

The Commonwealth Fund 2014 International Health Policy Survey of Older Adults in Eleven Countries

Embargoed until November 20, 2014

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The Commonwealth Fund

November 2014



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Affordable, quality health care. For everyone.

The Commonwealth Fund 2014 International Health Policy Survey of Older Adults (Age 65 or Older) in 11 Countries

- Survey of older adults (age 65 or older) in eleven countries.
- Survey in the field March through May 2014.
- Conducted by SSRS and country contractors (by landline and cell phone).
- Sample Sizes: Australia (1,670), Canada (3,147), France (860), Germany (547), Netherlands (582), New Zealand (379), Norway (651), Sweden (5,000), Switzerland (1,084), United Kingdom (581), United States (1,116).
- Presentation topics:
 - access to care and wait times
 - care coordination
 - transitional care after hospital discharge
 - management of chronic conditions
 - caregiver burden
 - health promotion
 - end-of-life care planning



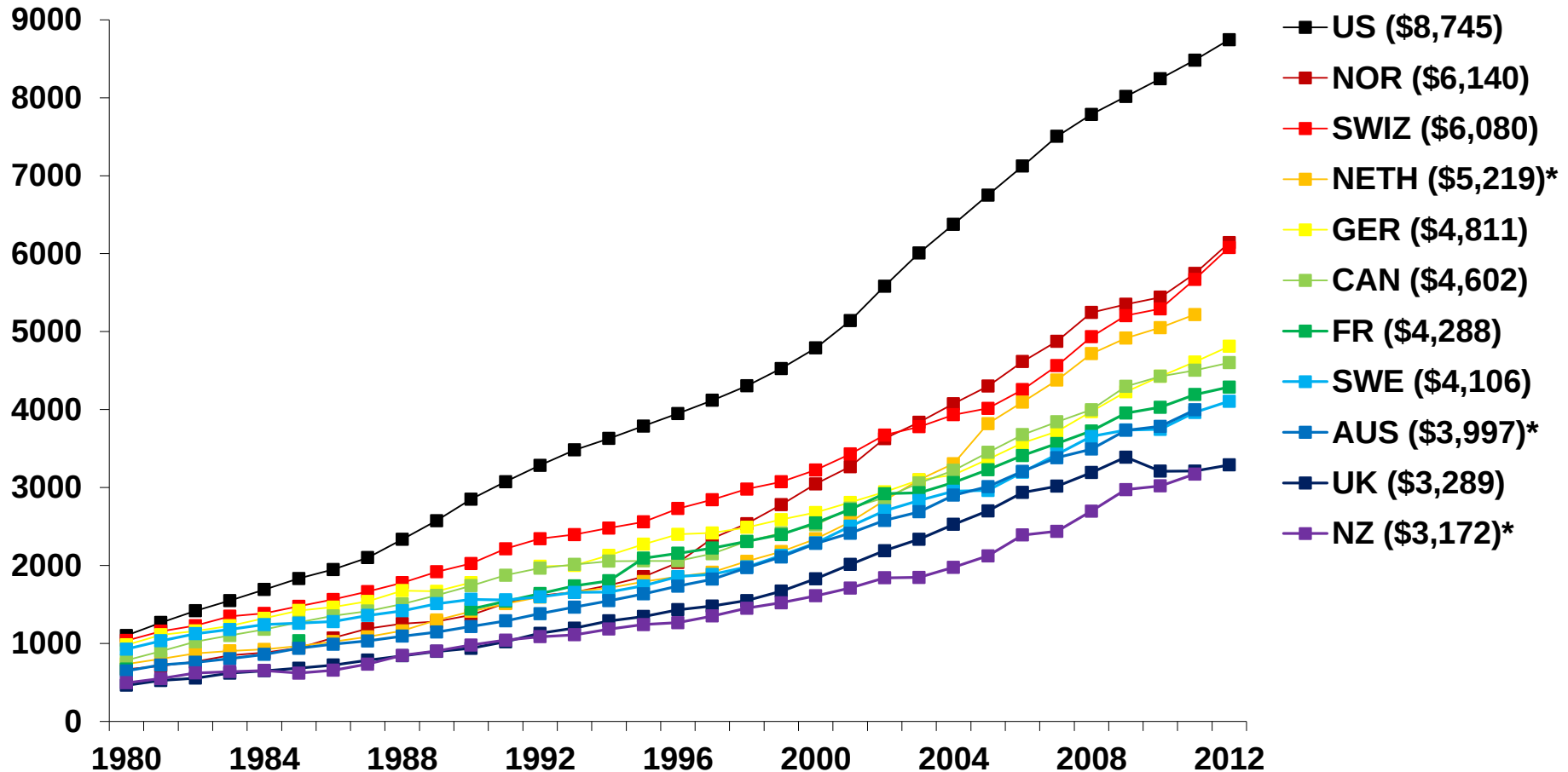
Health Care Spending



Average Health Care Spending per Capita, 1980–2012

Adjusted for Differences in Cost of Living

Dollars (\$US)



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* 2011

Source: OECD Health Data 2014.



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Health and Health Care Utilization

Health and Health Care Utilization

Percent	AUS	CAN	FR	GER	NETH	NZ	NOR	SWE	SWIZ	UK	US
Has 2+ chronic conditions	54	56	43	49	46	37	43	42	44	33	68
Health care use:											
Used the ED in past 2 years	30	39	15	21	29	33	27	35	27	19	39
Hospitalized overnight in past 2 years	30	23	17	36	27	26	35	29	32	18	29
Saw 4+ doctors in past year	18	13	6	39	17	14	11	18	8	15	25
Taking 4+ medications	39	42	29	39	44	43	41	40	29	41	53

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Source: 2014 Commonwealth Fund International Health Policy Survey of Older Adults (Age 65 or Older) in Eleven Countries.

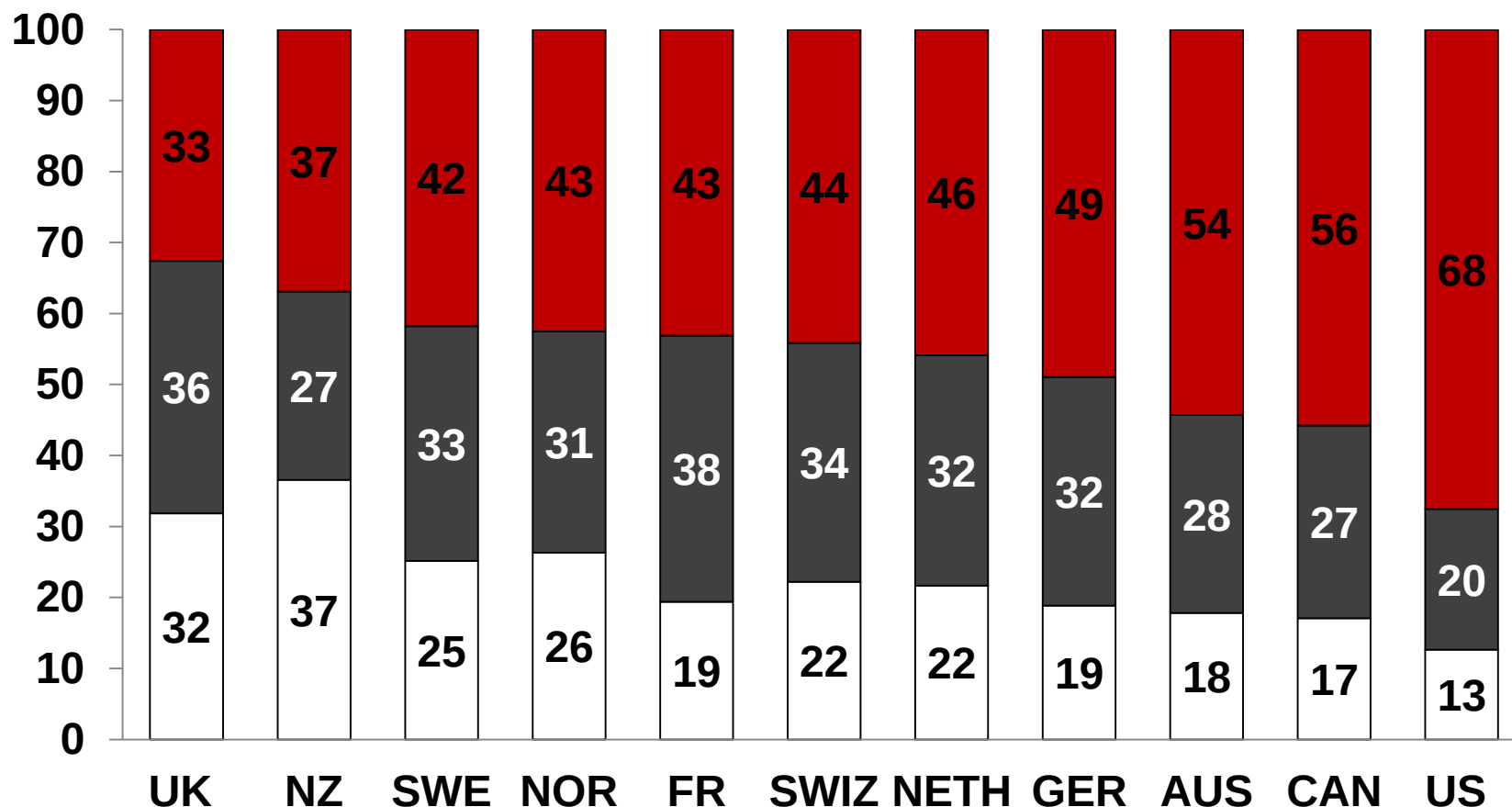


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Number of Chronic Conditions

