BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q99=1 AND Q600=4)

QGer-3. How confident are you filling out medical forms by yourself?

(READ LIST)

- 1 Not at all
- 2 A little bit
- 3 Somewhat
- 4 Quite a bit
- OR
- 5 extremely
- 6 (V) Never complete medical forms
- 8 (V) Not Sure
- 9 (V) Decline to Answer

(New)

BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q99=1 AND Q600=4)

QGer-4. How often do you have problems learning about your medical conditions because of difficulty understanding written information?

(READ LIST)

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Occasionally (rarely, seldom)
- OR
- 5 Never
- 8 (V) Not Sure
- 9 (V) Decline to Answer



(New)

BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q99=1 AND Q600=4)

QGer-5. How easy or difficult is it for you to find out what healthcare services you are entitled to.

(READ LIST)

- 1 Cannot do
- 2 Very difficult
- 3 Quite difficult
- 4 Quite easy
- OR
- 5 Very easy
- 8 (V) Not Sure
- 9 (V) Decline to Answer

LEAD IN FOR CAN ONLY (Q600=2): Now I am going to ask you about plans you may have made for your future care.

(New)

BASE: ALL QUALIFIED RESPONDENTS FROM CANADA (Q600=2 AND Q99=1)

QACCan-1. In planning for the future, have you considered the needs you may have when you are older, such as the need for supportive living, residential care or home care?

- 1 Yes
- 2 No
- D (V) Not Sure
- R (V) Decline to answer



(New)

BASE: ALL QUALIFIED RESPONDENTS FROM CANADA (Q600=2 AND Q99=1)

QACCan-2. How likely is it that you will require Supportive Living or Long Term Care in your lifetime?

(IF NECESSARY: This is the type of care you would receive living in a seniors' lodge or nursing home.)

(READ LIST)

- 1 Very likely
- 2 Somewhat likely
- 3 Not so likely
- 4 Not at all likely
- D (V) Not Sure
- R (V) Decline to answer

(Access to medical records section– deleted – 12/20/13)

(Q1700 – deleted – 12/20/13- NEW in IHP 2014)

(Q1705 – deleted – 12/20/13 - NEW in IHP 2014)



SECTION 2000: DEMOGRAPHICS

(IHP 2013 Q2005–modified in terms of it reading 55 or older instead of 18 or older)

**BASE: (ALL COUNTRIES EXCEPT SWITZERLAND ASKED OF CELL PHONE SAMPLE ONLY
(Q99=1 AND Q650=2 AND Q600=1-8, 10-11)]**

(IN SWITZERLAND ASKED OF ALL RESPONDENTS Q600=9 AND Q99=1)

Q2005. Vous y compris, combien d'adultes d'au moins 55 ans vivent dans votre ménage?

____ [FOURCHETTE : 01-20]

98 (V) Ne sait pas

99 (V) Refus

(Q2010 - # children in hh – deleted 01/22/14)

(IHP 2013 Q2015 – Modified – response options are different)

BASE: AUSTRALIA (Q600=1 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2015. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Postgraduate Degree Level
- 02 Graduate Diploma and Graduate Certificate Level
- 03 Bachelor Degree Level
- 04 Advanced Diploma and Diploma Level
- 05 Certificate Level
- 06 Senior Secondary Education (e.g., year 12, Senior Secondary Certificate of Education)
- 07 Junior Secondary Education (e.g., Year 10)
- 08 Primary Education
- 09 Pre-primary Education
- 10 Other Education
- 11 No Education
- DD (V) Not sure
- RR (V) Decline to answer



(IHP 2013 Q2020)

BASE: CANADA (Q600=2 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2020. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Less than high school
- 02 Some high school
- 03 High school graduate or equivalent
- 04 Some community college, technical, trade, or vocational college
- 05 Community college degree or diploma
- 06 Some university, but no degree
- 07 University degree or higher
- 98 (V) Not sure
- 99 (V) Decline to answer

(IHP 2013 Q2025 - Modified – only in terms of response options being different)

BASE: NEW ZEALAND (Q600=6 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2025. What is your highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Intermediate education or lower (13 yrs and under)
- 02 5th form school certificate – Year 11 (now known as NCEA Level 1)
- 03 6th form higher school certificate - Year 12 (now known as NCEA Level 2)
- 04 University entrance, bursary level - Year 13 (now known as NCEA Level 3)
- 05 Attended university or technical college, but did not graduate
- 06 Technical/trade or other tertiary qualification
- 07 University degree or higher
- 08 (V) Other
- 98 (V) Not sure
- 99 (V) Decline to answer



(IHP 2013 Q2030)

BASE: UK (Q600=10 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2030. What is the highest level of formal education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 No formal education
- 02 Primary education
- 03 Secondary education
- 04 Some post-secondary education or university, but no university degree
- 05 University degree or higher
- 98 (V) Not sure
- 99 (V) Decline to answer

(IHP 2013 Q2035)

BASE: US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2035. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Less than high school graduate
- 02 High school graduate or equivalent (e.g., GED)
- 03 Completed some college, but no degree
- 04 Completed technical or community college (e.g., associates degree)
- 05 College or university degree or higher
- 98 (V) Not sure
- 99 (V) Decline to answer