Percent

□ None ■ 1 ■ 2+



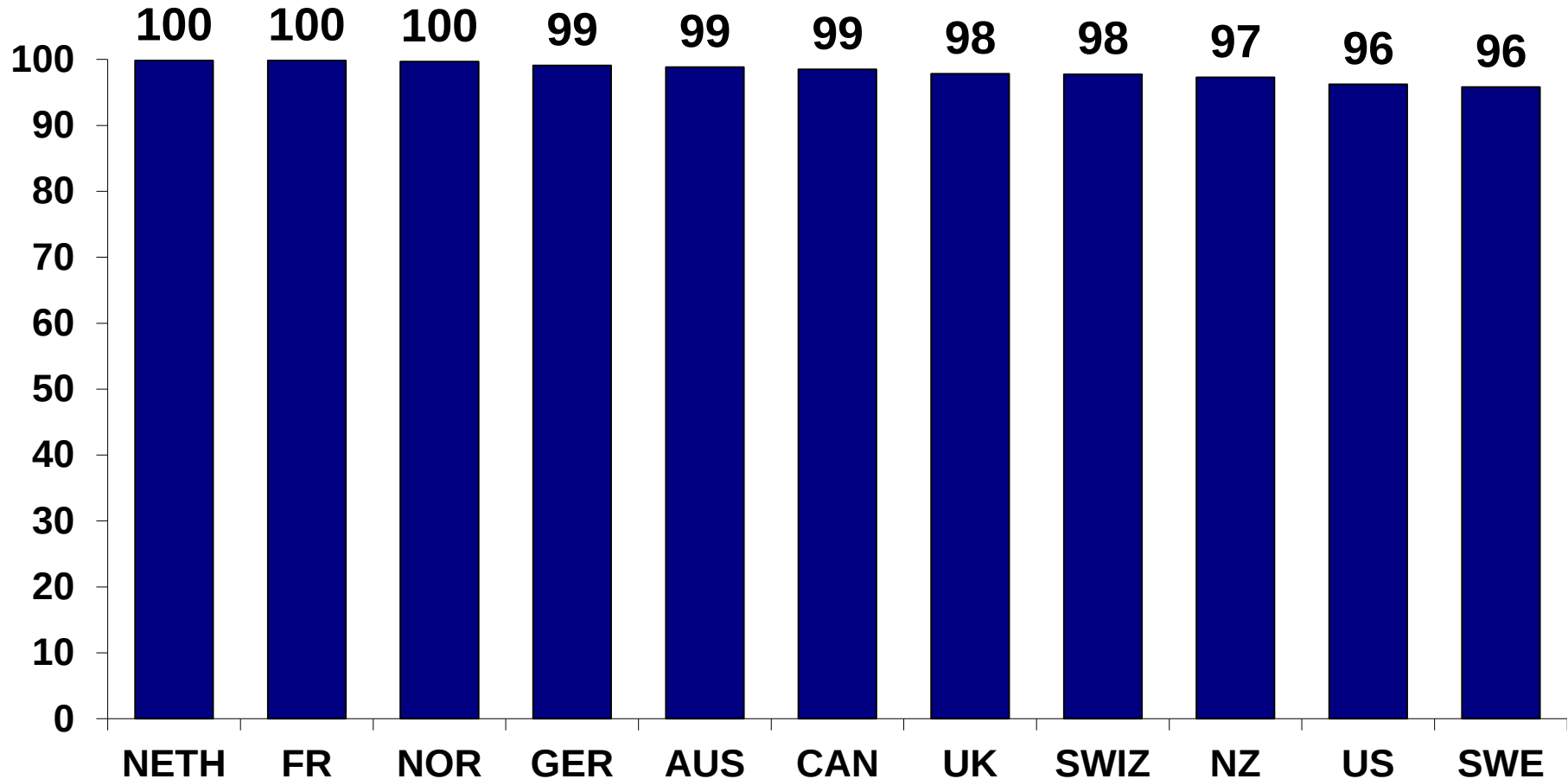
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Has a Regular Doctor or Place of Care



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Financial Barriers to Care



Cost-Related Access Problems in the Past Year

Percent	AUS	CAN	FR	GER	NETH	NZ	NOR	SWE	SWIZ	UK	US
Did <u>NOT</u> visit a doctor when had a medical problem	4	3	2	3	3	5	1	1	2	2	9
Did <u>NOT</u> get recommended test, treatment, or follow-up	5	4	2	3	3	6	1	2	3	3	10
Did <u>NOT</u> fill Rx or skipped doses	4	5	1	3	2	4	2	2	2	2	12
<i>Any of the above access problems because of cost</i>	8	9	3	7	6	10	4	4	6	5	19

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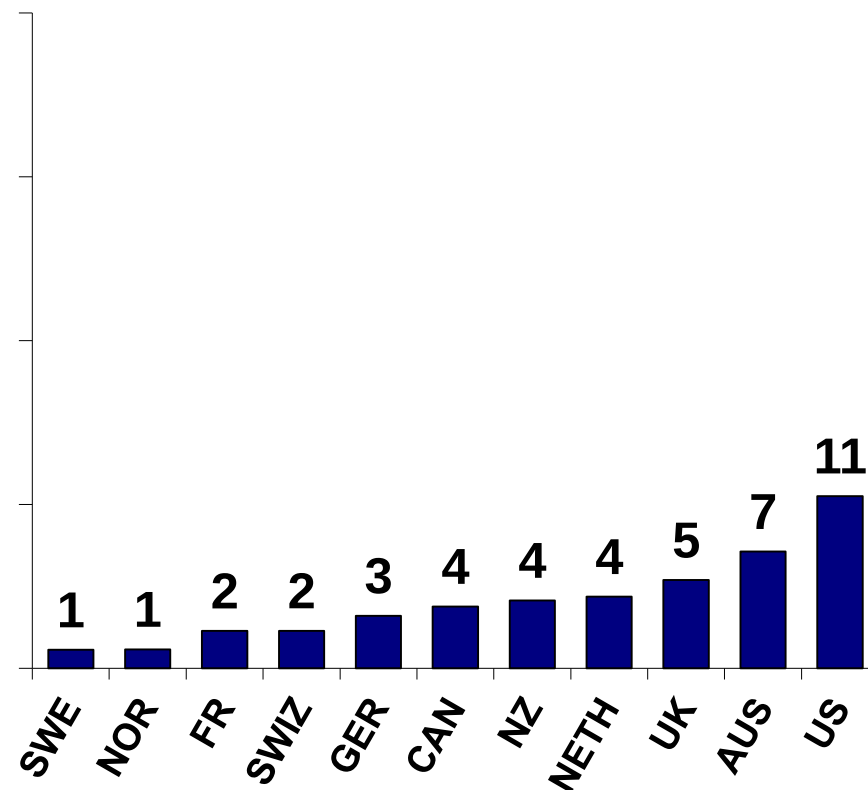
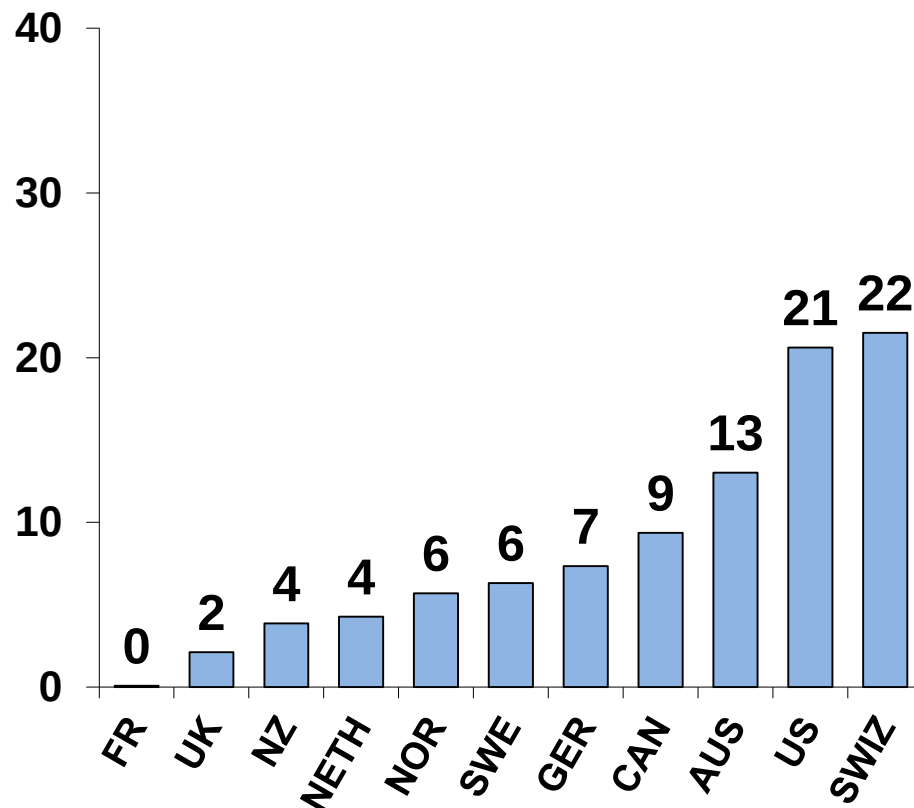
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Problems Paying Medical Bills and High Out-of-Pocket Costs in the Past Year