(IHP 2013 Q2040)

BASE: GERMANY (Q600=4 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2040. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Hauptschulabschluss/Volksschulabschluss (i.e., junior/middle school certificate)
- 02 Mittlere Reife, Realschulabschluss (i.e., intermediate high school certificate)
- 03 Fachhochschulreife (i.e., high school)
- 04 Abitur (i.e. high school plus one year college, in Germany: university entrance qualification)
- 05 Abschluss einer Fachschule oder Berufsfachschule (i.e., completed technical college)
- 06 Abschluss an einer Fachhochschule oder Universität (i.e., university degree or higher)
- 96 Other degree
- 98 (V) Not sure
- 99 (V) Decline to answer

(IHP 2013 Q2045)

BASE: NETHERLANDS (Q600=5 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2045. What is the highest level of education that you have *finished*?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Primary school or no formal education
- 02 Lower vocational or technical training
- 03 General secondary school - lower levels
- 04 Vocational secondary school - lower levels
- 05 General secondary school - higher levels
- 06 Vocational or technical college or university bachelor degree
- 07 University masters degree or higher
- 98 (V) Not sure
- 99 (V) Decline to answer



(IHP 2013 Q2050)

BASE: FRANCE (Q600=3 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2050. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Primary School
- 02 Secondary School with Brevet Diploma
- 03 Secondary, technical or vocational school with Baccalaureate or any equivalent
- 04 Some university without degree
- 05 Higher education (University or *Grandes Ecoles*) with Diploma
- 98 (V) Not sure
- 99 (V) Decline to answer

(IHP 2013 Q2055)

BASE: NORWAY (Q600=7 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2055. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Primary school
- 02 High school or vocational school
- 03 University or college (1 to including 4 years)
- 04 University or college or more (more than 4 years, including research training)
- 98 (V) Not sure
- 99 (V) Decline to answer



(IHP 2013 Q2060)

BASE: SWEDEN (Q600=8 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2060. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 No formal education
- 02 Compulsory school (9 years)
- 03 Upper secondary school (senior) high school
- 04 Post secondary school education, but no university degree
- 05 University degree
- 98 (V) Not sure
- 99 (V) Decline to answer



(IHP 2013 Q2065)

BASE: SWITZERLAND (Q600=9 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2065. Quel est le niveau de formation le plus élevé que vous avez atteint?

(ENQUÊTEUR: LIRE LES REPONSES JUSQU'À CE QU'UNE REPONSE EST CHOISIE.)

- 0 aucune - rien fréquenté
- 1 école obligatoire inachevée (ou jusqu'à la 7ème année (inclusive))
- 2 école obligatoire achevée (secondaire I: 8ème ou 9ème année, y inclus cycle d'orientation, pré-gymnase, classe spéciale)
- 3 1 an: pré-apprentissage, école commerciale, formation générale, 10ème année scolaire, stage ménager ou séjour linguistique (certificat)
- 4 2 ans: formation professionnelle duale (entraînement + école) avec brevet fédéral ou attestation fédérale ou école professionnelle à plein temps, école supérieure de commerce, école de métiers
- 5 2-3 ans d'école de degré diplôme, école d'administration et des transports ou équivalent
- 7 3 à 4 ans : apprentissage avec brevet fédéral, formation professionnelle duale avec niveau CFC (sans maturité professionnelle) ou école professionnelle à plein temps, école supérieur de commerce, école de métiers
- 8 école normale
- 9 Maturité professionnelle ou maturité spécialisée (école de culture générale ECG)
- 10 baccalauréat / maturité (Gymnase)
- 11 formation professionnelle supérieure avec maîtrise, brevet fédéral ou diplôme fédéral ou formation équivalent (ex. Professions de santé CRS, policiers)
- 12 2 ans à temps plein ou 3 ans à temps partiel: école technique ou professionnelle, technicien ET, école sup. de gestion commerciale
- 13 3 ans temps plein ou 4 ans à temps partiel: Ecole professionnelle supérieur, ETS, ESCEA, ESAA, IES
- 14 Haute Ecole pédagogique HEP (études pour l'enseignement aux degrés préscolaire et primaire, l'enseignement pour le degré secondaire et les écoles de maturité et d'enseignement spécialisé)
- 15 Haute école spécialisé HES, Bachelor HES, Master HES, diplôme postgrade HES
- 16 Université, Haute Ecole Universitaires, EPF (hautes école universitaires cantonales, hautes écoles polytechniques fédérales: Demi-Licence, Licence, Bachelor, Master, y compris diplôme postgrade)
- 17 Doctorat (Université, Haute Ecole Universitaire, EPF)
- 32 Ecole spécialisée/école pour handicapés
- 98 (V) Ne sait pas
- 99 (V) Refus



(IHP 2013 Q2070 – values modified)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q2070. Le revenu moyen d'un ménage pour une famille en Suisse se situe à environ 8'414 francs par mois (y compris 13ème salaire et d'autres revenus).