Spent US\$2,000 or more out-of-pocket

Problems paying or unable to pay medical bills

Percent



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Access to Care

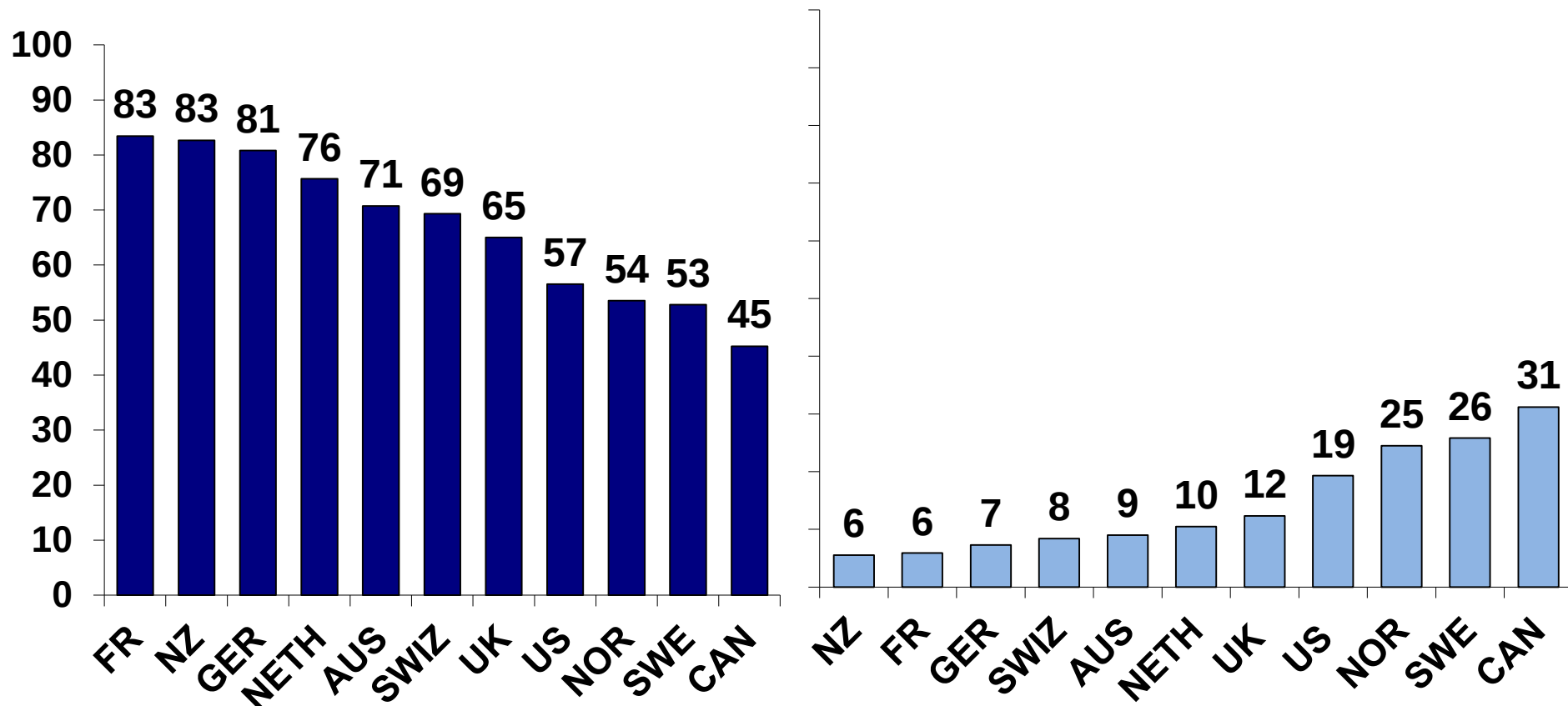


Access to Doctor or Nurse When Sick or Needed Care

Same- or next-day appointment

6+ days wait or never able to get appointment

Percent



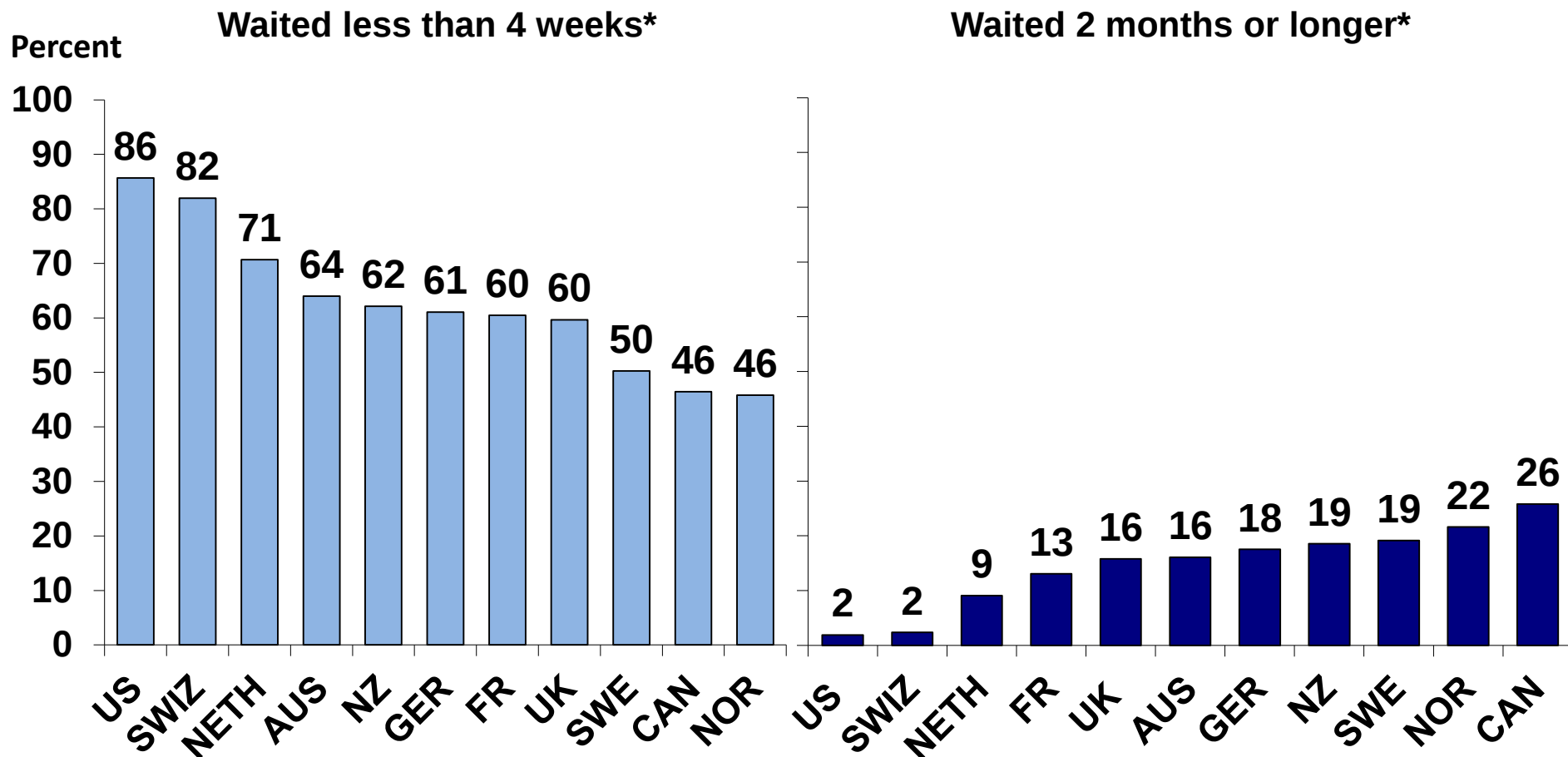
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Wait Times for Specialist Appointment



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* Base: saw/needed to see a specialist in the past two years.

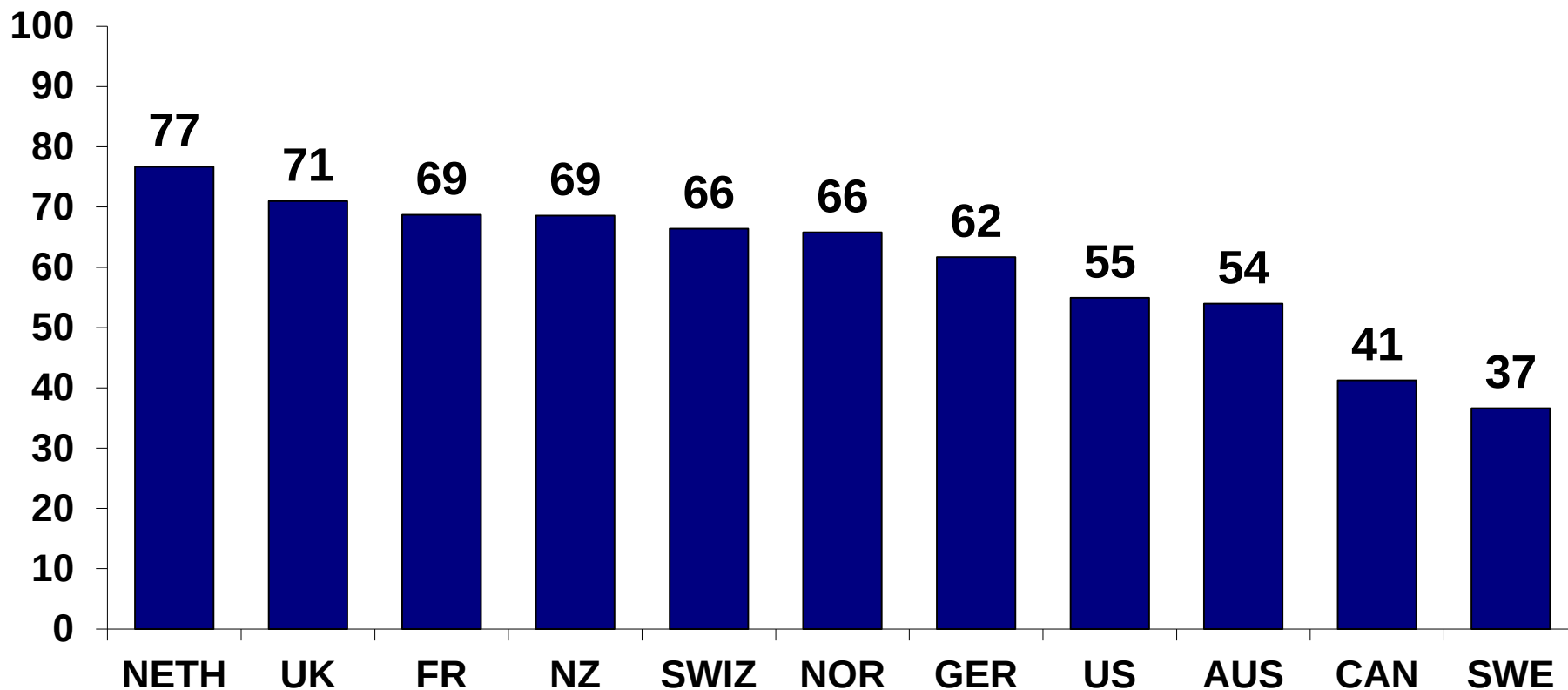
Source: 2014 Commonwealth Fund International Health Policy Survey of Older Adults (Age 65 or Older) in Eleven Countries.