NOTE ENQUETEUR : SI NECESSAIRE : "C'est à dire, le revenu brut avant impôt et avant tout autres déductions"

En comparaison, le revenu de votre ménage est-il... ?
(ENQUETEUR: LIRE LES REPONSES)

[PN: IF AUS (Q600=1) ENTER "\$75,000"; IF CAN (Q600=2) ENTER "\$72,000"; IF NZ (Q600=6) ENTER "\$69,000"; IF UK (Q600=10) ENTER "£29,000"; IF US (Q600=11) ENTER "\$50,000"; IF GER (Q600=4) ENTER "36,000 Euros"; NETH (Q600=5) ENTER "34,500 Euros"; IF FRANCE (Q600=3), ENTER "31,000 Euros"; IF NOR (Q600=7), ENTER "670,000 NOK"; IF SWE (Q600=8), ENTER "360,000 SEK"; IF SWITZ, (Q600=9), ENTER "CHF 8'414"]].

- 1 beaucoup plus élevé que la moyenne
- 2 un peu plus élevé que la moyenne
- 3 dans la moyenne
- 4 un peu plus bas que la moyenne
- 5 beaucoup plus bas que la moyenne
- 8 (V) Ne sait pas
- 9 (V) Refus



(IHP 2013 Q2075 – values modified)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1) WHO ANSWERED Q2070 (Q99=1 AND Q2070=1-5)

Q2075. Maintenant, arrêtez-moi juste quand j'arrive à la catégorie correcte. Le revenu de votre ménage est de ... ?

(SI NECESSAIRE: Une bonne estimation suffit)

(LIRE LA LISTE)

[NOTE: AS IN 2013, RESPONDENTS WILL BE ASKED WHICH INCOME BRACKET THEY FIT IN BASED ON THEIR COUNTRIES' MEDIAN INCOME: LESS THAN 50%; 50% TO 90% MEDIAN; 90% TO 110% MEDIAN; 110% TO 150% MEDIAN; 150% TO 200% MEDIAN; OR 200%+ MEDIAN]

[NOTE TO PROGRAMMERS: RESPONDENTS WHO ANSWER “MUCH/SOMEWHAT BELOW AVERAGE” TO Q2070 SHOULD ONLY BE ASKED THE FIRST THREE INCOME BRACKETS AT Q2075; RESPONDENTS WHO ANSWER “AVERAGE” SHOULD BE ASKED THE SECOND, THIRD, AND FOURTH INCOME BRACKETS; AND RESPONDENTS WHO ANSWER “MUCH/SOMEWHAT ABOVE AVERAGE” SHOULD BE ASKED THE THIRD, FOURTH, FIFTH AND SIXTH INCOME BRACKETS:

IF AUS (Q600=1) AND Q2070 = 4-5 DISPLAY CODES 1-3, DD, RR
IF AUS (Q600=1) AND Q2070 = 3 DISPLAY CODES 2-4, DD, RR
IF AUS (Q600=1) AND Q2070 = 1-2 DISPLAY CODES 3-6, DD, RR

IF CAN (Q600=2) AND Q2070 = 4-5 DISPLAY CODES 7-9, DD, RR
IF CAN (Q600=2) AND Q2070 = 3 DISPLAY CODES 8-10, DD, RR
IF CAN (Q600=2) AND Q2070 = 1-2 DISPLAY CODES 9-12, DD, RR

IF NZ (Q600=6) AND Q2070 = 4-5 DISPLAY CODES 13-15, DD, RR
IF NZ (Q600=6) AND Q2070 = 3 DISPLAY CODES 14-16, DD, RR
IF NZ (Q600=6) AND Q2070 = 1-2 DISPLAY CODES 15-17, DD, RR

IF UK (Q600=10) AND Q2070 = 4-5 DISPLAY CODES 18-20, DD, RR
IF UK (Q600=10) AND Q2070 = 3 DISPLAY CODES 19-21, DD, RR
IF UK (Q600=10) AND Q2070 = 1-2 DISPLAY CODES 20-23, DD, RR

IF US (Q600=11) AND Q2070 = 4-5 DISPLAY CODES 24-26, DD, RR
IF US (Q600=11) AND Q2070 = 3 DISPLAY CODES 25-27, DD, RR
IF US (Q600=11) AND Q2070 = 1-2 DISPLAY CODES 26-28, DD, RR

IF GER (Q600=4) AND Q2070 = 4-5 DISPLAY CODES 29-31, DD, RR



IF GER (Q600=4) AND Q2070 = 3 DISPLAY CODES 30-32, DD, RR
 IF GER (Q600=4) AND Q2070 = 1-2 DISPLAY CODES 31-34, DD, RR

IF NETH (Q600=5) AND Q2070 = 4-5 DISPLAY CODES 35-37, DD, RR
 IF NETH (Q600=5) AND Q2070 = 3 DISPLAY CODES 36-38, DD, RR
 IF NETH (Q600=5) AND Q2070 = 1-2 DISPLAY CODES 37-40, DD, RR

IF FRANCE (Q600=3) AND Q2070 = 4-5 DISPLAY CODES 41-43, DD, RR
 IF FRANCE (Q600=3) AND Q2070 = 3 DISPLAY CODES 42-44, DD, RR
 IF FRANCE (Q600=3) AND Q2070 = 1-2 DISPLAY CODES 43-46, DD, RR

IF NOR (Q600=7) AND Q2070 = 4-5 DISPLAY CODES 47-49, DD, RR
 IF NOR (Q600=7) AND Q2070 = 3 DISPLAY CODES 48-50, DD, RR
 IF NOR (Q600=7) AND Q2070 = 1-2 DISPLAY CODES 49-52, DD, RR

IF SWE (Q600=8) AND Q2070 = 4-5 DISPLAY CODES 53-55, DD, RR
 IF SWE (Q600=8) AND Q2070 = 3 DISPLAY CODES 54-56, DD, RR
 IF SWE (Q600=8) AND Q2070 = 1-2 DISPLAY CODES 55-58, DD, RR]

IF SWITZ (Q600=9) AND Q2070 = 4-5 DISPLAY CODES 59-61, DD, RR
 IF SWITZ (Q600=9) AND Q2070 = 3 DISPLAY CODES 60-62, DD, RR
 IF SWITZ (Q600=9) AND Q2070 = 1-2 DISPLAY CODES 61-64, DD, RR]

- 01 Less than \$38,000
- 02 \$38,000 to less than \$68,000
- 03 \$68,000 to less than \$83,000
- 04 \$83,000 to less than \$110,000
- 05 \$110,000 to less than \$150,000
- 06 \$150,000 or more

- 07 Less than \$36,000
- 08 \$36,000 to less than \$65,000
- 09 \$65,000 to less than \$80,000
- 10 \$80,000 to less than \$110,000
- 11 \$110,000 to less than \$145,000
- 12 \$145,000 or more

- 13 Less than \$35,000
- 14 \$35,000 to less than \$69,000
- 15 \$69,000 to less than \$105,000
- 16 \$105,000 to less than \$140,000
- 17 \$140,000 or more



- 18 Less than £15,000
- 19 £15,000 to less than £26,000
- 20 £26,000 to less than £32,000
- 21 £32,000 to less than £44,000
- 22 £44,000 to less than £58,000
- 23 £58,000 or more

- 24 Less than \$25,000
- 25 \$25,000 to less than \$50,000
- 26 \$50,000 to less than \$70,000
- 27 \$70,000 to less than \$100,000
- 28 \$100,000 or more

- 29 Less than €18,000
- 30 €18,000 to less than €32,000
- 31 €32,000 to less than €40,000
- 32 €40,000 to less than €54,000
- 33 €54,000 to less than €72,000
- 34 €72,000 or more

- 35 Less than €17,000
- 36 €17,000 to less than €31,000
- 37 €31,000 to less than €38,000
- 38 €38,000 to less than €52,000
- 39 €52,000 to less than €69,000
- 40 €69,000 or more

- 41 Less than €16,000
- 42 €16,000 to less than €28,000
- 43 €28,000 to less than €34,000
- 44 €34,000 to less than €47,000
- 45 €47,000 to less than €62,000
- 46 €62,000 or more

- 47 Less than 340,000 NOK
- 48 340,000 NOK to less than 600,000 NOK
- 49 600,000 NOK to less than 740,000 NOK
- 50 740,000 NOK to less than 1,000,000 NOK
- 51 1,000,000 NOK to less than 1,300,000 NOK
- 52 1,300,000 NOK or more



- 53 Less than 180,000 SEK
- 54 180,000 SEK to less than 325,000 SEK
- 55 325,000 SEK to less than 400,000 SEK
- 56 400,000 SEK to less than 540,000 SEK
- 57 540,000 SEK to less than 720,000 SEK
- 58 720,000 SEK or more

- 59 moins de 4'000.- francs
- 60 4'000.- à moins de 7,500.- francs
- 61 7,500.- à moins de 9'500.- francs
- 62 9'500.- à moins de 12'500.- francs
- 63 12'500.- à moins de 17,000.- francs
- 64 17,000.- francs et plus

- 98 (V) Ne sait pas
- 99 (V) Refus

(IHP 2013 Q2080)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q2080. Nous avons presque terminé. La prochaine série de questions s'adresse à des fins de classification seulement..

Êtes-vous né en Suisse ou ailleurs?

- 1 Oui, né en Suisse
- 2 Non, pas né en Suisse
- 8 (V) Ne sait pas
- 9 (V) Refus

(IHP 2013 Q2085)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1) AND NOT BORN IN CANADA (Q2080=2 AND Q600=2)

Q2085. At what age did you enter Canada?

____ [RANGE: 00-100]

D98(V) Don't Know

R99(V) Refused



(Q2090– deleted – 12/20/13 - IHP 2013 Q2090)

(IHP 2013 Q2100)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1) AND GERMANY (Q600=4)

Q2100. Were your parents born in Germany or somewhere else?

(INTERVIEWER: READ LIST)

[IF GER (Q600=4), DISPLAY: “(INTERVIEWER NOTE: ONLY IF NEEDED:
"Germany" includes the former East (DDR).)”]

- 1 Yes, both parents were born in Germany
- 2 No, both parents were born in some other country
- 3 One parent was born in Germany and the other was born in some other country
- 8 (V) Not sure
- 9 (V) Decline to answer

(IHP 2013 Q2105)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1) AND FRANCE (Q600=3)

Q2105. Were your parents born in France or somewhere else?