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Access to After-Hours Care

Percent who said it was somewhat or very easy to get after-hours care without going to the ED*



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* Base: needed after-hours care.

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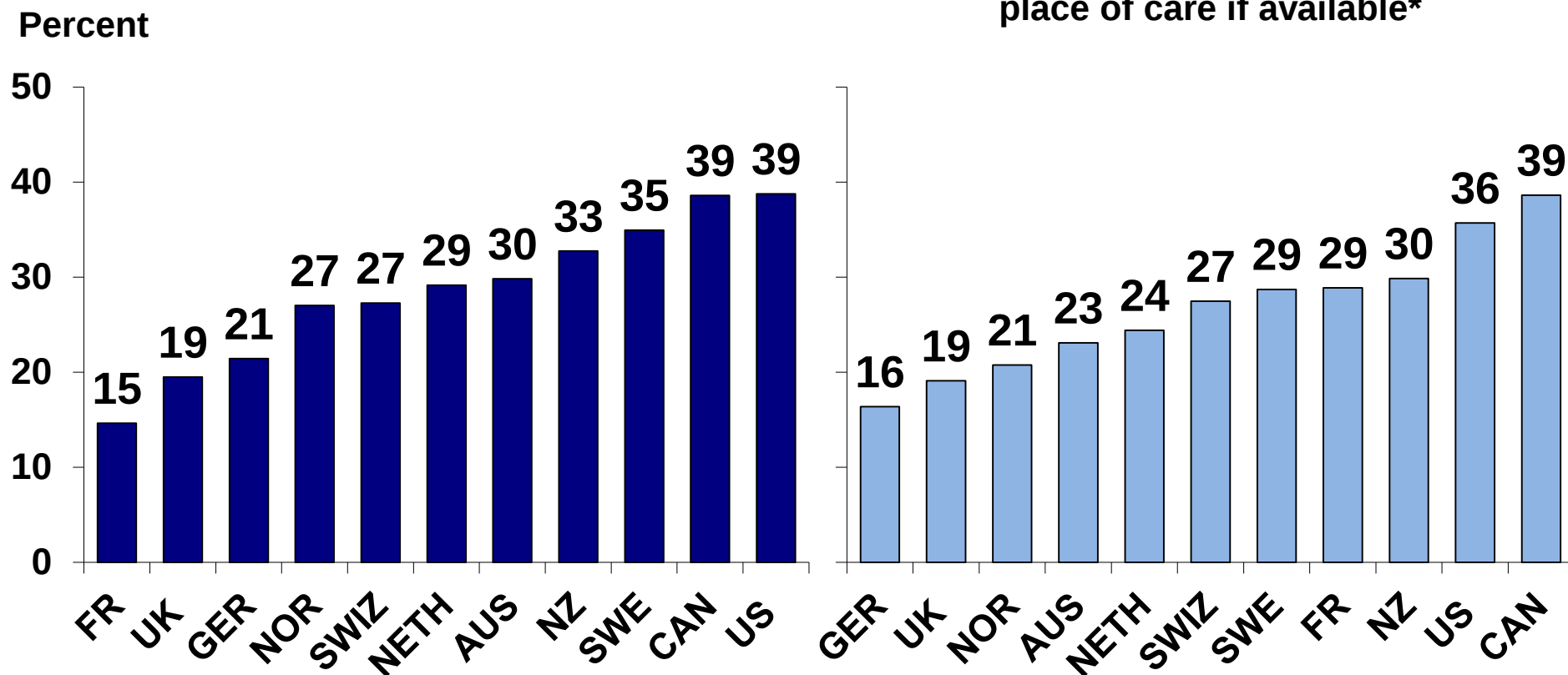


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Emergency Department Use in Past 2 Years

Any ED use

Used the ED for a condition that could have been treated by regular doctor or place of care if available*



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* Base: had a regular doctor/place of care and used the ED in past 2 years.

Source: 2014 Commonwealth Fund International Health Policy Survey of Older Adults (Age 65 or Older) in Eleven Countries.



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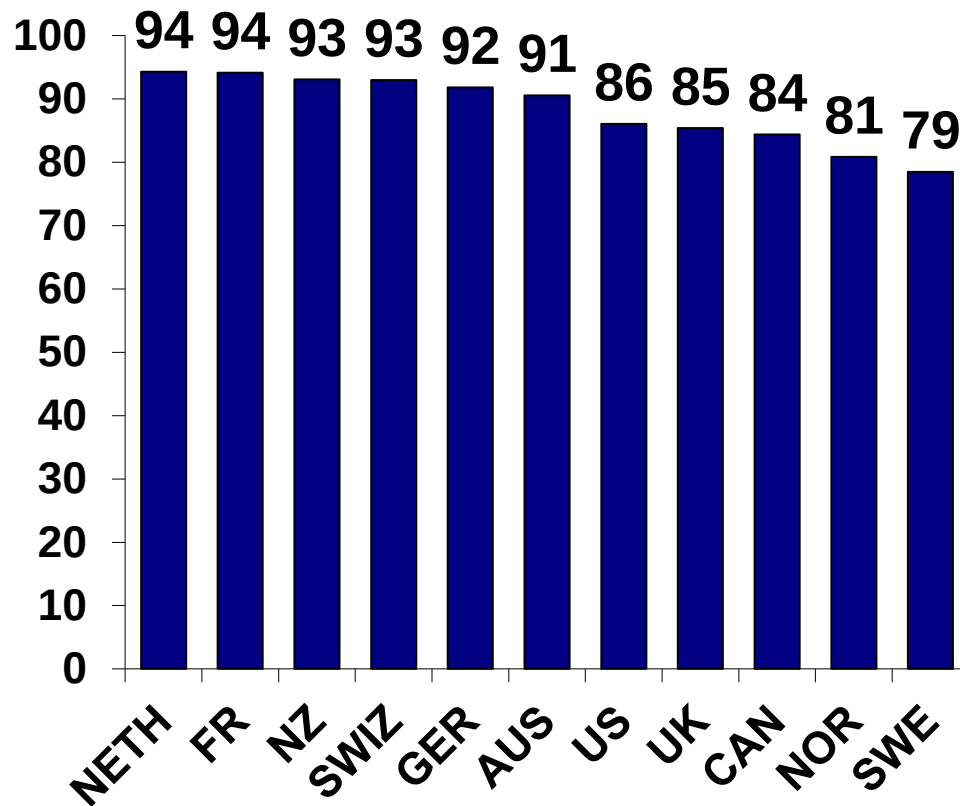
Doctor-Patient Relationship and Health Promotion



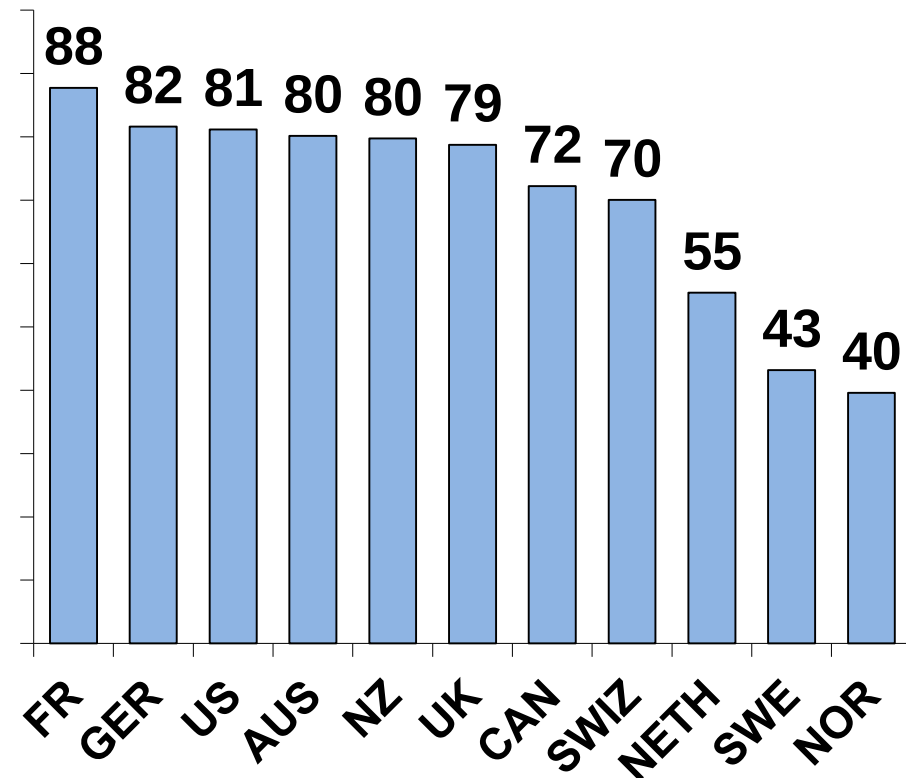
Doctor-Patient Relationship

Percent Who Reported Regular Doctor Always/Often:

Spends enough time with them



Encourages them to ask questions



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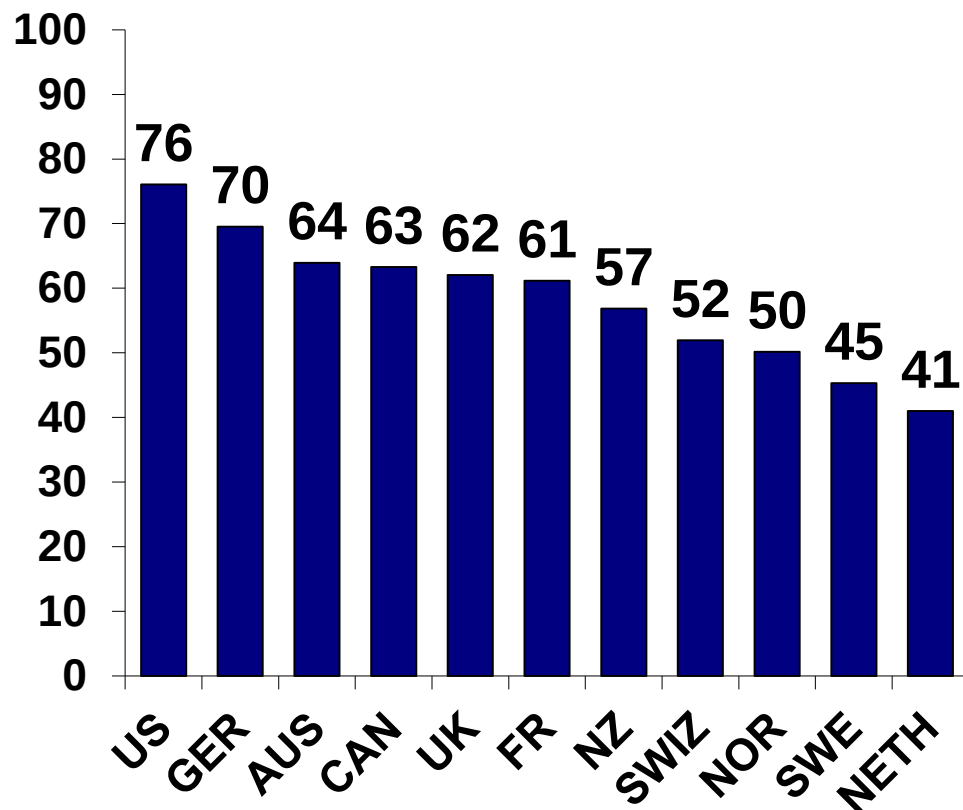


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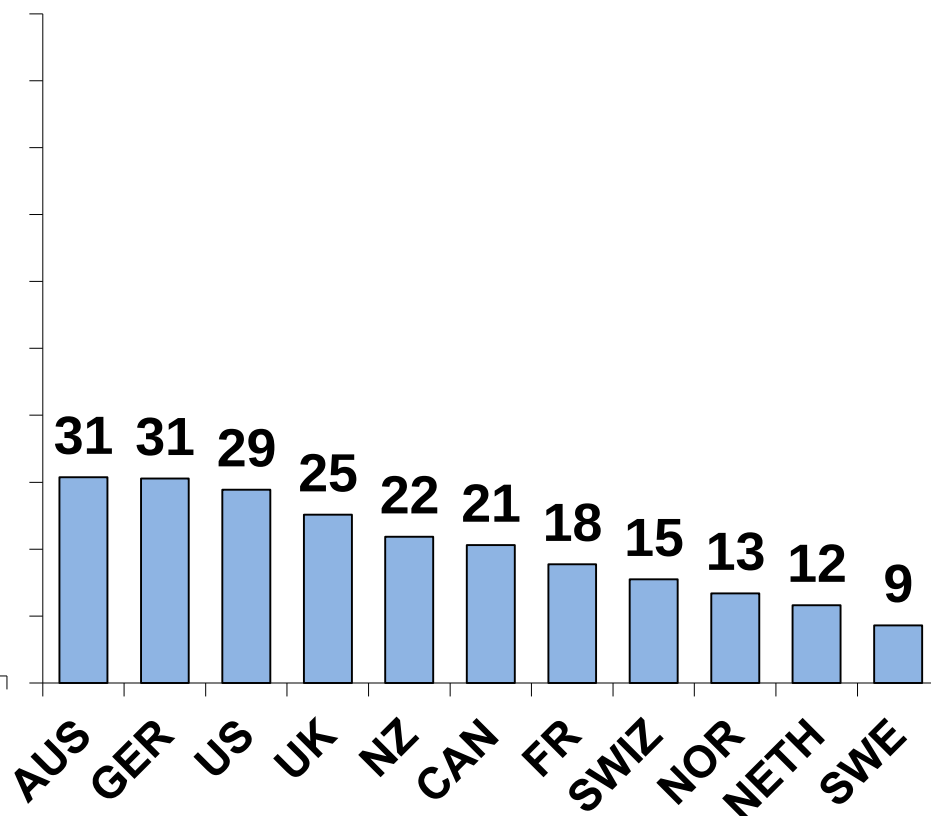
Patients Reporting that a Health Professional Counselled Them on Health Diet, Exercise, and Stress

Percent reporting a health care professional talked to them about:

A healthy diet or exercise



Things that can cause stress



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Care Coordination and Safety



Coordination Problems in the Past Two Years

Percent	AUS	CAN	FR	GER	NETH	NZ	NOR	SWE	SWIZ	UK	US
Test results/ records not available at time of appointment or duplicate tests ordered	13	15	4	15	9	9	9	10	17	12	23
Received conflicting information from different health professionals	10	12	2	14	7	9	11	12	9	10	16
Specialist lacked medical history or regular doctor not informed about specialist care*	15	29	6	31	18	14	43	23	19	20	19
<i>Yes to at least one of the above</i>	21	32	7	41	21	20	37	24	29	24	35

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* Base: had a regular doctor/place of care and saw/needed to see a specialist in the past two years.

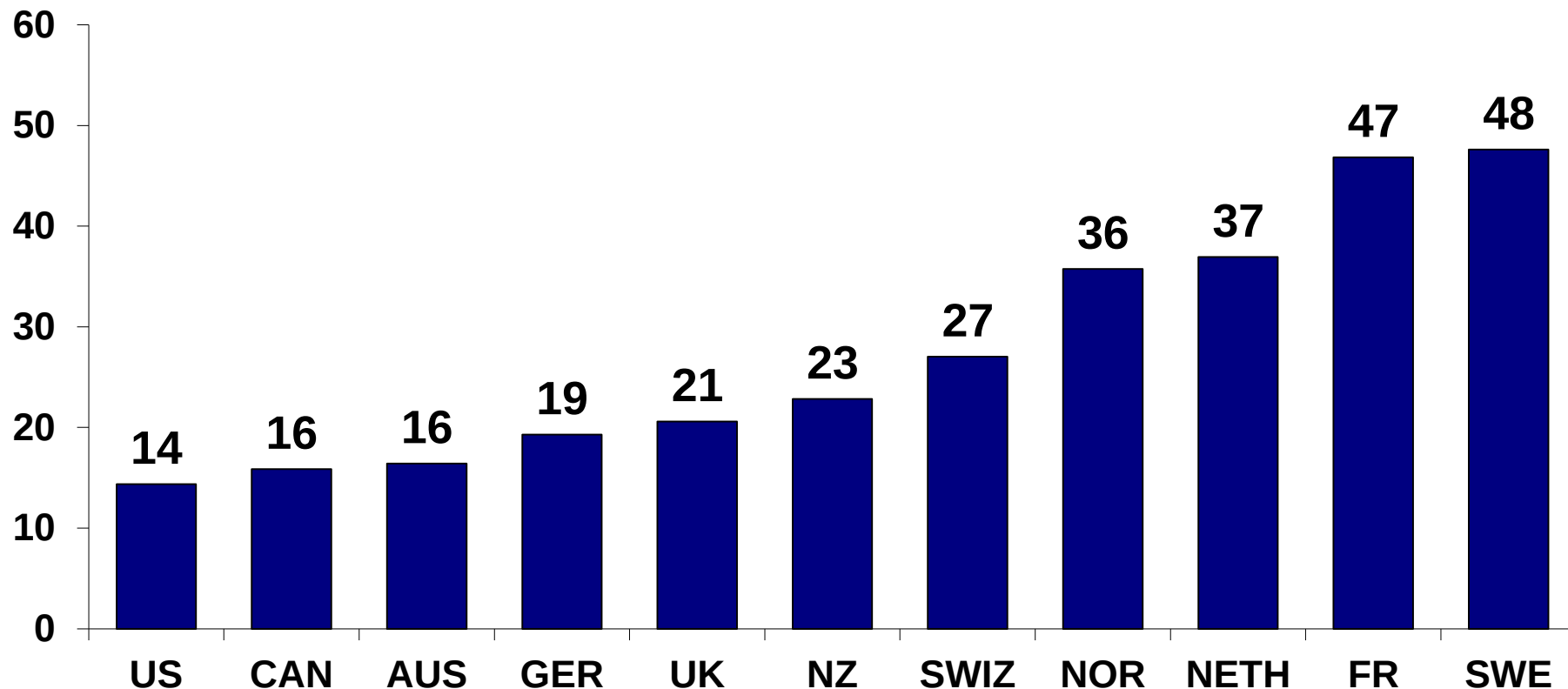
Source: 2014 Commonwealth Fund International Health Policy Survey of Older Adults (Age 65 or Older) in Eleven Countries.