(INTERVIEWER: READ LIST)

- 1 Yes, both parents were born in France
- 2 No, both parents were born in some other country
- 3 One parent was born in France and the other was born in some other country
- 8 (V) Not sure
- 9 (V) Decline to answer



(IHP 2013 Q2110)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1) AND NETHERLANDS (Q600=5)

Q2110. To which ethnic group do you belong?

(INTERVIEWER: READ LIST)

- 01 Autochthonic Dutch
- 02 Moroccan
- 03 Turkish
- 04 Surinamese
- 05 Netherlands Antilles and Aruba
- 06 Other ethnic group
- 98 (V) Not sure
- 99 (V) Decline to answer

(IHP 2013 Q2115)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1) AND SWITZERLAND (Q600=9)

Q2115. Est-ce que vos parents sont nés en Suisse ou autre part ?

(INTERVIEWER: LIRE LISTE)

- 1 Oui, les deux parents sont nés en Suisse
- 2 Non, les deux parents sont nés dans un autre pays
- 3 Un parent est né en Suisse et l'autre est né dans un autre pays
- 8 (V) Ne sait pas
- 9 (V) Refus

(IHP 2013 Q2120)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1) AND CANADA (Q600=2) [TO BE USED FOR WEIGHTING]

Q2120. Do you speak [IF CONDUCTED IN ENGLISH DISPLAY: "French" IF CONDUCTED IN FRENCH DISPLAY: "English"] well enough to conduct a conversation?

- 1 Yes
- 2 No
- 8 (V) Not sure
- 9 (V) Decline to answer



(IHP 2013 Q2123)

BASE: NEW ZEALAND (Q600=6 AND Q99=1)

Q2123. To which ethnic group or groups do you belong?

(INTERVIEWER: READ LIST. ALLOW MORE THAN ONE RESPONSE.)

- 01 NZ European
- 02 Maori
- 03 Samoan
- 04 Cook Island Maori
- 05 Tongan
- 06 Niuean
- 07 Chinese
- 08 Indian
- 96 Other (such as Dutch, Japanese, Tokelauan)
- 98 (V) Not sure
- 99 (V) Decline to answer

(IHP 2013 Q2125)

BASE: ALL QUALIFIED RESPONDENTS FROM THE UNITED KINGDOM (Q600=10 AND Q99=1)

Q2125. To which of the following groups do you consider you belong?

(INTERVIEWER: READ LIST)

- 1 White
- 2 Asian or Asian British
- 3 Black or Black British
- 4 Chinese
- 5 Mixed Ethnic group, or
- 6 Other
- 8 (V) Don't know
- 9 (V) Decline to answer

(Q2127 – deleted – 12/20/13 - IHP 2013 Q2127)



(New)

BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA (Q600=1 AND

Q99=1)

Q2128. Are you of Aboriginal origin, Torres Strait Islander origin, or both?

(IF YES, ASK: Is that Aboriginal origin, Torrest Strait Islander, or both?)

- 1 Yes, Aboriginal
- 2 Yes, Torres Strait Islander
- 3 Yes, both Aboriginal and Torres Strait Islander
- 4 No
- 8 (V) Don't know
- 9 (V) Decline to answer

(IHP 2013 Q2130)

BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2130. Are you of Latino or Hispanic origin or descent, such as Mexican, Puerto Rican, Cuban, or some other Latin American background?

- 1 Yes
- 2 No
- 8 (V) Don't know
- 9 (V) Decline to answer

(IHP 2013 Q2135)

BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2135. Do you consider yourself...?

(INTERVIEWER: READ LIST)

- 1 White
- 2 Black or African American
- 3 Asian or Pacific Islander
- 4 Native American or Alaskan native
- 5 Or some other race or multiple races
- 8 (V) Not sure
- 9 (V) Decline to answer



(IHP 2013 Q2150)

BASE: ALL QUALIFIED RESPONDENTS FROM THE UK OR NORWAY OR GERMANY OR SWEDEN (Q600=10, 7, 4, 8 AND Q99=1)

Q2150. Which of the following describes where you live?

(INTERVIEWER: READ LIST)

- 1 City/large town
- 2 Suburbs of a city/large town
- 3 Small town
- 4 Village or rural location
- 8 (V) Not sure
- 9 (V) Decline to answer

(IHP 2013 Q2155)

BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q600=4 AND Q99=1)

Q2155. Do you speak a language other than German at home?

- 1 Yes
- 2 No
- 8 (V) Don't know
- 9 (V) Decline to answer

(IHP 2013 Q2160)

BASE: ALL QUALIFIED RESPONDENTS FROM FRANCE (Q600=3 AND Q99=1)

Q2160. Do you speak a language other than French at home?

- 1 Yes
- 2 No
- 8 (V) Don't know
- 9 (V) Decline to answer



(New - [PP 03/2013, MOD NSL 2012 Q.64, NSL 2011 Q86, NSL 2010 Q69, NSL 2009 Q41])
 ("Code 7 other" in client questionnaire is referred to as "Code 8")

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q2170. Avez-vous actuellement une activité professionnelle rémunérée à plein temps, à temps partiel, êtes-vous à la retraite ou n'avez-vous pas d'activité professionnelle rémunérée ?

- 1 Employé(e) à plein temps
- 2 Employé(e) à temps partiel
- 3 Retraité(e)
- 4 Pas d'activité professionnelle rémunérée
- 5 (V) A sa propre entreprise/independent(e)
- 6 (V) Handicapé(e)
- 7 (V) En formation
- 8 (V) Autres
- 9 (V) Ne sait pas/refus

(IHP 2013 QLL1)

BASE: ALL NON-SWITZERLAND QUALIFIED RESPONDENTS FROM LANDLINE SAMPLE
 (Q650=1 AND Q99=1 AND Q600=1-8, 10-11)

P.N - USE "mobile" if NZ,UK,AUS (Q600=6,10,1); USE "cell" for all others (Q600=2-5,7-9,11)

LL1. Maintenant, à propos de votre utilisation du téléphone ... Est-ce quelqu'un dans votre foyer, y compris vous-même, a un téléphone cellulaire qui fonctionne?

- 1 Oui, le répondant ou quelqu'un dans le foyer a un téléphone cellulaire
- 2 Non
- 8 (V) Ne sait pas
- 9 (V) Refus



(IHP 2013 QCP1)

BASE: ALL NON-SWITZERLAND QUALIFIED RESPONDENTS FROM CELL SAMPLE (Q.650=2 AND Q99=1 AND Q600=1-8, 10-11)

P.N - USE "mobile" if NZ,UK,AUS (Q600=6,10,1); USE "cell" for all others (Q600=2-5,7-9,11)

CP1. Maintenant, à propos de votre utilisation du téléphone, y a-t-il au moins un téléphone dans votre maison qui fonctionne actuellement et qui n'est pas un téléphone cellulaire?

- 1 oui, a un téléphone fixe
- 2 Non, pas de téléphone fixe
- 8 (V) Ne sait pas
- 9 (V) Refus

(IHP 2013 QD-Z1)

BASE: ALL QUALIFIED RESPONDENTS FROM THE UNITED STATES ONLY (Q600 = 11 AND Q99=1)

D-Z1. What is your zip code/postal code?

99999 (V) Refused

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK ZIP CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 5 digit zip code? (INSERT ZIP CODE)

- 1 Yes (CONTINUE)
- 2 No (RE-ASK D-Z1)



(IHP 2013 QD-Z4)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600 = 9 AND Q99=1)

(P.N. POSTAL CODES IN SWITZERLAND HAVE 4 DIGITS)

D-Z4. **Quel est votre code postal?**

9999 (V) Refus

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INTERVIEWER SEULEMENT: est ce que l'interlocuteur à donné le code postal à 4 chiffres suivant? (INSERT POSTAL CODE)

1 **oui** (CONTINUE)

2 **Non** (RE-ASK D-Z4)

(QD-ZSW and Q D-ZSWU REMOVED 4/7/14 FOR IHP 2014 AS POSTAL CODE IS AVAILABLE FOR ALL SAMPLE)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1):

Nous sommes presque arrivés à la fin de l'interview. Il ne reste que trois questions uniquement posées en Suisse car elles sont liées à notre système de santé.

(New)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

QSWISS1. En ce qui concerne des soins ou traitements médicaux de base : pourriez-vous imaginer recevoir la suite du traitement par un autre professionnel spécialisé de la santé au lieu d'un docteur ?

1 **Oui**

2 **Non**

8 **(V) Ne sait pas**

9 **(V) Refus**



(New)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

QSWISS2. Pourriez-vous imaginer que, dans un proche avenir, un pharmacien puisse fournir les soins suivants, fournis jusqu'ici principalement par un docteur, comme **(INSERT 1ST ITEM)**

[P.N. FOR ITEMS OTHER THAN FIRST ITEMS SHOW:

“Et en ce qui concerne **(INSERT OTHER ITEMS):**

(SI NECESSAIRE: Pourriez-vous imaginer que, dans un proche avenir, un pharmacien puisse fournir **ce soin** fourni jusqu'ici principalement par un docteur ?)”]

- 1 Oui
- 2 Non
- 8 (V Ne sait pas
- 9 (V) Refus

(P.N. RANDOMIZE ITEMS)

- A1. Détection précoce et traitement de facteurs de risque comme la consommation de tabac, d'alcool ou l'obésité ?
- A2. Contrôles de routine par exemple pour mesurer la tension, le cholestérol, la glycémie ?
- A3. Soins des blessures légères ?
- A4. Vaccinations, par exemple vaccination de grippe ou vaccinations lors de voyages ?
- A5. Contrôle de la médication ?
- A6. Diagnostic de maladies courantes et leur traitement sans voir un docteur. Maladies courantes comme des infections urinaires, une conjonctivite, des brûlures d'estomac ?



(New)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

QSWIS3. Imaginez qu'il existe différents centres médicaux où des patients avec des maladies chroniques seraient traités. Supposez qu'en tant que patient affecté, vous deviez choisir l'un de ces centres et toujours vous y rendre pour votre traitement. De combien devrait diminuer votre prime d'assurance de base pour que vous acceptiez cette limitation ?