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Review of Prescription Medications

Percent taking 4+ prescription medications regularly who reported a health professional did not review their prescriptions in the past year



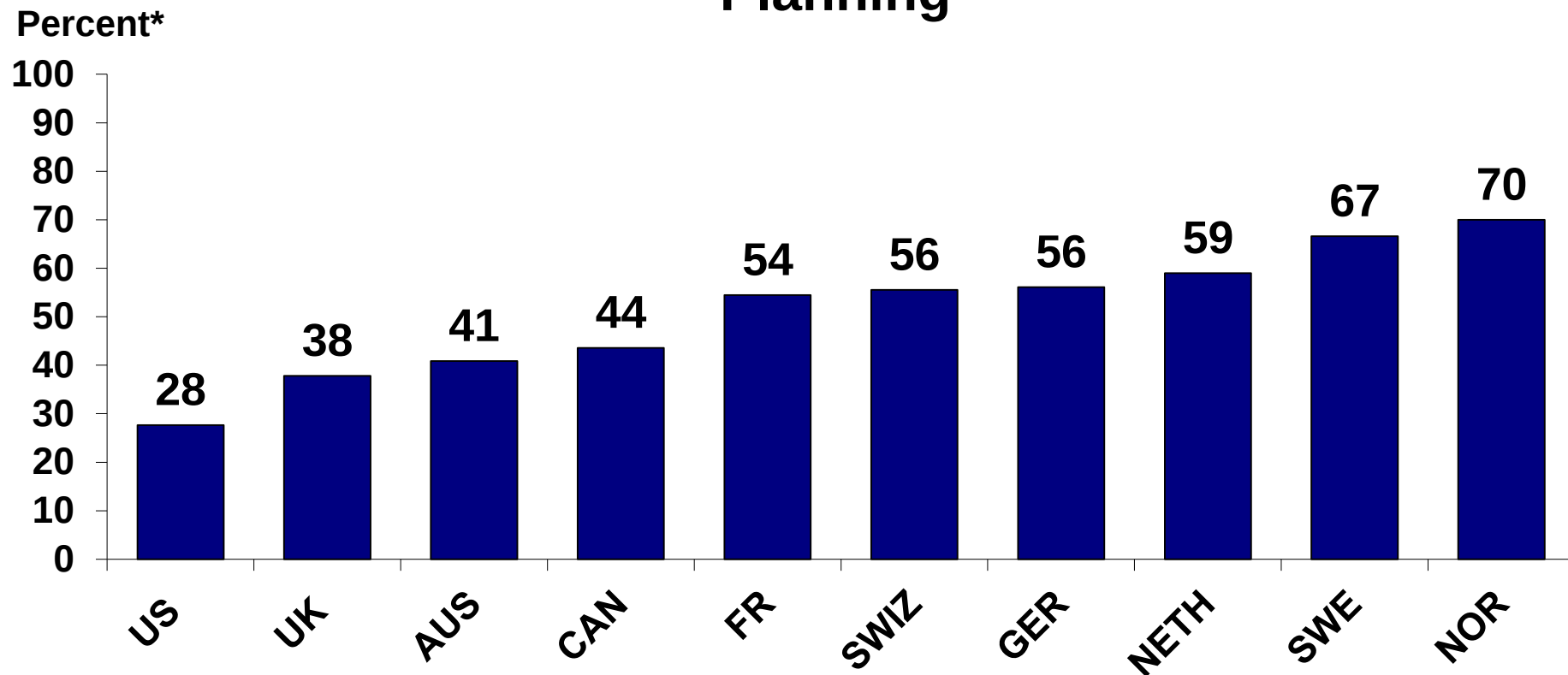
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Patients Who Experienced Gaps in Hospital Discharge Planning



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* When discharged from the hospital: you did not receive written information about what to do when you returned home and symptoms to watch for; hospital did not make sure you had arrangements for follow up care; someone did not discuss with you the purpose of taking each medication; and/or you did not know who to contact if you had a question about your condition or treatment. Base: hospitalized overnight in the past two years.

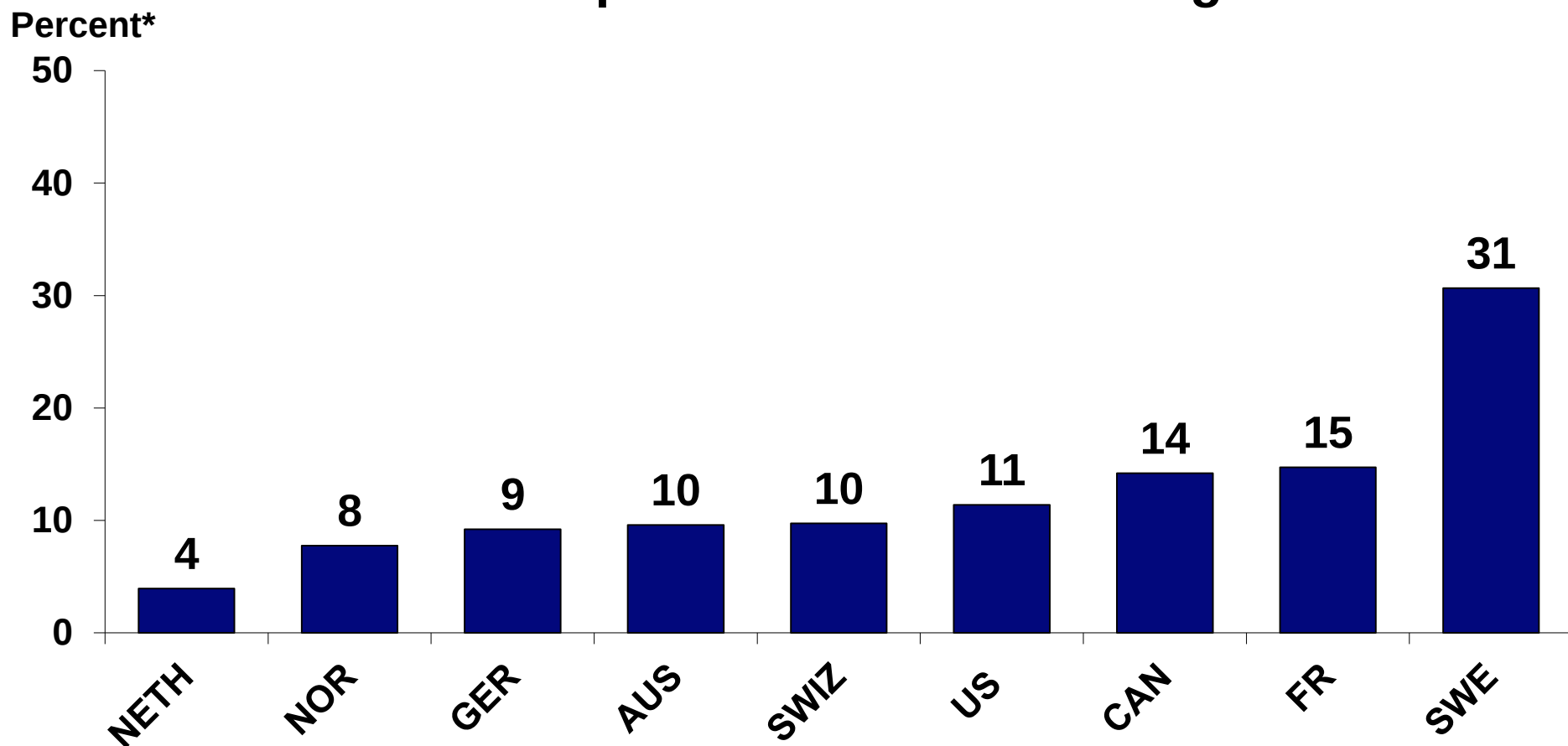
Note: NZ omitted due to small N (fewer than 100 respondents).

Source: 2014 Commonwealth Fund International Health Policy Survey of Older Adults (Age 65 or Older) in Eleven Countries.



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Reported that Regular Doctor Seemed Uninformed About Hospital Care After Discharge



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* Base: hospitalized overnight in the past two years and had a regular doctor/place of care.

Note: NZ and UK omitted due to small N (fewer than 100 respondents).

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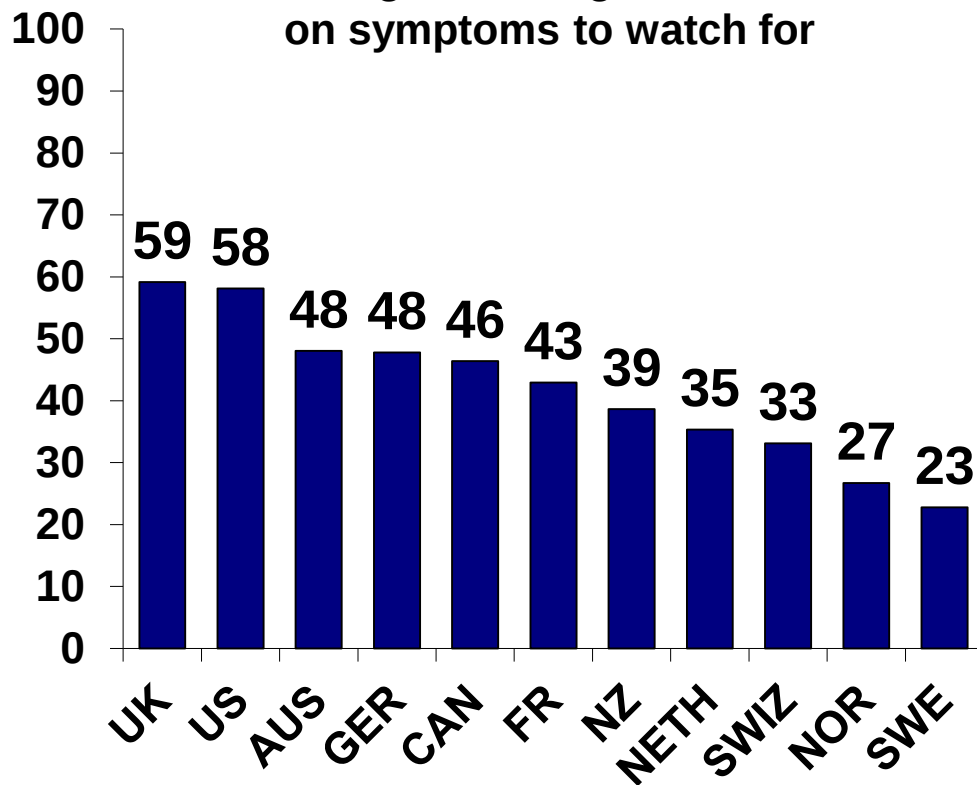
Management of Chronic Conditions and Caregiving