(LIRE LA LISTE)

- | | |
|---|---|
| 1 | 0% |
| 2 | 10% |
| 3 | 20% |
| 4 | 30% |
| 5 | Plus de 30% |
| 6 | (V) Refuse par principe des centres médicaux pour des patients avec maladies chroniques |
| 8 | (V) Ne sait pas |
| 9 | (V) Refus |

(QD-ZA/QD-ZAR – POSTAL CODE AND PROVINCE- MOVED TO COME PRIOR TO Q810 – 01/3014)

(IHP 2013 QD-ZF)

BASE: ALL QUALIFIED RESPONDENTS FROM FRANCE ONLY (Q600=3 AND Q99=1)

(P.N - 5 digit postal code)

D-ZF. What is your postal code?

99999 (V) Refused

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 5 digit postal code? (INSERT POSTAL CODE)

- | | | |
|---|-----|---------------|
| 1 | Yes | (CONTINUE) |
| 2 | No | (RE-ASK D-ZF) |



(IHP 2013 QD-Z1a)

BASE: ALL QUALIFIED U.S. CELL PHONE RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE (Q600= 11 AND Q650=2 AND D-Z1=RR AND Q99=1)

D-Z1a. What state do you live in?

- 01 Alabama
- 02 Alaska
- 03 Arizona
- 04 Arkansas
- 05 California
- 06 Colorado
- 07 Connecticut
- 08 Delaware
- 09 District of Columbia
- 10 Florida
- 11 Georgia
- 12 Hawaii
- 13 Idaho
- 14 Illinois
- 15 Indiana
- 16 Iowa
- 17 Kansas
- 18 Kentucky
- 19 Louisiana
- 20 Maine
- 21 Maryland
- 22 Massachusetts
- 23 Michigan
- 24 Minnesota
- 25 Mississippi
- 26 Missouri
- 27 Montana
- 28 Nebraska
- 29 Nevada
- 30 New Hampshire
- 31 New Jersey
- 32 New Mexico
- 33 New York
- 34 North Carolina
- 35 North Dakota
- 36 Ohio



- 37 Oklahoma
- 38 Oregon
- 39 Pennsylvania
- 40 Rhode Island
- 41 South Carolina
- 42 South Dakota
- 43 Tennessee
- 44 Texas
- 45 Utah
- 46 Vermont
- 47 Virginia
- 48 Washington
- 49 West Virginia
- 50 Wisconsin
- 51 Wyoming
- 99 (V) Refused

(IHP 2013 QDZ-NETH)

BASE: ALL QUALIFIED CELL PHONE RESPONDENTS FROM THE NETHERLANDS ONLY
(Q600=5 and Q650=2 AND Q99=1)

QDZ-NETH. What province do you live in ?

- 98 Drenthe
- 99 Flevoland
- 100 Friesland
- 101 Gelderland
- 102 Groningen
- 103 Limburg
- 104 Noord-Brabant
- 105 Noord-Holland
- 106 Overijssel
- 107 Utrecht
- 108 Zeeland
- 109 Zuid-Holland
- 997 (V) Other
- 999 (V) Refused



(IHP 2013 QDZ-NOR)

BASE: ALL QUALIFIED CELL PHONE RESPONDENTS FROM NORWAY ONLY (Q600=7 and Q650=2 AND Q99=1)

QDZ-NOR. What COUNTY do you live in ?

- 79 Østfold
- 80 Akershus
- 81 Oslo
- 82 Hedmark
- 83 Oppland
- 84 Buskerud
- 85 Vestfold
- 86 Telemark
- 87 Aust-Agder
- 88 Vest-Agder
- 89 Rogaland
- 90 Hordaland
- 91 Sogn og Fjordane
- 92 Møre og Romsdal
- 93 Sør-Trøndelag
- 94 Nord-Trøndelag
- 95 Nordland
- 96 Troms
- 97 Finnmark
- 98 (V) Other
- 99 (V) Refused



(IHP 2013 QNOR-1)

BASE: NORWAY AND HAVE REGULAR DOCTOR (Q600=7 AND Q905 =1)

NOR-1. You mentioned that you have a regular doctor you usually go to for medical help. I will now read some statements about your regular doctor. For each statement I want you to answer if you completely agree, agree to some extent, disagree to some extent or completely disagree

(IF NECESSARY:do not think about the answers on previous questions about the regular doctor. These questions are a little bit different and we want your answers on these as well).

(IF NECESSARY: the regular doctor is an important health service, and we hope you can answer these questions as well).

- 1 Completely agree
- 2 Agree to some extent
- 3 Neither agree nor disagree
- 4 Disagree to some extent
- 5 Completely disagree
- 8 (V) Not sure
- 9 (V) Decline to answer

- A1. The doctor takes me and my problems seriously
- A2. I have full confidence in the treatment the doctor gives
- A3. The doctor does not give me enough time
- A4. It takes way too much time to get an appointment with the doctor
- A5. I get referred to others if I need it



(IHP 2013 QD-UK)

BASE: ALL QUALIFIED RESPONDENTS FROM THE UK (Q600=10 AND Q99=1)

D-UK. In which region are you living ?
(READ LIST IF NECESSARY)

- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland
- 98 (V) Don't know
- 99 (V) Refused



(IHP 2013 QD-NZ)

BASE: ALL QUALIFIED RESPONDENTS FROM NZ (Q600=6) AND Q99=1

D-NZ. In which region are you living ?