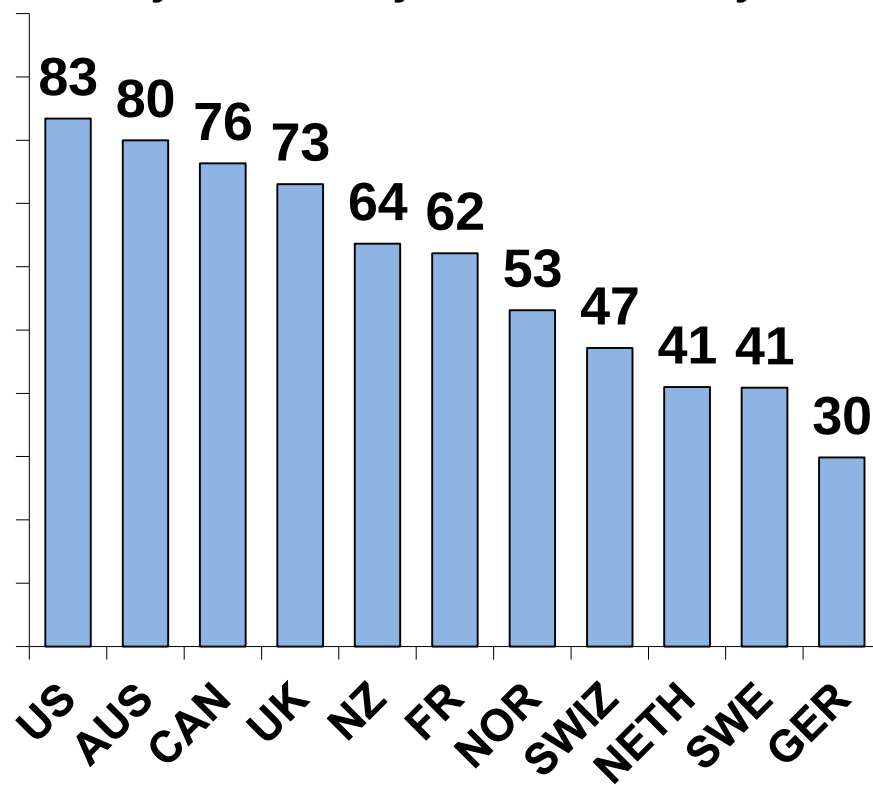
Patient Engagement in Chronic Care Management

Percent who have a chronic condition and:

A health care professional discussed their main goals and gave instructions on symptoms to watch for



Had a treatment plan for their condition they could carry out in their daily life



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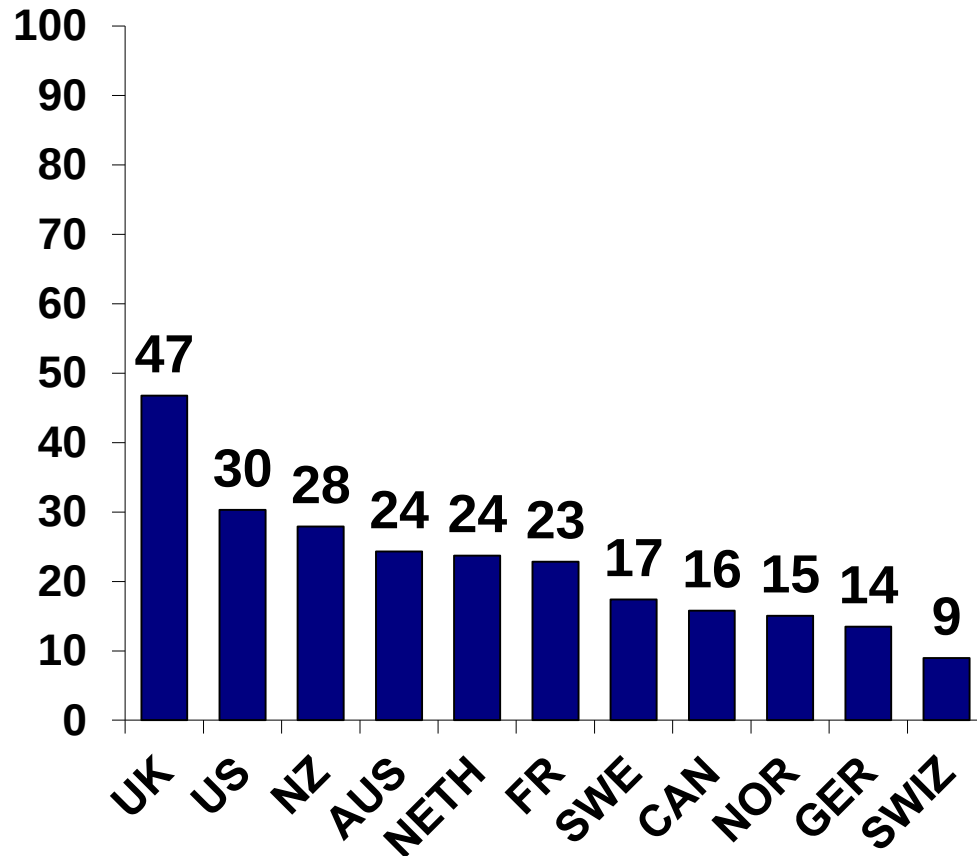


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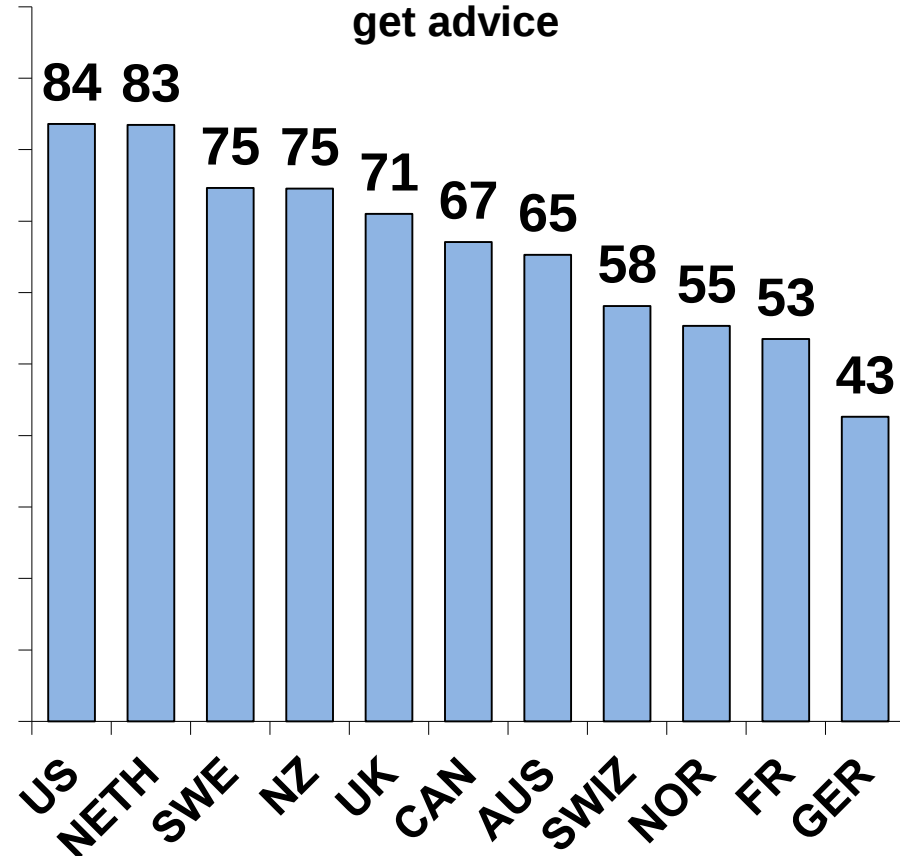
Support for Self-Management Between Doctor Visits

Percent who have a chronic condition and had a health care professional that
between doctor visits:

Contacts them to check in



They can contact to ask questions or
get advice



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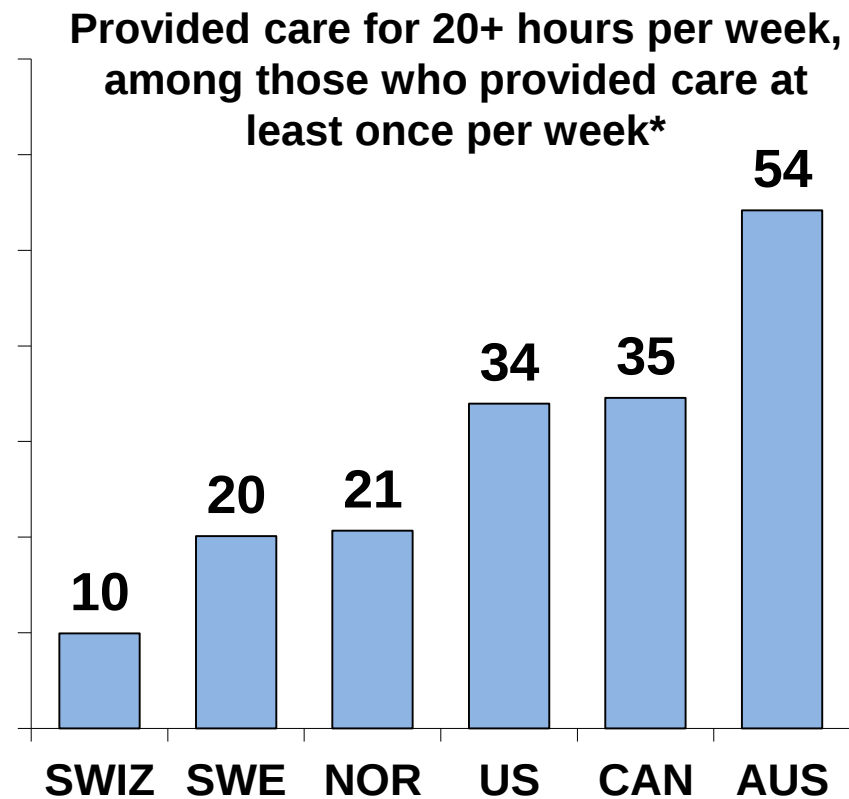
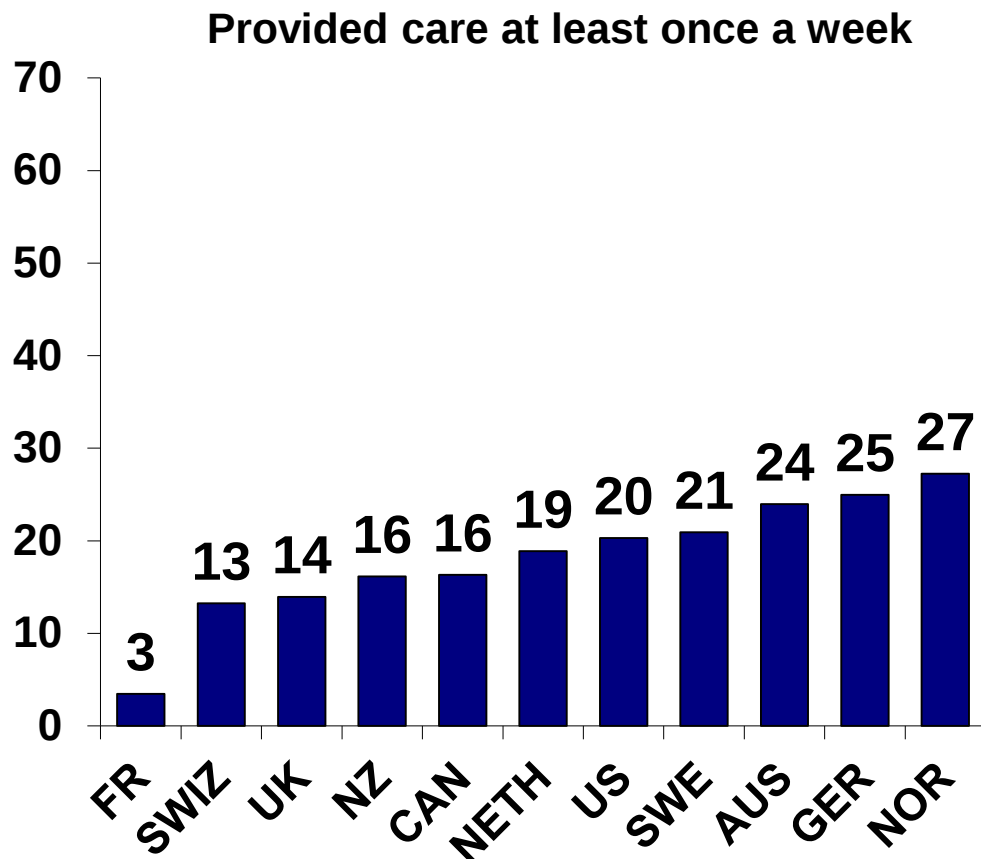
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Older Adults Who Provide Care to Someone With an Age-Related Problem, Chronic Condition, or Disability

Percent who have a chronic condition and:



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* FR, GER, NET, NZ, and UK omitted due to small sample size.

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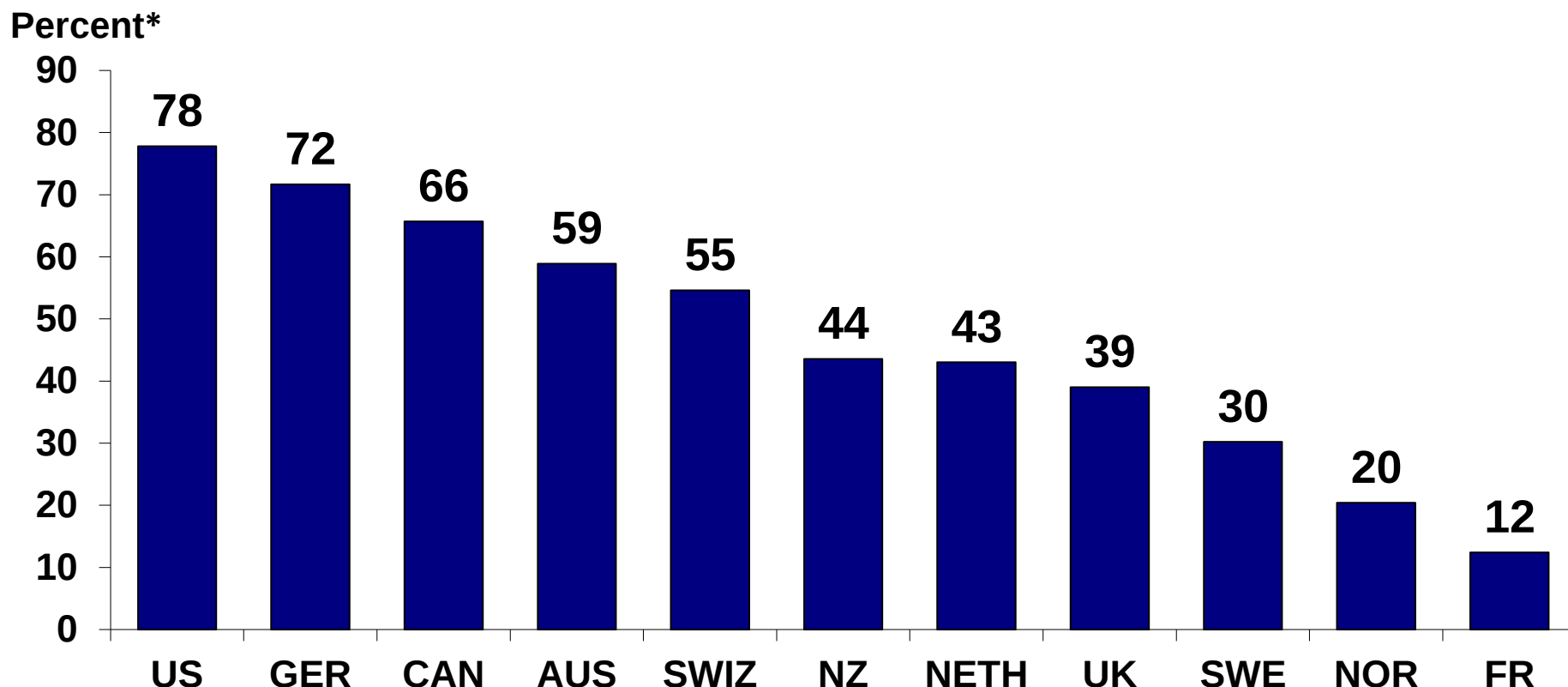


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End-of-Life Care Planning



Patients Who Had a Discussion About the End-of-Life Health Care Treatment They Want



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* Had a discussion with someone, including with family, a close friend, or a health care professional, about the health care treatment they want if they become very ill and cannot make decisions for themselves.

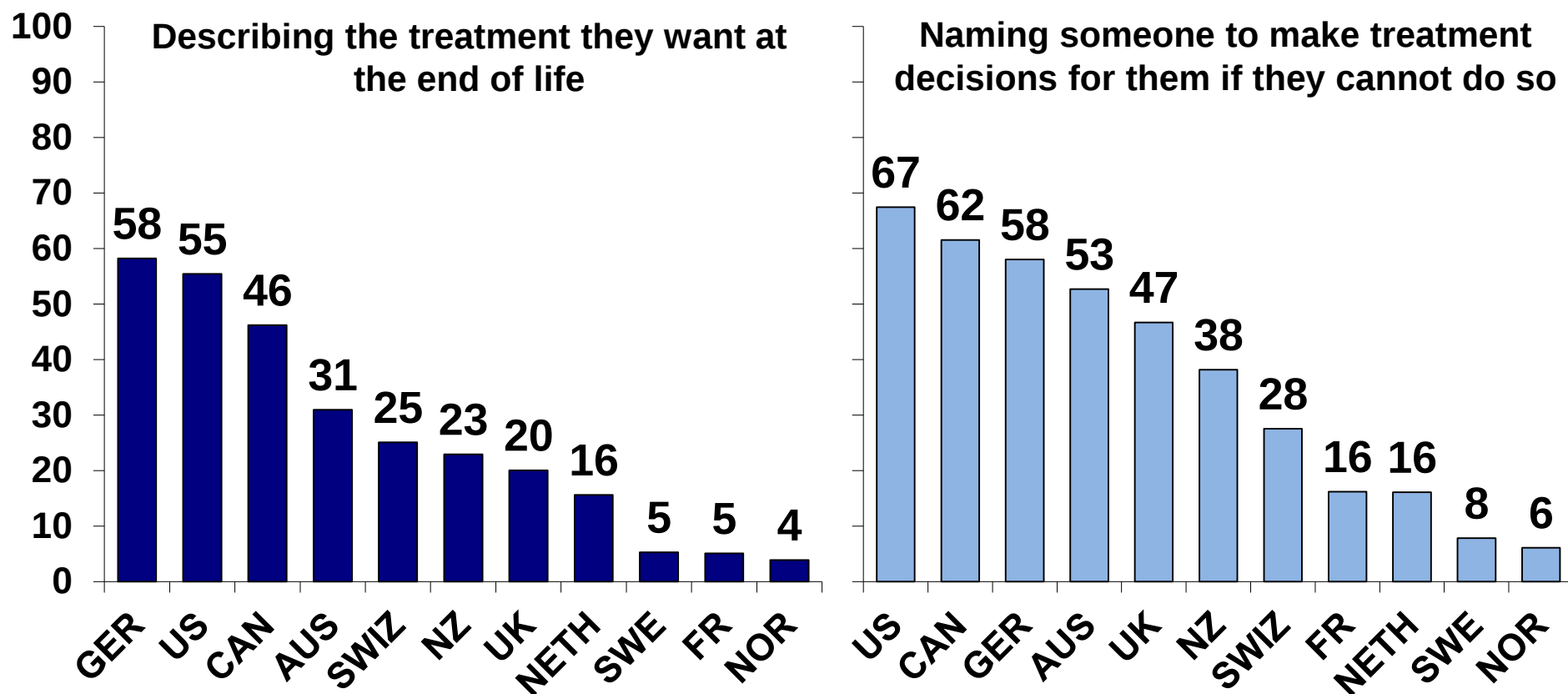
Source: 2014 Commonwealth Fund International Health Policy Survey of Older Adults (Age 65 or Older) in Eleven Countries.



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Patients Who Have a Written Plan About the End-of-Life Health Care Treatment They Want

Percent who have a written plan:



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Takeaway Messages

- To be completed for the final version of the presentation