(READ LIST IF NECESSARY)

- 01 Northland
- 02 Auckland
- 03 Waikato
- 04 Bay of Plenty
- 05 Gisborne
- 06 Hawke's Bay
- 07 Taranaki
- 08 Manawatu-Wanganui
- 09 Wellington
- 10 Tasman
- 11 Nelson
- 12 Marlborough
- 13 West Coast
- 14 Canterbury
- 15 Otago
- 16 Southland
- 98 (V) Don't know
- 99 (V) Refused

(IHP 2013 QD-NZU)

BASE: ALL QUALIFIED RESPONDENTS FROM NZ (Q600=6 AND Q99=1)

D-NZU. Would you say your living area is ... ?

(READ LIST)

- 1 A city
- 2 Or a regional or rural area
- 98 (V) Don't know
- 99 (V) Refused



(IHP 2013 QDZ-GER)

BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY ONLY (Q600=4 AND Q99=1)

QDZ-GER. What region do you live in ?

- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg- Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen
- 997 (V) Other
- 990 (V) Refused



(IHP 2013 QDZ-SWED)

BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN ONLY (Q600=8 AND Q99=1)

QDZ-SWED. What county do you live in?

- 58 Stockholm
- 59 Uppsala
- 60 Södermanland
- 61 Östergötland
- 62 Jönköping
- 63 Kronoberg
- 64 Kalmar
- 65 Gotland
- 66 Blekinge
- 67 Skåne
- 68 Halland
- 69 Västra Götaland
- 70 Värmland
- 71 Örebro
- 72 Västmanland
- 73 Dalarna
- 74 Gävleborg
- 75 Västernorrland
- 76 Jämtland
- 77 Västerbotten
- 78 Norrbotten
- 997(V) Other
- 999(V) Refused



(New)

BASE: SWEDISH RESPONDENTS WHO GET PROFESSIONAL HELP (Q1407=2,3 AND Q99=1 AND Q600=8)

QSWED7. Now I will ask some questions about what you think is important when you choose paid professional help.

How important is it for you... (INSERT FIRST ITEM)

[P.N.-FOR REMAINING ITEMS SHOW: (INTERVIEWER NOTE - FOR REMAINING ITEMS, RE-READ: How important is it for you... (insert item))]

P.N DISPLAY “(READ LIST)” FOR FIRST ITEM ONLY

P.N DISPLAY “(READ LIST IF NECESSARY)” FOR ITEMS OTHER THAN FIRST ITEM

(READ LIST)

- 1 Not at all important
- 2 Of little importance
- 3 Moderately important
- 4 Important
- 5 Very important
- 97 (DO NOT READ) Not applicable
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer

[P.N - RANDOMIZE THE ORDER OF ITEMS A1 THROUGH A5]

- A1. to be able to choose provider?
- A2. to be able to choose the personnel who will help you?
- A3. to be able to choose when you get your help during the day?
- A4. to be able to choose how the assistance is provided?
- A5. to be able to choose witch kind of assistance is provided?



(IHP 2013 QINT1)

FOR INTERVIEWER (PN – ASKED IF ALL QUALIFIED RESPONDENTS FROM US CELL PHONE SAMPLE ONLY (Q600=11 and Q650=2) AND Q99=1):

INT1. V. Did respondent request money for using their cell phone minutes?

- 1 Yes, requested money
- 2 No, did not request money – GO TO END OF INTERVIEW Q2165

(ASK CELL PHONE RESPONDENTS WHO REQUESTED FOR MONEY (INT1=1)):
We'd like to send you \$5 for your time. Can I please have your full name and a mailing address where we can send the check?

INTERVIEWER NOTE: If R does not want to give full name, explain we only need it so we can send the \$5 to them personally.

- 1 [ENTER FULL NAME] – INTERVIEWER: PLEASE VERIFY SPELLING
- 2 [ENTER MAILING ADDRESS]
- 3 [City]
- 4 [State]
- 5 CONFIRM ZIP from above
- 9 (VOL.) Respondent does not want the money

BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)

You have the right to get an extract or make corrections of the personal data we are processing.

INTERVIEWER: IF RESPONDENT ASKS:

Your answers are subject to the regulations on public access and secrecy and if someone would ask to take part of the information, the authority must determine the issue of secrecy. Your answers is covered by “The Public Access to Information and Secrecy Act” Chapter 24 8 § (2009: 400). At the publication of the survey results, no individual responses can be traced back to you.

INTERVIEWER: IF RESPONDENT ASKS:

The confidentiality contains strongest secrecy in the law. All personal data is covered by secrecy. Only scientists and agencies working with statistics can receive data. Scientists can only receive data if they've got an ethical approval.



(IHP 2013 Q2165)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q2165. Nous sommes donc arrivés à la fin du questionnaire. Merci beaucoup pour votre participation. Je vous souhaite encore une bonne journée/soirée.

